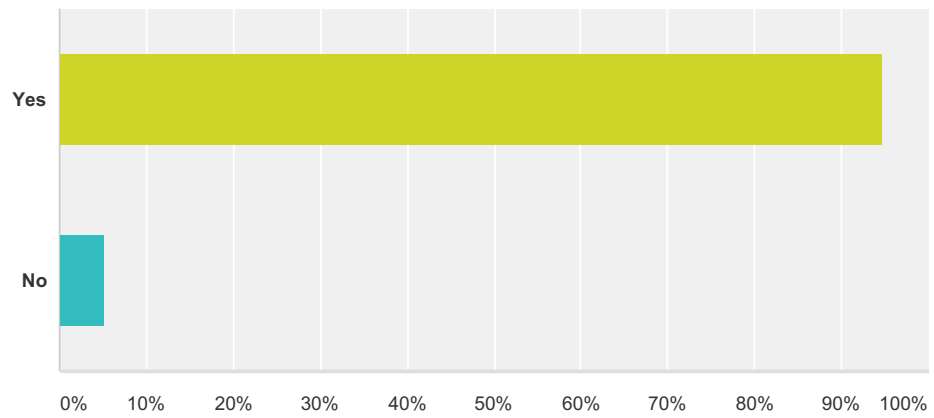


Q1 Are you a resident of the City of Port Alberni?

Answered: 331 Skipped: 17

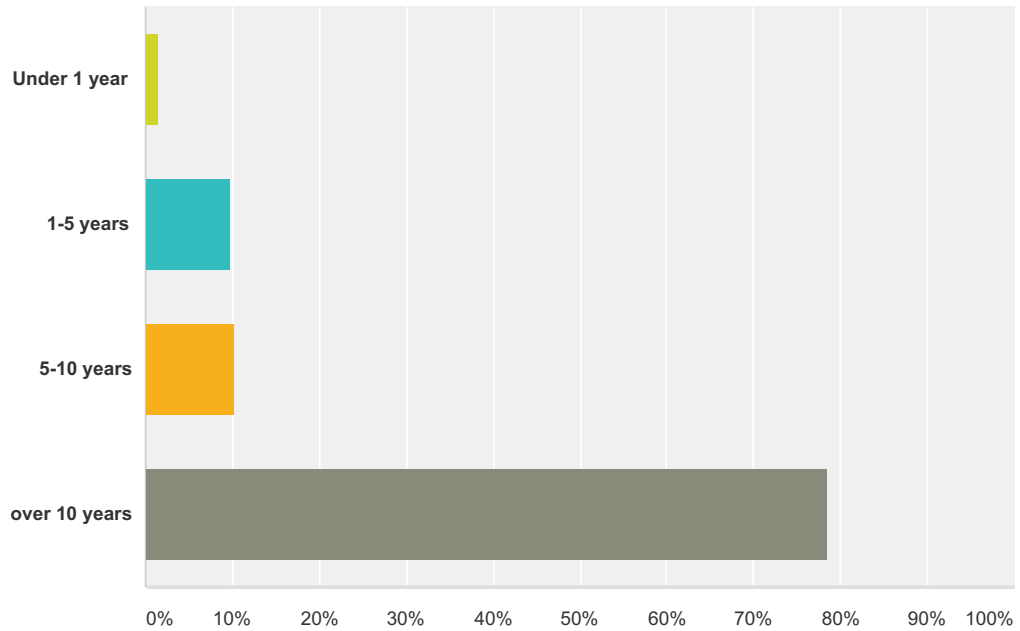


Answer Choices	Responses	
Yes	94.86%	314
No	5.14%	17
Total		331

2016 Budget Survey

Q2 How long have you lived in the City?

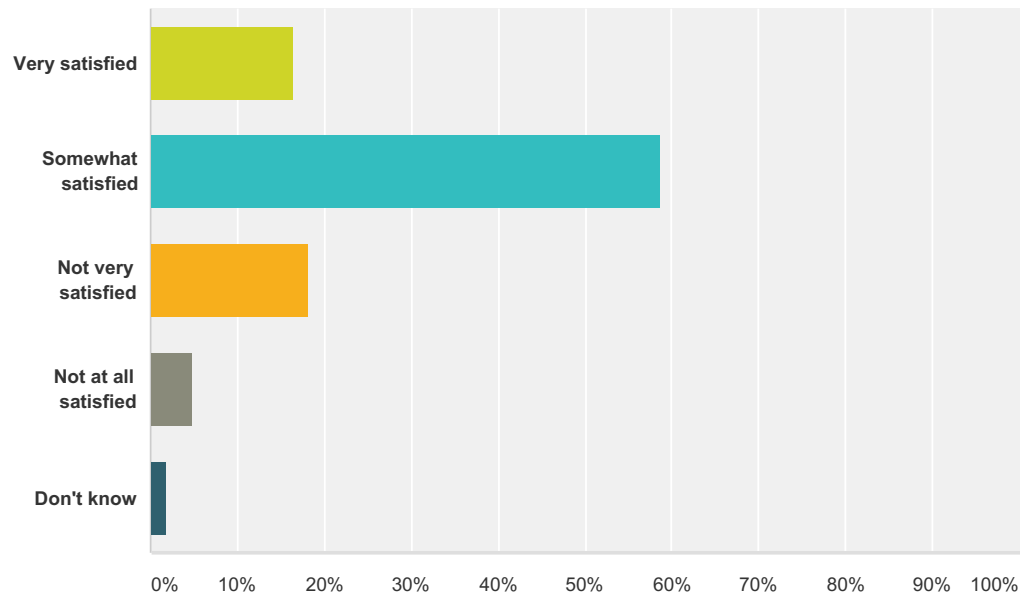
Answered: 324 Skipped: 24



Answer Choices	Responses
Under 1 year	1.54% 5
1-5 years	9.88% 32
5-10 years	10.19% 33
over 10 years	78.40% 254
Total	324

Q3 Overall, how would you rate your satisfaction with City services?

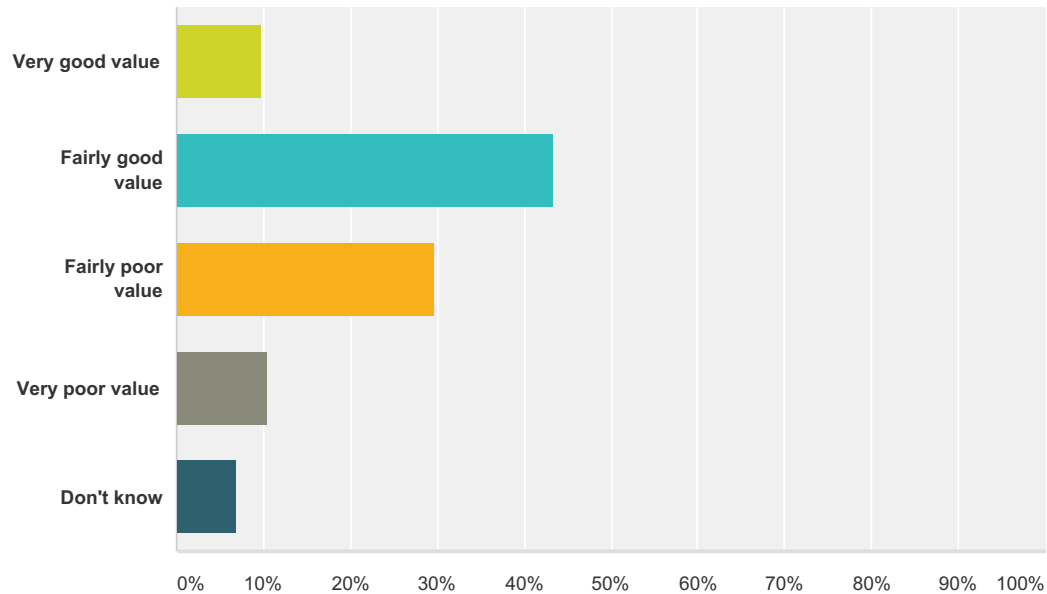
Answered: 309 Skipped: 39



Answer Choices	Responses	
Very satisfied	16.50%	51
Somewhat satisfied	58.58%	181
Not very satisfied	18.12%	56
Not at all satisfied	4.85%	15
Don't know	1.94%	6
Total		309

Q4 A portion of your property tax bill is made up of levies collected for other public agencies, including the School District, BC Assessment, Regional District and Regional Hospital. Thinking about the portion of your property taxes that pay for municipal services, would you say you receive...

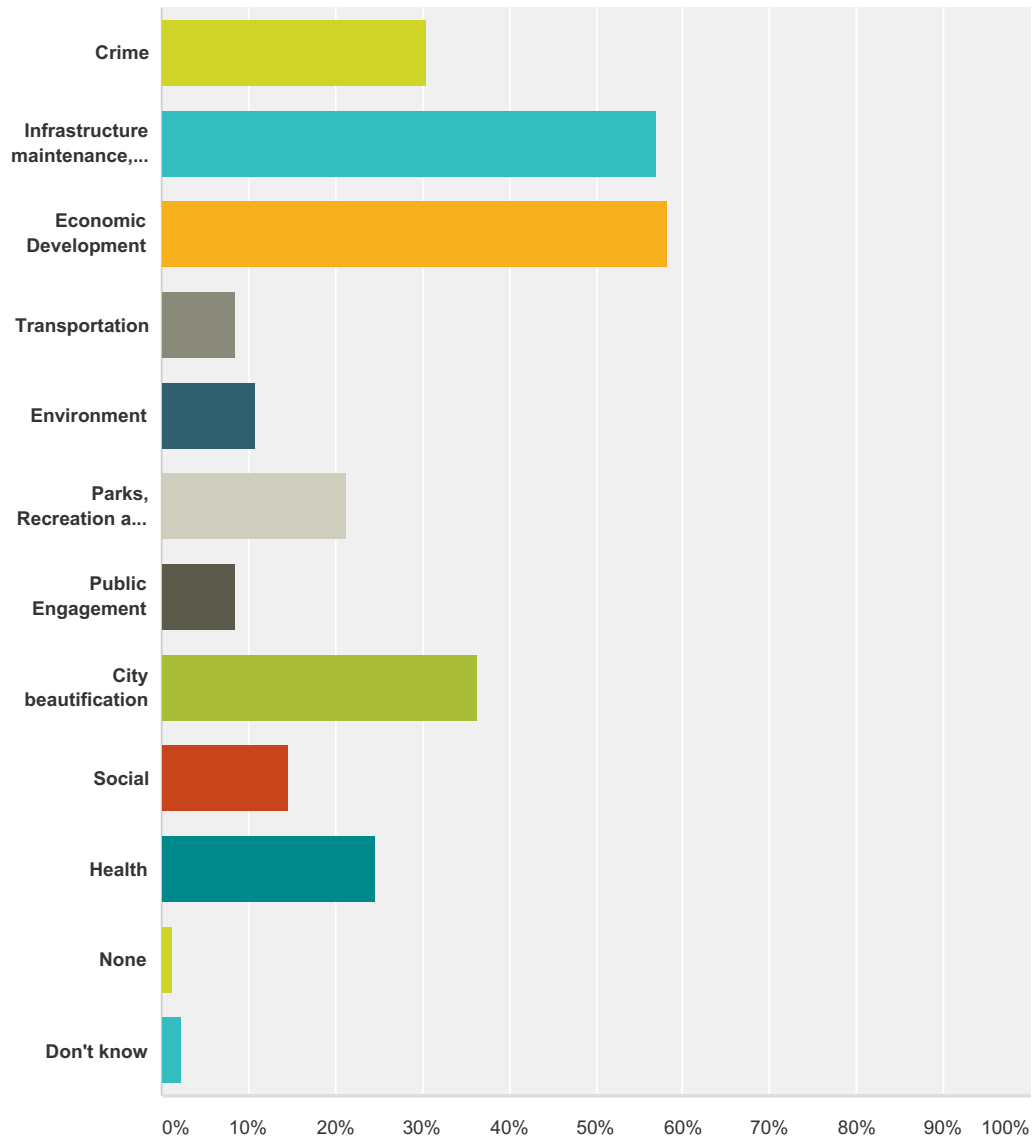
Answered: 307 Skipped: 41



Answer Choices	Responses	
Very good value	9.77%	30
Fairly good value	43.32%	133
Fairly poor value	29.64%	91
Very poor value	10.42%	32
Don't know	6.84%	21
Total		307

Q5 In your view, what are the top 3 issues facing the community that you feel should receive the greatest attention?

