



CITY CONNECT

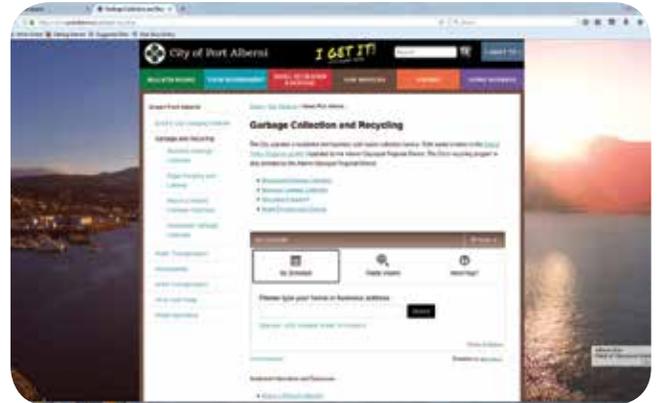
a newsletter highlighting services, projects and other information from the City of Port Alberni

City Launches New Waste Collection Calendar

The City of Port Alberni is excited to launch a new waste collection calendar and reminder system which has been developed by ReCollect Systems Inc. Residents can now look up the collection schedule for a specific address on the City's website at www.portalberni.ca/garbage-recycling

Residents can sign up to receive collection day reminders (email, phone call, text message and Twitter) and can also print their collection schedule or embed it into personal calendars.

The Waste Wizard tool is also a great resource for finding out where to dispose of specific materials.



Meet Our New Parks, Recreation & Heritage Director



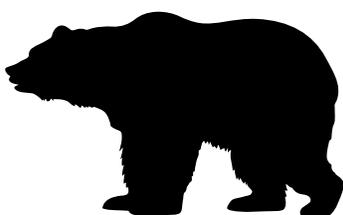
The City of Port Alberni has hired Willa Thorpe as Director of Parks, Recreation and Heritage after an extensive competition that was initiated after the retirement of the previous Director, Theresa Kingston.

Willa has more than 10 years of recreation management experience in the public and private sectors, serving most recently as the Director of Recreation and Community Services for the City of Prince Rupert.

Prior to her work in Prince Rupert, Willa served as the Executive Director for the Vancouver Curling Club from 2011 until 2014. She has also served as the Facility

Manager at the Bulkley Valley Regional Pool and Recreation Centre.

Secure your Garbage and Help Prevent Human-Bear Conflicts



It's that time of year again when we need to be vigilant regarding black bears who tend

to be more active at this time of year. Carelessly stored garbage, birdfeeders, pet foods and barbecues are open invitations for bears and often causes them to pay with their lives for human mistakes.

The City of Port Alberni is a designated Bear Smart Community. We would like to remind residents to harvest fruit as soon as it ripens, feed pets inside and store their food inside, never store garbage outside unless it is an approved bear-proof container or bear-proof enclosure, and clean barbecues immediately after use. One of the most common mistakes is garbage carts being placed at the curbside the night before pick-up. In accordance with City Bylaws, garbage carts should be placed out on the morning of pick-up only.

Oil to Heat Pump Incentive Program

Residents of Port Alberni can still access up to \$2,200 in rebates for making the switch from oil heating to an air source heat pump.

The City of Port Alberni has partnered with the Oil to Heat Pump Incentive Program to help residents reduce their heating bills and greenhouse gas emissions.

The program has been providing up to a \$1700 rebate and a new top-up incentive from the City of Port Alberni is now providing an extra \$500 to residents for making the switch.

To learn more about the rebate, or to get started, visit

www.oiltoheatpump.ca or call 1-877-545-6247.

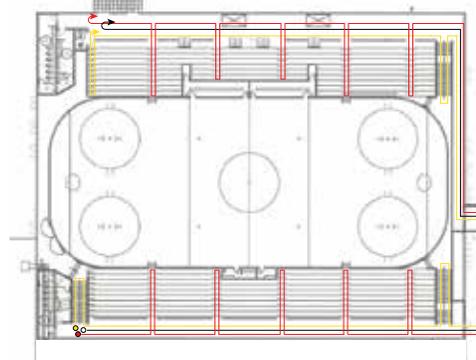




Indoor Walking Program Available!

Plexfit
AT THE AV MULTIPLEX

The Parks and Recreation, and Heritage Department is very excited to be introducing an indoor, all season walking track at the Alberni Valley Multiplex, starting this fall. There will be three levels of walking routes, giving each person the opportunity to find a route that works for them. You will find maps of the routes located in the lower lobby



at the Multiplex, as well as the upper concourse. These maps will give participants information regarding distance of the routes as well as the difficulty rating.

- "Take it Easy" (white)
- "Take the Next Step!" (gold)
- "Take it to the MAX!" (red)

New Rates for Water/Sewer

New Rates for Water/Sewer – What it means to you

The City adopted its first strategic Water Conservation Plan in 2013 and in 2015 a new conservation based billing structure came into effect, with new billing rates for water and sewer utilities within the City of Port Alberni. The changes were introduced to ensure the long term sustainability of these services by providing adequate funding to operate, repair, maintain and renew utility infrastructure.

The rate structure, known as a "stepped rate", is similar to your hydro billing. It means that residential customers will be paying less on the first step and more on the second step thereby encouraging conservation of water. Effective for the September 1st, 2017 billing, single family residential customers will pay \$0.53 per cubic metre (m3) on the first 60 m3 of water they use over a four month billing period. Above that amount, customers will pay \$0.70 per m3 for the balance of water used during that period.

For the September 1st billing cycle, the sewer system charge for residential customers will be \$0.39 per m3.

With this new structure we are on target to ensure our water and sewer services are fully funded into the future through a user pay process which helps to defray additional property taxes for homeowners and businesses.



Fall Leisure Guide Out Now!



The City of Port Alberni's Fall Leisure Guide is now available for residents of all ages looking to get involved in fun activities this fall.

The guide contains details on all recreation programs and services offered through the Parks, Recreation & Heritage Department. There are over 60 events and programs available, including day camps, fitness classes, drop in sport programs, children's classes, and special events.

Registration for all programs can be done in person at Echo Centre or over the phone by calling 250-723-2181. The Fall Leisure Guide is available online at portalberni.ca/programs or pick up a copy at Echo Centre, AV Multiplex or City Hall.

MyCity Port Alberni

Access your taxes, utilities, dog & business licences online. Sign up to get tax & utility bills and do detailed inquiries on your accounts. Sign up today at portalberni.ca/mycity