Answered: 316 Skipped: 32



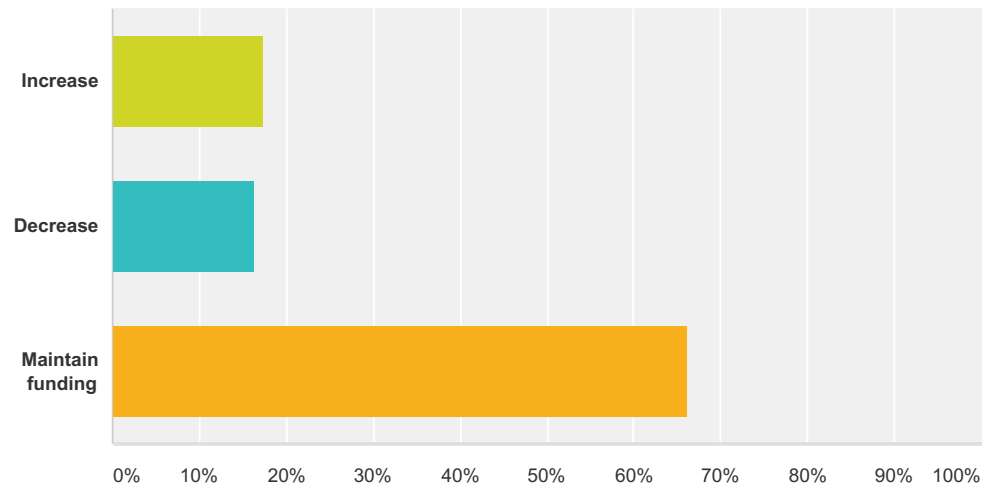
Answer Choices	Responses	
Crime	30.38%	96
Infrastructure maintenance, i.e. roads, sewer, water, storm drainage	56.96%	180
Economic Development	58.23%	184
Transportation	8.54%	27
Environment	10.76%	34
Parks, Recreation and Heritage	21.20%	67

2016 Budget Survey

Public Engagement	8.54%	27
City beautification	36.39%	115
Social	14.56%	46
Health	24.68%	78
None	1.27%	4
Don't know	2.22%	7
Total Respondents: 316		

Q6 Would you increase, decrease or maintain funding for Police Services

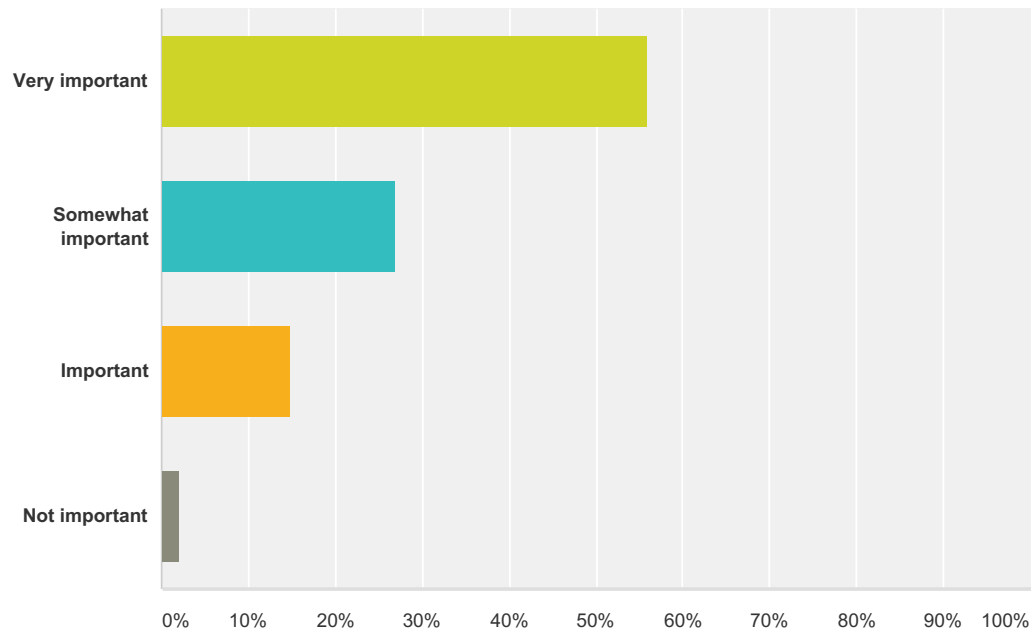
Answered: 287 Skipped: 61



Answer Choices	Responses	
Increase	17.42%	50
Decrease	16.38%	47
Maintain funding	66.20%	190
Total		287

Q7 How important are Police services to you?

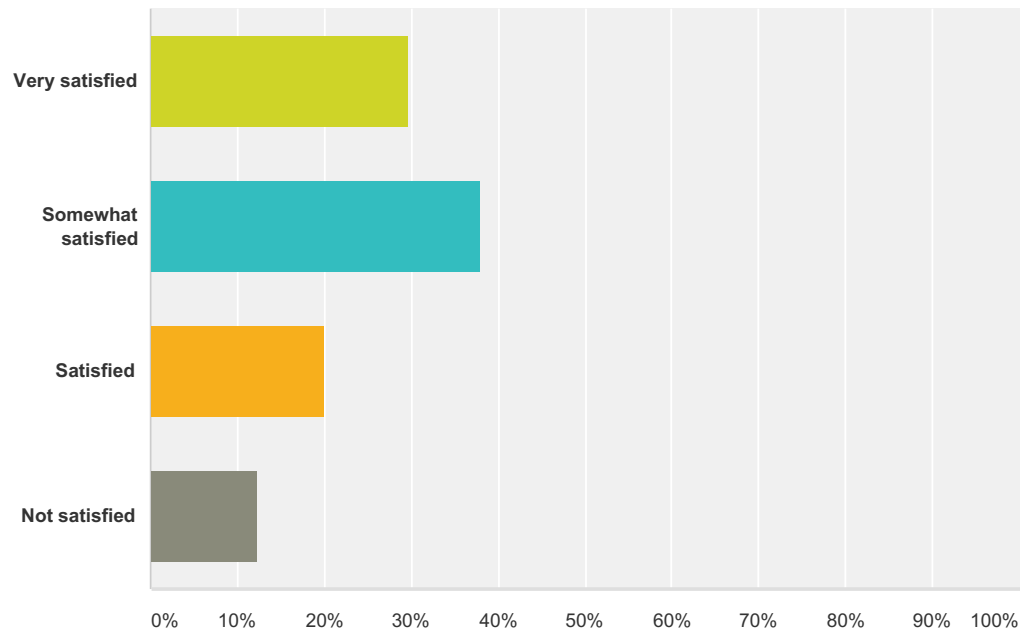
Answered: 282 Skipped: 66



Answer Choices	Responses	
Very important	56.03%	158
Somewhat important	26.95%	76
Important	14.89%	42
Not important	2.13%	6
Total		282

Q8 How satisfied are you with Police services?

Answered: 284 Skipped: 64



Answer Choices	Responses	
Very satisfied	29.58%	84
Somewhat satisfied	38.03%	108
Satisfied	20.07%	57
Not satisfied	12.32%	35
Total		284

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Q9 What are your top priorities for Police services? What change(s) would you suggest?

Answered: 134 Skipped: 214

#	Responses	Date
1	I do not have much to do with the police but it does seem that although our population is decreasing, the number of police officers is increasing.	2/11/2016 10:13 PM
2	I have not been involved with the police and therefore have little suggestions but I do notice that the number of police officers goes up while our population is decreasing.	2/11/2016 9:52 PM
3	Need more RCMP officers and for them to be "on the street" patrolling, especially in downtown area. Too much crime goes on there.	2/11/2016 12:49 PM
4	crime fighting - less liquor/pot stores	2/11/2016 11:22 AM
5	More "beat cops" --> increased walking visibility of uniformed officers involved in community engagement in priority areas like upper & lower 3rd ave	2/11/2016 10:11 AM
6	Protecting people , preventing crime	2/11/2016 9:00 AM
7	More officers	2/10/2016 10:34 PM
8	Crime prevention, speeding traffic. No changes	2/10/2016 5:39 PM
9	More patrolling at night heavier punishment for people who don't use blinkers especially when turning right onto beaver creek	2/10/2016 5:18 PM
10	Crime reduction	2/10/2016 5:14 PM
11	Speeding around the city catch folks to disobey the law.. Crime, drugs, homelessness.	2/10/2016 5:01 PM
12	better training for officers in domestic situations	2/10/2016 2:57 PM
13	crime fighting	2/10/2016 1:12 PM
14	Focus your energy and resources away from petty stuff like possession of weed or a burnt headlight and focus on real issues like property thefts, heavy drugs, and the riff raff hanging around Argyle and 3rd.	2/10/2016 12:30 PM
15	More help for Mentally ill and housing for the homeless	2/9/2016 6:46 PM
16	enforcing better driving	2/9/2016 6:33 PM
17	I feel that we are over policed, and under serviced. The RCMP are an elitist, militaristic, overpaid force that is not part of the community it is paid to protect. First Nations, women, minorities, LGBT people are not well served by them. Hire the people that reflect the community, not outsiders that come in here, collect their high pay, and ride around in big tank-like cars. BE a part of the community you are paid to protect. I object to officers being paid while they are being investigated for crimes they are alleged to have committed against our citizens, and their lawyers delay the process. Quit hassling poor people. We should be putting our tax dollars to alleviating poverty, improving housing and services, and helping one another, instead of beefing up police forces that are always making excuses about how overworked they are. I have lost respect for the RCMP, as a woman.	2/9/2016 6:14 PM
18	Do like Nanaimo and ticket the marijuana grow-op storefronts	2/8/2016 3:20 PM
19	drug related loitering needs to be dealt with...why not have one officer patrolling the 3rd avenue area on foot?	2/7/2016 9:35 AM
20	Traffic violations, making streets safer for pedestrians and people in crosswalks	2/7/2016 12:19 AM
21	Focus on working with community groups such as ACAWS to address domestic violence	2/6/2016 10:33 PM
22	Be more visable	2/6/2016 10:12 PM
23	get more people on the ground for preventive strategies and education around domestic violence	2/6/2016 9:10 PM
24	A visible presence of our officers as a deterrent.	2/6/2016 2:47 PM
25	A police presents, ie the old copper who knows his/her beat. The problems are not police related but court related.	2/6/2016 1:13 PM

2016 Budget Survey

26	presence in downtown core	2/6/2016 6:32 AM
27	To keep our streets and city safe.	2/5/2016 5:02 PM
28	The RCMP need to stop the hard core drug dealers selling hard core drugs and leave the weed shops alone. What a colossal waste of money and time. They need to get their priorities straight. The RCMP, for the most part does a good job. I do not smoke weed nor do drugs but I think the RCMP need to ignore and stop harassing the weed shops in town. I would like to see them concentrate on the hard core dealers.	2/5/2016 10:00 AM
29	Better Provincial/Federal support/funding for major crimes	2/5/2016 9:56 AM
30	I think we need more officers so they can spend more time preventing crime	2/5/2016 6:28 AM
31	Theft and drug related crimes	2/4/2016 11:05 PM
32	Stay the same	2/4/2016 7:53 PM
33	Prevention	2/4/2016 7:45 PM
34	They should be educators - not just in schools. Need to collaborate with other agencies better such as health authority.	2/4/2016 6:27 PM
35	Going after heavy crime and being there when you call them, not a dispatch service asking where, duh!!	2/4/2016 4:41 PM
36	effort to remove druggies then crime would reduce itself	2/4/2016 2:56 PM
37	To be visually out there	2/4/2016 1:37 PM
38	Top priority would be focusing on community safety which includes dealing with drug dealers, etc	2/4/2016 12:36 PM
39	foot and bike patrols	2/4/2016 10:48 AM
40	Being available	2/4/2016 7:30 AM
41	More decisive leadership	2/3/2016 10:28 PM
42	Deal with property crime which is tied to drug and mental health issues	2/3/2016 10:12 PM
43	Hiring more officers by moving funds from less needed works yard equipment fund and or fireman funding.	2/3/2016 8:56 PM
44	Better night lighting	2/3/2016 6:57 PM
45	more patrols	2/3/2016 5:03 PM
46	More sensitivity training for dealing with abuse victims. More follow up and investigation/support for domestic abuse calls.	2/3/2016 4:22 PM
47	crime reduction/drug related crime	2/3/2016 2:52 PM
48	Local RCMP are overworked and making the best of a bad situation. Changes ? Foot patrols in upper 3rd ave.	2/3/2016 11:26 AM
49	more police on the street, bicycles, foot patrols, in pairs, with back up from other units.	2/3/2016 10:21 AM
50	Keep up the good work and the initiatives such as that top 10% focus	2/3/2016 10:10 AM
51	let's clean the city up	2/3/2016 10:04 AM
52	I would like to see more restorative justice and more work done to address affordable housing. I think a guaranteed jobs program would be a good use of city funds. I believe these programs would reduce the need for 'traditional policing'	2/3/2016 9:26 AM
53	More staff and quicker response time to calls!	2/3/2016 9:26 AM
54	Them actually coming when you call them would be a start	2/3/2016 9:21 AM
55	Drug dealers and thieves being caught and prosecuted!	2/3/2016 9:20 AM
56	Being proactive in combatting social issues that determine crime rates	2/3/2016 8:34 AM
57	More coverage of out lying areas (I am a boater)...no police on Sproat Lake (because there is no money to protect this lawless water surface) is this area not part of Canada??????? and in city traffic control..ie how to stop at a stop sign with regards to "stop bar"...total and absolute inability with regards to proper use of turn signals...the question begs to be asked...is there NO traffic police in Port Alberni?? I could go on...but I am sure all of this will fall on deaf ears.	2/3/2016 8:24 AM
58	public engagement, leading by example, promote health and happiness	2/3/2016 8:17 AM
59	Violence/ drug related	2/3/2016 8:13 AM

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60	Bike patrols in downtown and other business centres. Increase city bylaw enforcement to augment police presence in rundown areas.	2/3/2016 7:47 AM
61	property crime	2/3/2016 6:48 AM
62	Would like the police to crack down on all the drugs that are in this town and would like to see a stiffer punishment for the people who do crime.	2/2/2016 4:28 PM
63	Focus on property crime and dealing of hard drugs - meth, cocaine, heroin, prescription pills.	2/2/2016 9:18 AM
64	My understanding is that we have 4 or 5 Police Officers more than an average city with our population. I believe we should reduce our police by that 4 or 5 , and then evaluate what differences that makes to our city. We supposedly have a high crime rate, but I think most of it is property crime, for which the RCMP generally do nothing , but give you an insurance number. Why don't we employ , possibly 2 Forensic Techs to take care of this, at much reduced salaries and eliminate 5 cops.	2/2/2016 7:37 AM
65	Ensure that the ACRD pays its fair share.	2/2/2016 6:21 AM
66	More aboriginal liaison RCMP	2/1/2016 10:59 PM
67	I am not happy with militaristic type police force. Get out of those tank-like cars and walk around the community. Treat women and First Nations better. Quit complaining about how overworked the RCMP are. Quit hassling poor people and the drug addicted. Spend more money instead on alleviating poverty and do something about crappy housing for our citizens.	2/1/2016 1:30 PM
68	more street patrol	2/1/2016 11:44 AM
69	Crime reduction, drug related crimes	2/1/2016 11:04 AM
70	Crime prevention by education	2/1/2016 12:23 AM
71	Public engagement and focus on safety for property and violent crimes	1/31/2016 11:41 PM
72	crime reduction	1/31/2016 9:41 PM
73	It is does a good job	1/31/2016 4:53 PM
74	That they are more effective and efficient. That they deal with all the known drug dealers in town for once.	1/31/2016 2:27 PM
75	Having more of a presence in the community. Police are hardly seen.	1/31/2016 8:23 AM
76	More police services	1/30/2016 11:26 PM
77	Public safety	1/30/2016 10:13 PM
78	Larger presence in high crime areas	1/30/2016 9:40 PM
79	The above comment about the RCMP responding to 1600 crime related calls per year is mis-leading when in fact they have thousands of other calls (files) a year the detachment responds to and deals with. Policing is more then just crime related calls. The way this is worded gives a false impression to the public. For example, police services deals a lot with mental health patients which is actually a failing of the health care system. Increases to mental health beds/resources/detox to help unload that from the RCMP. The RCMP can only do so much with the resources they have, they can not change the socio-economic situation that is in Port Alberni, change that and it decreases the work load on the RCMP. That issue though is much bigger then city council. The RCMP budget seems high but that is what police services cost in this country and if we are going to be a community that takes pride in our low cost housing we will continue to require more RCMP as with low cost housing comes those with low incomes which can correlate with a lack of education and a lack of education can be correlated to increased crime, domestic violence, poverty, substance abuse, etc. all of those factors lead to more RCMP services or at a minimum the status quo. Courtney BC has a population of 24,000 and has a similar RCMP budget to here. It could be reasoned though that the socio-economic status is in better condition then here in PA.	1/30/2016 6:34 PM
80	CrimePrevention, community outreach	1/30/2016 2:21 PM
81	More city and neighbor hood patrols	1/30/2016 2:14 PM
82	Property crime and drug related crime.	1/29/2016 7:54 PM
83	crime prevention and traffic enforcement	1/29/2016 6:40 PM
84	Bylaw enforcement helped	1/29/2016 6:40 PM
85	B&E ,Theft.....and drunks on the streets all times of night	1/29/2016 3:32 PM
86	Crime prevention	1/29/2016 8:11 AM

2016 Budget Survey

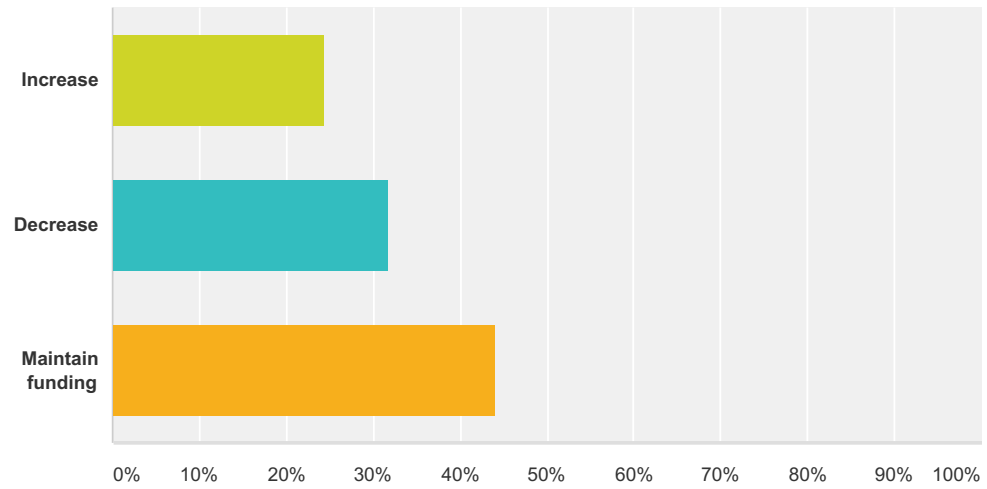
87	Stop crashing there cars!	1/28/2016 11:46 PM
88	From personal experience the failure of Police to respond or be available is leading to crimes going unreported! In the past 6 months I attended the new Police Station and waited outside for over half an hour to report and show a video of a crime. No one attended or came to the door so I left after being told by dispatch someone would attend. A few years back we had a B&E at our residents. After canvassing our neighbourhood for clues we found that two other residences had been hit. They did not reporting these crimes. When talking to friends and co-workers in the Valley they mirror my thoughts. 90% of our Police resources are spent on 10% of the repeat offenders that pass through our revolving justice system and health/addictions! I don't blame the Police in the Valley for this as it's a National problem.	1/28/2016 10:55 PM
89	Working more to stop drug dealers and illegal drug dispenserries.	1/28/2016 8:23 PM
90	Top priority would be crime and crime prevention. There seems to be more theft, drugs and prostitutes. I was born and raised in this valley. It's very disheartening to see the type of people roaming third avenue.	1/28/2016 7:29 PM
91	Getting out in the public to help create a positive presence	1/28/2016 6:36 PM
92	N/a	1/28/2016 6:01 PM
93	Crime	1/28/2016 3:53 PM
94	Police top priorities should include monitoring particular areas of town for theft/street watch, removing or relocating drug users off the street and working with schools to prevent crime. Less focus on speed infractions and more focus on drinking or high and driving, use of cell phones while driving and poor senior driving.	1/28/2016 1:55 PM
95	Less crime , Nicer police , driving more responsibly	1/28/2016 1:46 PM
96	The seems to be a high incidents of theft currently, many small valued thefts but this effects many citizens. Nothing has really changed to meet the increase.....when what your doing is not working as with the police, then change something.	1/28/2016 1:23 PM
97	drug and alcohol issues escalating to murder and violence	1/28/2016 11:41 AM
98	None	1/28/2016 11:40 AM
99	Less road blocks/ speed checks.... more for really aggressive driving and serious crimes	1/28/2016 11:15 AM
100	Clean up 3 rd ace drug addicts!!!! South port is ruled by trash!	1/28/2016 11:05 AM
101	crack down on known drug houses and enforce traffic laws on cyclists	1/28/2016 9:58 AM
102	Property crime	1/28/2016 8:55 AM
103	clean up 3rd ave	1/28/2016 8:49 AM
104	Public engagement. Information sessions at public events and functions. Small sessions on how to safeguard home, property and personal safety under different circumstances.	1/28/2016 8:47 AM
105	I don't think the police take property crime serious. This past year I had a laptop stolen and an expensive mountain bike. This was two separate incidents. The laptop one, it took the police a week to even respond. The reception at the police station was brutally rude when we called to see what was going on. The second time the response time was quicker, but When my bike was seen in town, 911 was called . Nobody was dispatched and there was no record of the first call when I called a half hour later, which of course by this time was to late. I feel the police need to respect that people who are victims of property crime are true victims, as we work hard for our money.	1/28/2016 8:27 AM
106	property crimes need to be dealt with differently,speaking from experience as an ex-outlaw i can say things can be done better.	1/28/2016 8:03 AM
107	increased visibility increased enforcement for vehicular infractions, speeding, signals, dangerous/careless operation, WITHIN the city limits. Especially on main corridors and intersections.	1/28/2016 7:52 AM
108	Patrolling for crimes, helping deal with the drug problems and theft along with the more major crimes	1/28/2016 7:03 AM
109	Have more policing for speeders to slow down transit, city workers,taxis,mothers infrin of parks and schools. MORE TRAFFIC CONTROL!!!!	1/28/2016 6:55 AM
110	Less priority on statistics and getting back to basic grass-roots policing	1/28/2016 6:52 AM
111	More resources to drug section	1/28/2016 6:46 AM
112	That the police in this town actually care about the people of Port Alberni and do their job	1/28/2016 6:18 AM
113	Less time spent chasing speeders, marijuana users, and those not wearing seat belts and more time spent going after thieves, those that vandalize, and those that are doing hard drugs like cocaine and meth.	1/28/2016 6:02 AM

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114	Less time spent with ticketing speeders and those not wearing seat belts and more time spent going after thieves and those that vandalize.	1/28/2016 5:58 AM
115	Get rid of the weed stores. This is bull crap. Its illegal to sell the dang stuff	1/28/2016 1:31 AM
116	Public safety and enforcement	1/27/2016 11:00 PM
117	Better crime prevention	1/27/2016 10:40 PM
118	Dispensaries, and domestic abuse, and theft	1/27/2016 10:28 PM
119	You are missing 26% of the calls?	1/27/2016 10:10 PM
120	Our safety from crim	1/27/2016 10:06 PM
121	Close down dispensaries. Marijuana	1/27/2016 10:04 PM
122	Serial offenders who commit bulk of crimes	1/27/2016 9:30 PM
123	No comment	1/27/2016 9:29 PM
124	Larger presents to combat, drugs houses,break ins and vandalism	1/27/2016 9:21 PM
125	domestic violence and violent offences	1/27/2016 9:14 PM
126	Property crime reduction strategies (public education, police visability in the community).	1/27/2016 9:07 PM
127	Reduce illegal drug availability. Especially to minors! I would like to see NO drugs in the schools. Continuing to focus on building a healthy community as a step to reduce violence.	1/27/2016 9:06 PM
128	Greater presence all over the city, not just driving main roads but more into the smaller residential ares	1/27/2016 8:59 PM
129	More traffic citations. Bright headlights, turning into wrong lanes, not fully stopping.	1/27/2016 8:47 PM
130	more police in town	1/27/2016 8:45 PM
131	presence maintaining speeders in school zones and more road blocks for drinking and driving	1/27/2016 8:37 PM
132	A few more bodies to the general duty.	1/27/2016 8:32 PM
133	drug trafficking	1/27/2016 8:24 PM
134	Spend more time dealing with the crack heads and learning how to abide by traffic laws and less time pulling over random people and ticketing the wrong people for traffic violations. I saw a police officer pull over a citizen and ticket him for a "California stop" and then 20 minutes later see a different police officer doing a "California stop".	1/27/2016 8:21 PM

Q10 Would you increase, decrease or maintain funding for Bylaw Enforcement services?

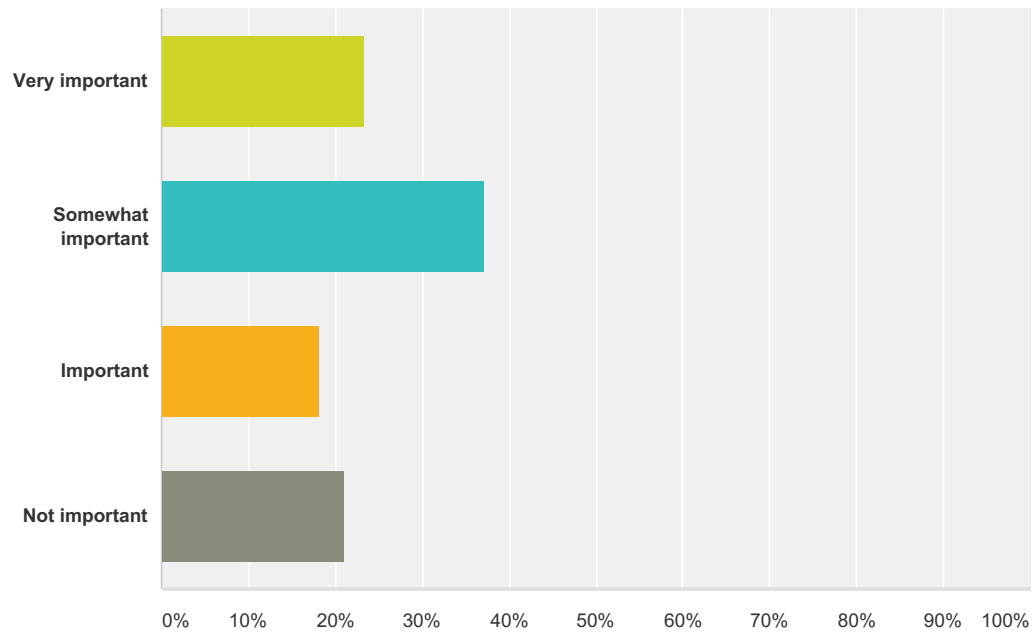
Answered: 275 Skipped: 73



Answer Choices	Responses	
Increase	24.36%	67
Decrease	31.64%	87
Maintain funding	44.00%	121
Total		275

Q11 How important are Bylaw Enforcement services to you?

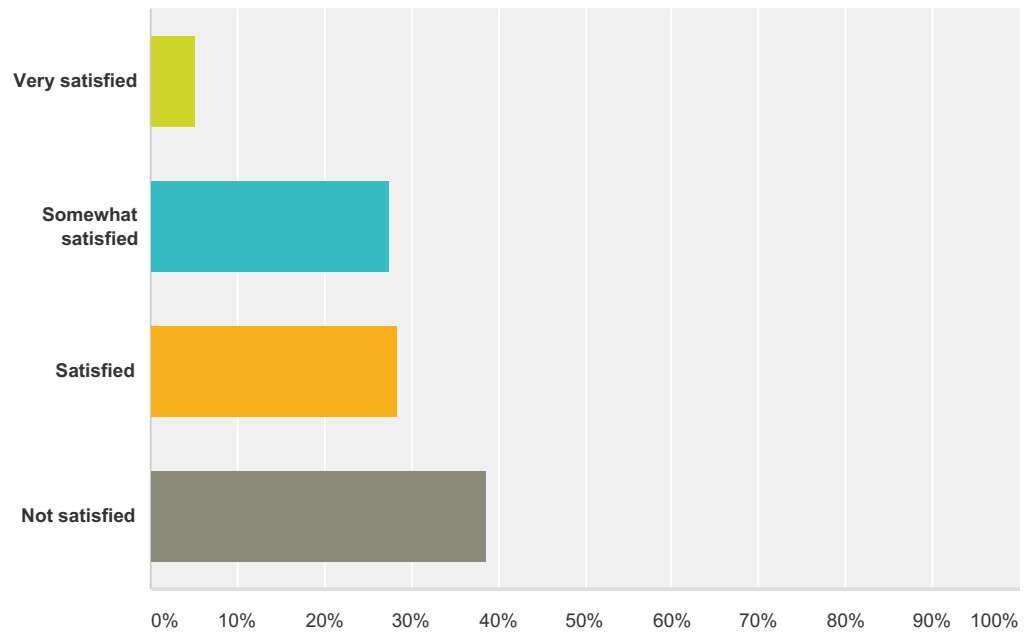
Answered: 274 Skipped: 74



Answer Choices	Responses	
Very important	23.36%	64
Somewhat important	37.23%	102
Important	18.25%	50
Not important	21.17%	58
Total		274

Q12 How satisfied are you with Bylaw Enforcement services?

Answered: 264 Skipped: 84



Answer Choices	Responses	
Very satisfied	5.30%	14
Somewhat satisfied	27.65%	73
Satisfied	28.41%	75
Not satisfied	38.64%	102
Total		264

2016 Budget Survey

Q13 What are your top priorities for Bylaw Enforcement services? What change(s) would you suggest?

Answered: 124 Skipped: 224

#	Responses	Date
1	I believe there is a bylaw regarding dog owners to clean up after their dogs. While many do, many others do not. There does not ever seem to be a bylaw person present. I have never been aware of one on the streets, trails, etc. Maybe the actual presence would smarten some people up.	2/11/2016 10:15 PM
2	I have never been aware of Bylaw officers making a presence anywhere. Do they just rely on citizens to call? I am annoyed that no one seems to care that there is fresh dog poop on the dyke most mornings.	2/11/2016 9:54 PM
3	Pet control	2/11/2016 9:45 PM
4	We need 2 Bylaw Enforcement Officers. Too much work for one person. So much more could be done/resolved if there were two Officers.	2/11/2016 12:51 PM
5	enforcing all by laws promptly! a by law for not maintained buildings and properties that is enforced with no time extensions to get the work done	2/11/2016 11:25 AM
6	Enforcing bylaws, unsightly properties, buildings To much focus on such minor problems , keep to the major	2/11/2016 9:02 AM
7	If they actually did something	2/10/2016 10:35 PM
8	Enforcing property upkeep....empty lots in town that are left with 4-5' tall grass and filled with garbage.... Makes town look dirty	2/10/2016 10:08 PM
9	not very impressed with the new vehicle that tax dollars paid for. way over the top and too much money.	2/10/2016 8:32 PM
10	Try & actually do it	2/10/2016 7:26 PM
11	Building / yard cleanup	2/10/2016 5:42 PM
12	Enforcing the burning laws rather than people with messy yards. Someone with a messy yard doesn't affect my health & air quality.	2/10/2016 5:20 PM
13	Maintaining tidy properties but the building inspector could do that	2/10/2016 5:15 PM
14	The drug houses or apartments known around town.	2/10/2016 5:02 PM
15	In promoting upper 3rd Avenue local business, the parking enforcement should not penalized people (especially in slow season) for shopping in the area. They encourage parking spot shuffle games, businesses should have an opportunity to give customer's a pass to allow for more than 2 hours of parking if utilizing their services.Parking tickets encourage people to stay away.	2/10/2016 3:00 PM
16	Actually doing something!! There are so many sidewalks that you can hardly walk by because of over grown hedges and trees. Dilapidated house and yards with garbage piling up. So many bylaws not being enforced for the amount of money spent on this service, he needs to get out of the vehicle and actually do some work not just drive around looking busy.	2/10/2016 1:14 PM
17	This city needs to strictly enforce property maintenance if we ever want our town to look beautiful to outsiders.	2/10/2016 12:32 PM
18	Bylaw officer with better personal and communication skills	2/9/2016 6:49 PM
19	The only contact I had with a bylaw enforcement officer was hearing his excuse about how overworked he was.	2/9/2016 6:14 PM
20	Enforcing bylaws with regards to maintenance of buildings both residential and commercial. If buildings are better maintained it adds to beautification of city.	2/9/2016 11:44 AM
21	Yards that are eye sores, Loose dogs,deal with dilapidated buildings,	2/8/2016 11:38 AM
22	SO many ugly, old, disgusting buildings in this town! Also, many nicer buildings but no "theme" to the town...	2/7/2016 9:38 AM
23	Completely unnecessary to have such a vehicle with light package and spotlight ,, overkill purchase !!!!!, could have gotten a much cheaper , much more economical vehicle	2/7/2016 12:33 AM
24	Communication with other city departments could be improved so that service is more effective	2/6/2016 10:34 PM

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25	squatters and homeless in derelict and abandoned buildings (safety). Changes - more responsibility taken on by building owners/forced demolition of non-restorable buildings.	2/6/2016 9:15 PM
26	Until we have a booming economy, I feel it is a waste of money.	2/6/2016 2:49 PM
27	too many bylaws which are not enforceable or too costly to enforce. Many are not enforced or not enforced equally throughout the city.	2/6/2016 1:17 PM
28	Derelict buildings.Put pressure on building owners	2/6/2016 6:37 AM
29	They should also work weekends when they are needed	2/5/2016 10:01 AM
30	More public knowledge they are the best watch dogs they just need to know the laws better.	2/5/2016 9:57 AM
31	would be money well spent if there were two officers to take care of our town better	2/5/2016 6:31 AM
32	Noise safety	2/4/2016 7:54 PM
33	Main streets being top of list. We need to show our best to visitors	2/4/2016 7:47 PM
34	There is too much junk in this town. I shouldn't have to point it out to bylaw officers.	2/4/2016 6:32 PM
35	Instead of giving a parking ticket to a vehicle parked the wrong way on a dead end street with only one house on the road get out and enforce cleaning the yards, get rid of boarded up houses, get rid of derelict houses, make fire sites be cleaned up rather than sit there for years, if there is rules for no motor homes in front yards enforce it. New subdivisions have building codes they aren't being enforced, why do all the houses not have rock on them for example.	2/4/2016 7:36 AM
36	Not buying such an expensive vehicle for one. Cleaning up run down properties.	2/3/2016 8:59 PM
37	more building permits and enforcing them	2/3/2016 5:03 PM
38	N/A	2/3/2016 4:23 PM
39	Enforce the bylaws that exist!	2/3/2016 2:52 PM
40	Would like to see proactive enforcement of building standards Bylaw but that will require more staff.	2/3/2016 12:28 PM
41	As with our RCMP, our by-law officer is also overworked. How do I know? I've left several messages over the years and usually don't get a response.	2/3/2016 11:30 AM
42	Making the community pick up it's appearance.	2/3/2016 11:18 AM
43		2/3/2016 10:58 AM
44	Increased regulation & compliance with bylaws	2/3/2016 10:26 AM
45	have coverage 7 days a week. Would require second or more by law officials. Mon-Fri only means weekends are \NOT monitored	2/3/2016 10:23 AM
46	Keep up the good work.	2/3/2016 10:11 AM
47	start by going after the rundown buildings own by owner who do not live here	2/3/2016 10:06 AM
48	Bylaws are only words on paper UNLESS they are actually enforced!!	2/3/2016 9:34 AM
49	I would like to see more proactive bylaw enforcement that approaches people when they see actions that are in contravention of the bylaws.	2/3/2016 9:28 AM
50	People should be held responsible for the condition of their property..buildings and property. I think the trick here is..."do something" and others may sit up and take notice if someone was fined at least a token amount. And do it in a timely fashion. Not years and or months of neglect.	2/3/2016 8:34 AM
51	unsightly yards, broken down cars parked on the road, public education on bylaws	2/3/2016 8:18 AM
52	The first thing I observed when moving here is how run down much of the town looks, with public buildings and areas	2/3/2016 8:15 AM
53	Increased bylaw enforcement orders for cleanup/improvements or demolition at absentee landlords expense to encourage business relocation and or startups in rundown areas!!!!	2/3/2016 7:50 AM
54	This relates to city beautification. Houses all over town are run down, junk and vehicles in the yards, etc. Improving how the city looks should extend beyond the public sphere, and private owners should be held accountable for their properties.	2/2/2016 9:40 AM
55	Derelict buildings. Less focus on residential issues and more focus on absentee owners and beautification.	2/2/2016 9:19 AM
56	clean up the junk!	2/2/2016 7:40 AM

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57	Since, I don't have any issues, I make no comment.Obviously there has to be some standards.	2/2/2016 7:39 AM
58	Clearly not enough staff to maintain services. We are currently using a reactive style of service.	2/2/2016 6:21 AM
59	██████████ Obviously this joker is not doing his job....waste of money.. I hope the 100 thousand dollar budget is not this guys paycheck!	2/1/2016 7:02 PM
60	When I contacted the local by law officer, all he did was complain about how overworked he was. Hire more women.	2/1/2016 1:31 PM
61	promptly enforcing the bylaws!	2/1/2016 11:46 AM
62	Enforcing by laws in place! How the heck can a property like the old frigstad be allowed to degenerate into the eyesore it is!	2/1/2016 11:05 AM
63	Keep Recreational vehicles and uninsured vehicles out of peoples yards and in front of their homes.	2/1/2016 8:47 AM
64	Seeing commercial buildings with paint and siding falling off is demoralizing. If you cannot afford to maintain a building then sell it. Hopefully bylaw officers have the laws and resources to go after absentee owners.	2/1/2016 6:36 AM
65	do something about derelict propertys	1/31/2016 9:43 PM
66	No double standards when it comes to by law enforcement !	1/31/2016 4:56 PM
67	Compliance and keeping the community looking good	1/31/2016 8:23 AM
68	Actually enforcing run down properties.	1/30/2016 9:41 PM
69	Different hours of work	1/30/2016 8:21 PM
70	Ensure that homes that are violating by-laws and contributing to the overall disrepair/unattractive nature of the community are being addressed. For example enforce that homes clean up the 6 plus cars in their yards, enforce that the lawns are maintained that the overall impoverished state of some of the homes in the Valley are in are being addressed. This could potentially bring up property values of those homes thus contributing to the overall pot of money.	1/30/2016 6:34 PM
71	No priority	1/29/2016 9:45 PM
72	The bylaw officer has a large workload so he must be given as much administrative support as possible so that he can out in the community and not in the office.	1/29/2016 7:56 PM
73	Check ppl parking!	1/29/2016 6:42 PM
74	Keep yards looking good. Remove the dog on leash bylaw.	1/29/2016 8:13 AM
75	More foot patrol in uptown area	1/29/2016 7:02 AM
76	Bylaw failing to enforce led us to sell our home and move to our current location. Enforce the current bylaws.....even snow removal from your sidewalk if you have one!	1/28/2016 10:58 PM
77	Stop making Bylaws that the Regional District doesn't also have? Why would I want to live in the city and follow regulations and pay high taxes when I can just move across an invisible line and pay less taxes and be restricted by less regulations (bylaws)? I also find this question redundant as money has already been spent upgrading bylaws enforcement vehicle from a van to an excess "light machine". Like why does this city need a bylaw vehicle with a lightbar and takedown lights	1/28/2016 8:50 PM
78	I think the bylaws are a complete waste of tax payers money. Bylaws are only in forced when a neighbor complains. And other neighborhoods can do the same thing and not be bothered.	1/28/2016 8:26 PM
79	Maybe a bylaw officer could check my neighbourhood and enforce some of the laws...boat parked in front lawn, trailer parked on the road.	1/28/2016 7:32 PM
80	Getting dogs out of here.	1/28/2016 6:50 PM
81	They have a negative image and I haven't heard anything good about them helping	1/28/2016 6:37 PM
82	N/a	1/28/2016 6:01 PM
83	They need to work on the congestion of boats and RVs being park on the street for storage.	1/28/2016 2:47 PM
84	Bylaw priorities should focus on building maintenance in order to help clean up our town. I would recommend making it easier for properties to be able to change zoning. Noise complaints should be low priority due to we cannot change the fact of a large mill in the middle of town.	1/28/2016 1:55 PM
85	Having fines for commercial properties that don't maintain their buildings and lots!	1/28/2016 1:24 PM
86	enforcement	1/28/2016 11:42 AM

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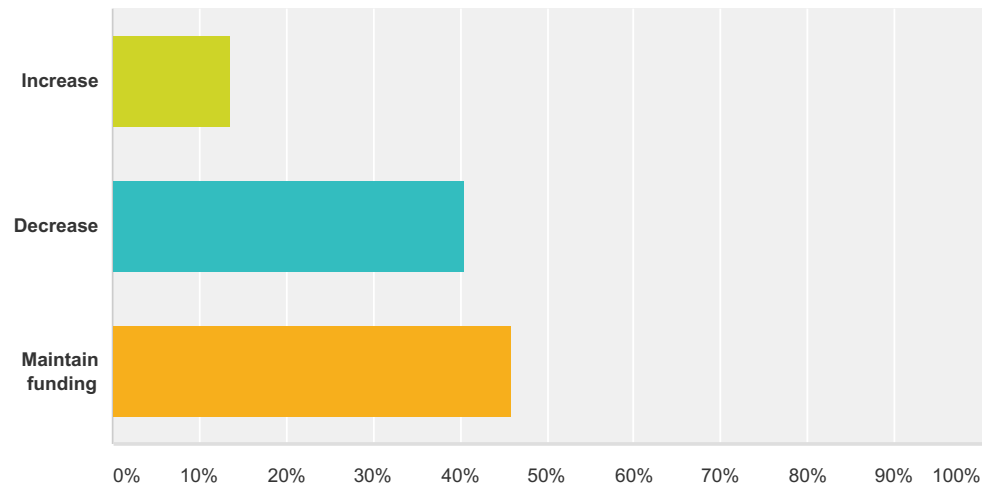
87	Require licenses for cats, then use the extra \$\$ to add another enforcement officer	1/28/2016 11:42 AM
88	It should enforced by them driving around not people calling for stupid things. There are many places needing bylaw involved... Maybe they should drive and earn their money by dealing with those real issues!!!	1/28/2016 11:09 AM
89	Sell that high cost SUV, and purchase a vehicle that is reasonably suited to fill the needs of Bylaw Enforcement. Very irresponsible purchase.	1/28/2016 10:04 AM
90	Property maintenance.	1/28/2016 10:03 AM
91	enforce bylaws that are on the books Not parked all day at city hall	1/28/2016 9:59 AM
92	Common sense approach	1/28/2016 8:57 AM
93	Bylaws are established such as rules are in general. In order for people to follow the rules they need education and explanation, as well as consequences for not following the rules. We need people to enforce educated citizens and to hunt down those property owners out of town.	1/28/2016 8:50 AM
94	fine and increase drive byes.	1/28/2016 8:50 AM
95	not needed	1/28/2016 8:04 AM
96	You didn't need the new jacked up vehicle could have opted for a fuel efficient Prius or matrix.	1/28/2016 8:00 AM
97	have had no contact or requirement to use this service.	1/28/2016 7:54 AM
98	Immediate response to barking dogs ...this goes on all day and night.....cull feral cats....birds are constantly getting killed.....	1/28/2016 7:20 AM
99	Bylaw Enforcement should actually start enforcing people to clean up there areas, there are way too many sidewalks that peoples trees and hedges make it hard to walk by because they are so over grown. If we have been paying \$100 000 we are not getting very good value because not much is being enforced	1/28/2016 7:06 AM
100	RETURN THE NEW VEHICAL AS THE OLD VAN WAS JUST FINE.	1/28/2016 6:56 AM
101	They should tell people to mind their own business when they call in to report on people. I myself have been targeted by interfering neighbors in the past and have been harassed by the bylaw officers because of it. The only relief I got was when they both got old and passed away.	1/28/2016 6:05 AM
102	Cleaning yards	1/28/2016 1:32 AM
103	We need more officers and more follow up on the complaints.	1/27/2016 11:32 PM
104	enforcement of building maintenance bylaws!!!	1/27/2016 11:00 PM
105	Officer is stretched to thin. Can't be proactive only reactive. City has slumlords. City has yards and buildings that NEED to death with.	1/27/2016 10:42 PM
106	██████████ who lives out of town and has treated so many local people with no respect. He has a want to be a cop complex	1/27/2016 10:30 PM
107	Our safest from crime	1/27/2016 10:06 PM
108	More self generated work	1/27/2016 10:05 PM
109	Focus on big items vs small issues like signage and black berry bushes.	1/27/2016 9:38 PM
110	Require property upkeep, especially commercial property	1/27/2016 9:32 PM
111	Get a bylaw offixer that does the job	1/27/2016 9:30 PM
112	Keep the city bylaws enforced a little better and quicker	1/27/2016 9:24 PM
113	derelict residences seem to be an issue, we need owners to be held accountable for them	1/27/2016 9:24 PM
114	Make sure the community feels safe	1/27/2016 9:12 PM
115	Hold property owners responsible for maintaining building and property aesthetics along all main roadways.	1/27/2016 9:08 PM
116	Too many drelict buildings and blatant disregard for bylaw infractions	1/27/2016 9:01 PM
117	I don't see bylaws being enforced in the area of property maintance and up keep, especially down town	1/27/2016 8:57 PM
118	To not be strictly complaint driven. More emphasis put on esthetic bylaw compliance	1/27/2016 8:55 PM
119	Allow backyard burning. Enforce illegally parked cars/trailers. Vehicles parked on wrong side of road and too close to stop signs.	1/27/2016 8:49 PM

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120	Deal with the things that are important. Not boats or trailers parked in driveways or sandwich boards on sidewalks.	1/27/2016 8:34 PM
121	Actually do something constructive	1/27/2016 8:25 PM
122	Quicker response time to complaints.	1/27/2016 8:22 PM
123	Nuisance properties that drag the image of Port down are a huge issue.	1/27/2016 8:21 PM
124	Absentee & deadbeat landlords/ decrepit commercial buildings. Focus efforts on cleaning up 3rd Ave/Argyle and Harbour Quay.	1/27/2016 8:11 PM

Q14 Would you increase, decrease or maintain funding for the Fire Department?

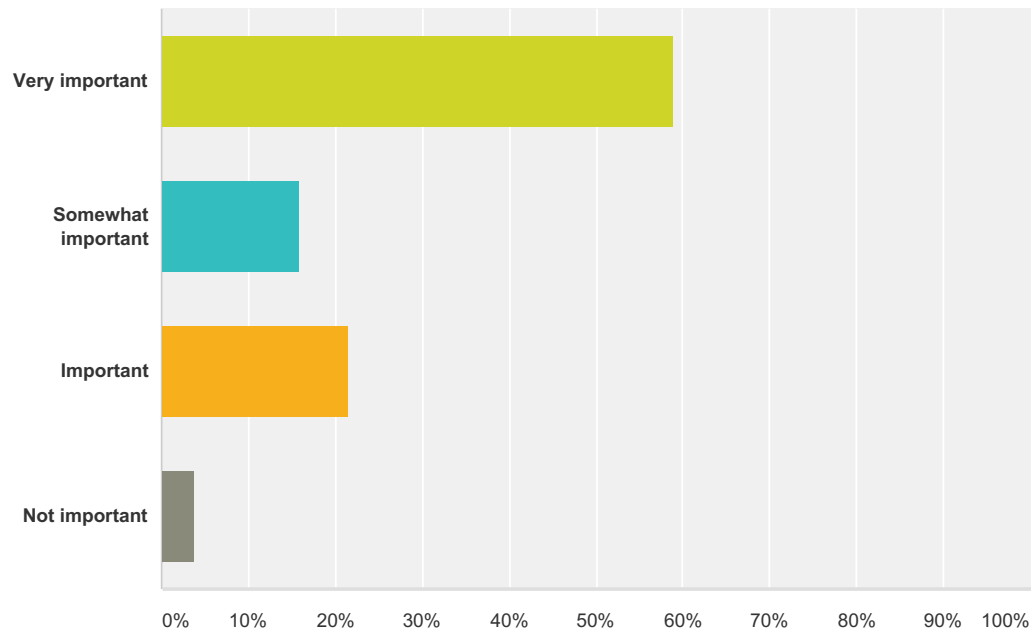
Answered: 272 Skipped: 76



Answer Choices	Responses	
Increase	13.60%	37
Decrease	40.44%	110
Maintain funding	45.96%	125
Total		272

Q15 How important are Fire services to you?

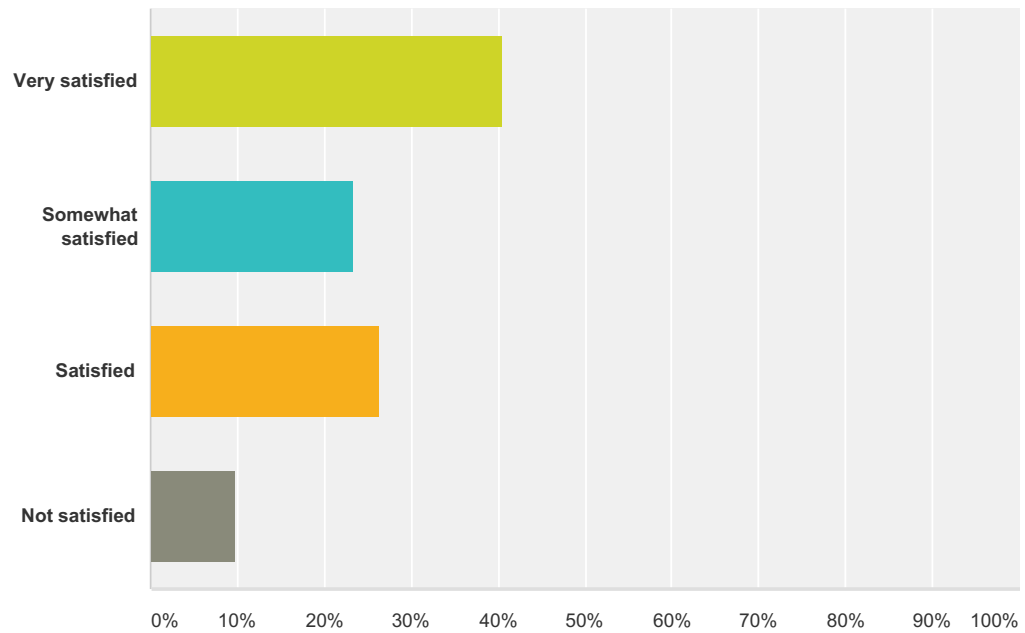
Answered: 265 Skipped: 83



Answer Choices	Responses	
Very important	58.87%	156
Somewhat important	15.85%	42
Important	21.51%	57
Not important	3.77%	10
Total		265

Q16 How satisfied are you with Fire services?

Answered: 266 Skipped: 82



Answer Choices	Responses	
Very satisfied	40.60%	108
Somewhat satisfied	23.31%	62
Satisfied	26.32%	70
Not satisfied	9.77%	26
Total		266

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Q17 What are your top priorities for the Fire Department? What change(s) would you suggest?

Answered: 123 Skipped: 225

#	Responses	Date
1	Combined volunteers	2/12/2016 7:47 AM
2	Regionalize this service. Include volunteers in city	2/12/2016 3:30 AM
3	Port Alberni has one of the largest fire departments on the Island, especially in relation to its population. Comox Valley for example has mostly a volunteer fire dept. How can we afford our large fire department when other areas are being cut/	2/11/2016 10:17 PM
4	Port Alberni has a very large fire department for the size of our city. Courtenay/Comox, for example, have mostly a volunteer fire service with only a few permanent employees. Their population is more than Port Alberni's	2/11/2016 9:56 PM
5	Quick response when required	2/11/2016 9:46 PM
6	making it volunteer with lower annual costs - Paid and volunteer staff works well for Courtenay/Nanaimo - why can't it work for us? Combine Beaver Creek, Cherry Creek and Sproat Lake fire departments. Obviously if our fire chief is city manager we do not need a full time chief which can probably be said for the whole crew.	2/11/2016 11:29 AM
7	Fire fighting is their job , but do we need a full time department with mutual aid ? Look at reducing the size of paid fire fighters	2/11/2016 9:04 AM
8	Should be volunteer as more structures would be saved	2/10/2016 10:36 PM
9	I dont think the fire marshall should be " acting" city manager! What are you thinking?	2/10/2016 7:27 PM
10	Having fire protection. Do we need as big of full time firefighting force with mutual aid?	2/10/2016 5:43 PM
11	fire protection is important but do we Need a fully paid department now ? How about less paid with the mutual aid ?	2/10/2016 5:18 PM
12	I think the amount of wages is pretty high, everybody always wants increases.	2/10/2016 5:03 PM
13	Other cities have volunteers, we could have some along with some of the paid fire fighters. They don't save your house they just contain the fire so we could save money by getting rid of some of the employees.	2/10/2016 1:16 PM
14	To be at a call as soon as possible. Have more staff on call.	2/10/2016 12:33 PM
15	Keep up the good work	2/9/2016 6:51 PM
16	Diversify. Hire more women, minorities, First Nations, and LGBT people. Firemen are another elitist, highly paid group of people that need to provide a broader service to the city. They should be doing more, while they are sitting around keeping the trucks clean. How difficult is this, to create a more creative group of employees?!!	2/9/2016 6:15 PM
17	Part timer, volunteer service. If the city grows, then maybe full time again.	2/8/2016 3:21 PM
18	I think the fire department could work well with a volunteer fire crew	2/7/2016 12:36 AM
19	Hybrid volunteer and staffed department. Remove bargaining link with mainland union negotiations.	2/6/2016 9:16 PM
20	Top priority is STRUCTURAL FIRES. No need to be first on the scene at vehicle incidents unless requested by police or ambulance service. Seems the fire trucks are attending unnecessarily. Very wasteful. By keeping the incident numbers high it is a form of job security. I would suggest a combination of paid firefighters and on-call paid volunteers...only paid when called.	2/6/2016 3:01 PM
21	Protection of responders and life. Protection from fire spread to neighbouring area and homes. Drop the medical first responders, ambulance and vehicle incident chasing, etc. Major change would be to go to mixture of a partial paid and volunteer staffing like other small cities. Or keep trying for Valley based fire protection department.	2/6/2016 1:27 PM
22	Lower cost of fire services with blended dept. Voluteer and paid.	2/6/2016 6:40 AM
23	start transitioning to a blended composite fire dept using more volunteers and some paid positions	2/5/2016 8:01 PM
24	Transition to a composite fire department.	2/5/2016 7:49 PM
25	Put out fires as needed. Not to respond to ambulance calls.	2/5/2016 5:05 PM

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26	The first priority should be to make them a volunteer fire department. The second priority is to stop them from responding to medical 1st responder calls and put that money into proper ambulance services. Also, the PAFD should represent our diversity as a community. I have never seen a first nation person, or women, or obvious minorities working off the fire truck. I have talked with minorities and first nations and many have applied but none have been hired, why?	2/5/2016 10:24 AM
27	It's 2016 having a great service is about evolving to meet needs and have a sustainability. It doesn't work to spend a lot of money. Burn the box start over old model will always cost too much. Regional services!	2/5/2016 10:05 AM
28	Would be better to see them respond to a first response eg: lady fall in a kitchen, in a smaller response vehicle instead of five responders in a super large fire truck! waste of fuel and wear and tear on such a large vehicle. I think we have a small truck that is never used.. better use for a non fire call. Should be shared services to much overlap of vehicles and services join them all together and have more volunteers.. too many paid firefighters!!	2/5/2016 6:41 AM
29	Increase or maintain staffing	2/4/2016 11:09 PM
30	Fire protection	2/4/2016 7:55 PM
31	Use authority to fine property owners for rundown buildings	2/4/2016 7:49 PM
32	reduce to 3 on shift and 1 on call	2/4/2016 2:58 PM
33	Reduce the size of the manpower and reduce call outs to fire and motor vehicles only. The ambulance service is designed to handle medical call outs. This would reduce half of the 1200 call outs	2/4/2016 2:49 PM
34	doing a great job	2/4/2016 12:38 PM
35	A new hall	2/4/2016 12:13 PM
36	lower their pay to a reasonable level	2/4/2016 10:50 AM
37	Could they do more for the city, get a clean up the town, yard program making it easier for them to do their job. Have a program where they go into houses showing seniors how to make their houses safe for emergencies. Etc	2/4/2016 7:40 AM
38	explore shared service model with the ACRD	2/3/2016 10:29 PM
39	Need to sort out fire suppression from responding to every emergency call. If job is fire suppression then that is the job and size department for that alone	2/3/2016 10:13 PM
40	More volunteers less high paid firemen.	2/3/2016 9:01 PM
41	They are doing great!	2/3/2016 4:23 PM
42	This department costs far too much. Need to transition to a composite fire department consisting of career and volunteer fire fighters. Most of their time is spent supporting medical first aid calls so why do we need a 5 man crew on 24/7?	2/3/2016 12:32 PM
43	Decrease in wages/ cost of operation to reflect reality of being a professional firefighter in a small city	2/3/2016 10:28 AM
44	I think the preventative work and public education work that the fire department does is particularly important. Especially the work to reduce burning. I would like to see more proactive enforcement around smoke and fires that doesn't first require a complaint from a city resident.	2/3/2016 9:39 AM
45	Not having fireman city there all day & night getting paid when there is no work to do	2/3/2016 9:24 AM
46	Identifying potential fires, education public about fuel storage and businesses about emergency escapes and 'house cleaning'	2/3/2016 8:20 AM
47	Develop bylaws for increased inspection and monitoring of rundown apartments and business premises. Work with all levels of government to increase funding for prevention and monitoring and enforcement programs. Investigate implementation of province wide changes to require mandatory fire and home insurance for both homeowners insurance and tenant contents insurance. Investigate developing a combination/joint Tenant-homeowners coverage.	2/3/2016 8:00 AM
48	A full time paid fire crew is not necessary for the City of PA. Need to look at other successful models, bite the bullet and implement.	2/2/2016 9:20 AM
49	This should absolutely be your first priority. Our Fire Department needs to go volunteer, and soon. We are only 1 of 2 Cities our size that maintain a fully staffed professional fire department on Vancouver Island. It's a total waste of taxpayer to have more than 22 Firemen, in our small City. Squamish has 5, Parksville has 2, Powell River had 12. We are a joke, and every City Council. Do something. I suggest we get down to 10 Firemen, and use volunteers, or maybe even paid Volunteers. You are wasting my money. There are more Firemen than fires. Having Firemen, making over 100k to wash Fire Trucks is a total waste, ridiculous.	2/2/2016 7:46 AM

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50	It makes absolutely no sense for us to have a paid service when other communities can have the same quality of service on a volunteer basis.	2/2/2016 6:22 AM
51	Downsize! Or go volunteer!	2/1/2016 7:06 PM
52	Hire more women. Try to use the firefighters for other things because they sit around most of the time waiting for an emergency call out. Very expensive service.	2/1/2016 1:32 PM
53	we can't afford this so become fully volunteer	2/1/2016 11:47 AM
54	Putting out fires of course	2/1/2016 11:06 AM
55	Do we need a paid fire department? Other communities bigger than ours rely on a volunteer fire department.	2/1/2016 8:49 AM
56	Implement a volunteer fire department	2/1/2016 12:24 AM
57	more volunteer based like other citys	1/31/2016 9:44 PM
58	Do a good job	1/31/2016 4:57 PM
59	Continue to maintain it fully staffed and with suitable equipment. NO volunteer portion.	1/31/2016 2:29 PM
60	Eliminate the first responder program, and off load it to the ambulance service	1/31/2016 8:37 AM
61	Half the cost of the police cost. I suggest a review of the need for the current level of service. It is not a law that we need a full time fire department.	1/31/2016 8:25 AM
62	Should be volunteer just like the surrounding areas.	1/31/2016 5:00 AM
63	Port Alberni doesn't require a Full Time fire department. Volunteers would do just fine considering a majority of their calls are NOT fire related	1/30/2016 11:28 PM
64	Cut budget and staffing... Go to volunteer like other cities	1/30/2016 10:14 PM
65	Switch over to a somewhat volunteer situation like other communities our size	1/30/2016 10:05 PM
66	Again like city hall, maintain a strict budget.	1/30/2016 9:42 PM
67	Fully staffed engine	1/30/2016 8:22 PM
68	Fire Department while it does respond to about 600 medical calls a year it is not always utilized on those medical calls and is most likely not needed for all 600, conversations with BC Ambulance would paint a clearer picture of how often the fire department is first on scene and how often the services are required. In the future through attrition possibly the fire department should go to a paid on-call system. The city should start to explore what other communities of our size are doing. It was my understanding that fire protection was a must during the days of the mills and the pulp mill however, the pulp mill is starting to do their own hazardous materials and is possibly going to their own internal fire department. Which would mean that a town of 17000 people has a fire department which is not being required for the heavy industry. Other towns our size do not have 28 full-time fire positions. Nor can a town this size sustain the constant request of wage increases. The fire departments wages on average are three times as much as the average person in Port Alberni. This seems unreasonable to continue with the path we are on. The out laying areas of PA have highly trained volunteer personal which also assist in mutual aid for the paid full-time fire department. Often it seems this is required, so is our full-time service really running effectively if mutual aid is required for fires?? Courtney BC has a fire department budget of 1.7 million dollars. How can a city of 24000 which is bigger than here have half the budget we have? How do they make their fire department work?	1/30/2016 6:40 PM
69	We do not need a full staffed fire department. Should be volunteer the city isn't big enough to warrant have to pay all those ppl	1/30/2016 12:24 PM
70	Change to hybrid department with full time and volunteer staff to reduce costs.	1/30/2016 7:28 AM
71	don't change anything. Good money for good service	1/29/2016 9:47 PM
72	The department should continue to pursue the regional model with the PAFD and its members remaining the lead agency.	1/29/2016 7:58 PM
73	Upon comparison to departments of other municipalities our size I think our fire department needs to reduce staffing and expenditures.	1/29/2016 4:37 PM
74	review need for a fully paid staffing versus most other island cities utilizing a large number of volunteers	1/29/2016 2:39 PM
75	Less people working at the fire department. More volunteers?	1/29/2016 8:14 AM
76	Move towards volunteer service	1/29/2016 7:03 AM

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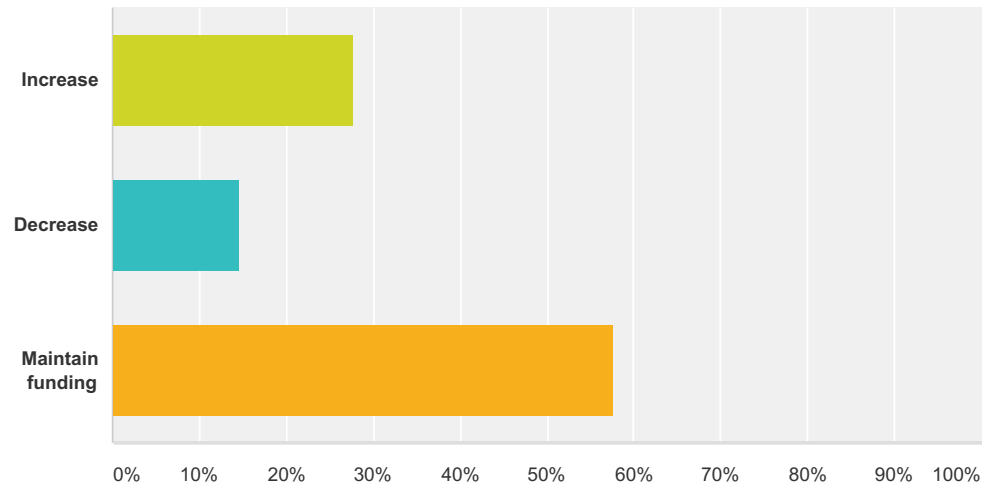
77	Our current full time department fails to respond with numbers. Paying for a full time Firefighter to answer the phone as a crew is on a call is a waste of funds. Our population does not warrant a full time complement as most other North American communities of this size. Time for non career volunteers! Time to bury the hatchet from the previous administrations!	1/28/2016 10:59 PM
78	Unfortunately, in my and a lot of other residents opinion, the firemen get paid too much. I understand how important they are but why does Port Alberni pay them so high?	1/28/2016 7:34 PM
79	Getting more work out of the employees.	1/28/2016 6:51 PM
80	Nothing	1/28/2016 6:38 PM
81	If fires are started in situations of neglect, could the owners of the property absorb some of the cost of the services?	1/28/2016 6:03 PM
82	Volunteer with some at the top paid. Quit the first responder racket	1/28/2016 3:56 PM
83	We don't need and afford a paid department. When compared to other cities our size they don't have a fully paid department. Colwood, Courtney and Comox are not fully paid department and receive about the same amount of calls. People should not be paid to sleep and watch tv.	1/28/2016 2:02 PM
84	Too much funding is allocated to the fire department. Perhaps we could decrease staffing to decrease their bottom line. Paramedics could attend medical calls. We have a large department when comparing to other districts.	1/28/2016 1:56 PM
85	Continue as is	1/28/2016 1:24 PM
86	I suggest having a volunteer fire department	1/28/2016 1:21 PM
87	It's seems a little excessive to have the only paid fire department on Vancouver Island- for cities with comparable populations- and have such a large portion of our city budget supporting it, especially when only 1/3 of call outs were/are fire related!! Is there a way to cut back on this- have a combined volunteer and paid force?	1/28/2016 11:47 AM
88	paid on call/ volunteer services work very around the valley and in other communities our size	1/28/2016 11:43 AM
89	MAKE IT VOLUNTERR LIKE EVERY OTHER COMMUNITY!!!!!!	1/28/2016 11:09 AM
90	Amalgamation between the fire department and ambulance service. Cutting down on full time employees, we don't have the big tax base from years ago to keep up with a full time department	1/28/2016 10:56 AM
91	Go to the volunteer model. 17,000 population does not need a fully paid department. Fiscal responsibility must be looked at with critical eyes.	1/28/2016 10:06 AM
92	Decrease paid staff and create a volunteer component.	1/28/2016 10:04 AM
93	no changes	1/28/2016 10:00 AM
94	Incorporate with all districts	1/28/2016 8:59 AM
95	I'm of the opinion that not every truck and firefighters in the building needs to respond to every call for help. Perhaps a more detailed information provision when a call for help comes in. Im not to sure how to reduce this department costs on city budget but I'm assuming staffing is somewhere to begin with some cutbacks. Just because we've always done it like that doesn't mean we can't look at options for cut backs. Possibly volunteer firefighters along with paid professionals.	1/28/2016 8:57 AM
96	find other ways to find income	1/28/2016 8:51 AM
97	this should be more of a volunteer department. have 3 or maybe 4 full time fire fighters.. we do not have enough fires to justify and they do not need to be the first repsonders at an accident.	1/28/2016 8:46 AM
98	Maybe there could be more public awareness campaigns to help prevent fires.	1/28/2016 8:29 AM
99	they need help, we need them so badly and no one ever gives them the praise they deserve	1/28/2016 8:05 AM
100	Paid on call	1/28/2016 8:01 AM
101	Fighting fires	1/28/2016 7:06 AM
102	Volunteer services would work great in the city like beaver creek, cherry creek sprout lake	1/28/2016 6:57 AM
103	I would suggest that they don't roll out every time an ambulance is called, unless the ambulance can't make it there in a timely manner.	1/28/2016 6:07 AM
104	Limit the number of medical calls... why do we have ambulances if fire trucks do the easy stuff.	1/28/2016 1:33 AM
105	nothing	1/27/2016 11:01 PM
106	Go to a more efficient model of volunteer and full time	1/27/2016 10:43 PM

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107	They do not need to go out for every call that is first responder, and they should be more of a volunteer base such as other community's	1/27/2016 10:32 PM
108	Volunteer	1/27/2016 10:13 PM
109	Decrease staff	1/27/2016 10:06 PM
110	Volunteer fire fighters to be added to department not hourly.	1/27/2016 9:34 PM
111	Prompt response to fires	1/27/2016 9:33 PM
112	Good as it goes	1/27/2016 9:24 PM
113	Fire services are needed and sother are first responders to make the community feel safe	1/27/2016 9:13 PM
114	More inspections of rental units and older buildings.	1/27/2016 9:10 PM
115	Response times. Most are good but middle of the night calls seem to take much longer	1/27/2016 9:02 PM
116	Go from one paid hall to two volunteer halls.	1/27/2016 8:51 PM
117	car seat safety clinics with car seat techs	1/27/2016 8:38 PM
118	Downsize. Other towns with comparable population work with a volunteer department.	1/27/2016 8:36 PM
119	Decrease amount of medical first responder calls	1/27/2016 8:35 PM
120	Need to change to a volunteer service like Nanaimo and Courtenay for example. Why can Nanaimo do it with a population of 118,000 and we can't with a population of 18,000	1/27/2016 8:27 PM
121	Top priorities are quick response time and that all firefighters are properly trained to fight fires in a safe and effective manner. I think they don't need to make any changes.	1/27/2016 8:25 PM
122	Inspection and first responder.	1/27/2016 8:24 PM
123	Revisit inquiry to create mixed/hybrid volunteer fire dept for city limits	1/27/2016 8:12 PM

Q18 Would you increase, decrease or maintain funding for Engineering and Public Works?

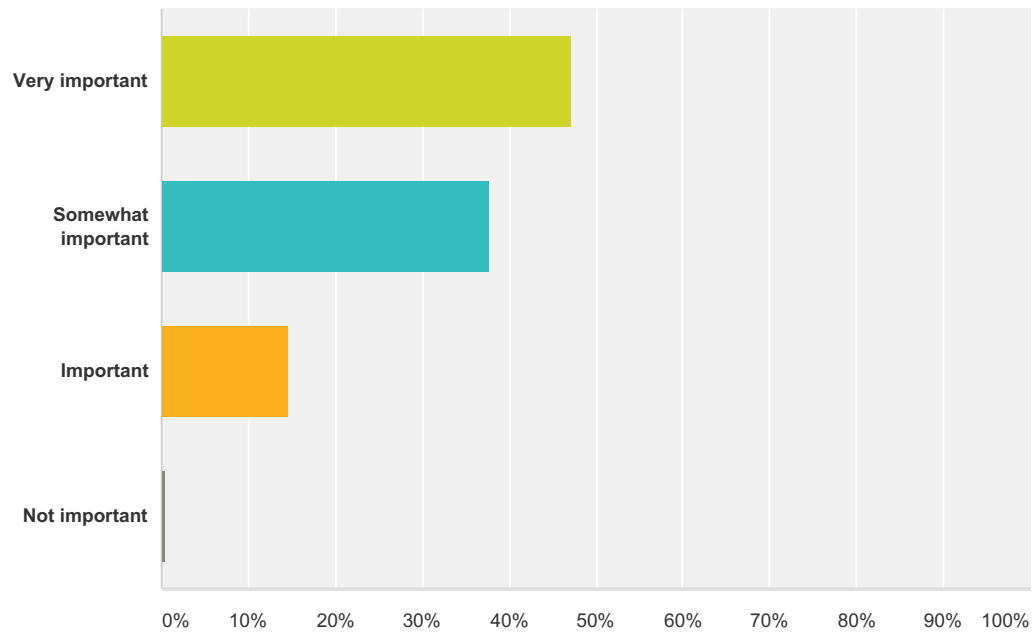
Answered: 266 Skipped: 82



Answer Choices	Responses	
Increase	27.82%	74
Decrease	14.66%	39
Maintain funding	57.52%	153
Total		266

Q19 How important is Engineering and Public Works to you?

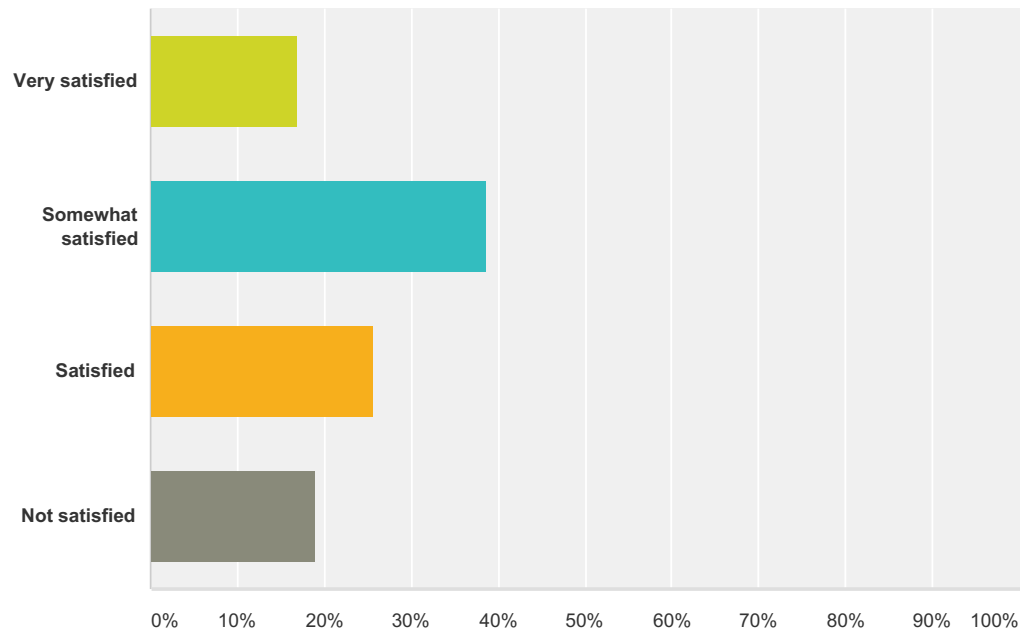
Answered: 259 Skipped: 89



Answer Choices	Responses	
Very important	47.10%	122
Somewhat important	37.84%	98
Important	14.67%	38
Not important	0.39%	1
Total		259

Q20 How satisfied are you with Engineering and Public Works?

Answered: 254 Skipped: 94



Answer Choices	Responses	
Very satisfied	16.93%	43
Somewhat satisfied	38.58%	98
Satisfied	25.59%	65
Not satisfied	18.90%	48
Total		254

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Q21 What are your top priorities with Engineering and Public Works? What change(s) would you suggest?

Answered: 112 Skipped: 236

#	Responses	Date
1	I see that many projects are not correctly budgeted for. Why all of the overruns? The projects still get finished but where does the money come from.	2/11/2016 10:19 PM
2	I believe this department does important work but it seems that they cannot correctly estimate how much a project will cost. Even though there are large overruns of the budget, the work proceeds. Whose budget would this extra money come from?	2/11/2016 9:58 PM
3	Refuse collection	2/11/2016 9:47 PM
4	contract out more work	2/11/2016 11:32 AM
5	Drainage issues, Water, repaving more roads like lower 3 Rd ruts ,sidewalks , street sweeping , it reflects our city . Forget bike lanes , harbour Rd , put the money on priorities,	2/11/2016 9:10 AM
6	Try working.	2/10/2016 7:28 PM
7	do not spend any money on truck routes or by passes	2/10/2016 6:36 PM
8	Road paving ,sidewalks , street sweeping, water quality , garbage collection. Start composting pick up	2/10/2016 5:45 PM
9	I think if something can be recycled it should be picked up. They make recycling too hard.	2/10/2016 5:21 PM
10	More road improvements , repaving old streets , water quality, sidewalk repairs , get going with organic composting pick up	2/10/2016 5:20 PM
11	Some of the roads, water issues with heavy rains but general they do a good job.	2/10/2016 5:03 PM
12	organic disposal	2/10/2016 4:10 PM
13	Fixing our infrastructure properly. Not like in the 3600 block of 7th ave were they had to come back twice after paving the road to fix the water pipes, which meant the new road had to be dug up twice before it was a year old.	2/10/2016 1:18 PM
14	Fix the roads and bridges they are in very bad shape	2/9/2016 6:53 PM
15	Like all city departments, they should be guided by the principle of keeping our air, water, transportation, and overall environment clean, healthy and safe. Logging in our watershed is insane....when is the city going to address this? I would also like to see the public works develop the valley parks and trails and put in proper signage in cooperation with the regional district. There are beautiful trails here in our community but the maps, direction, and signage are pathetic.	2/9/2016 6:15 PM
16	seek government grants for infrastructure projects where ever possible.	2/9/2016 11:46 AM
17	City should take on a broader recycling and composting program to include items such as glass, plastic bags etc	2/8/2016 11:44 AM
18	Bring back the commercial/container garbage truck	2/7/2016 12:38 AM
19	Add curbside compost pickup; consider the addition of sidewalks and bike paths throughout the city so that it is friendlier to pedestrians and cyclists	2/6/2016 10:37 PM
20	We NEED to have 1-2 days per year when any garbage can be put to the curb for pick up. especially when a lot of people in town are seniors (without trucks) who can't go to the dump.	2/6/2016 10:18 PM
21	Top priorities are to stop managing repairs and maintenance driven by crisis. Environmentally responsible upgrades to waste water disposal. Changes: provide enough funding to manage projects by planned improvements instead of by crisis and breakage.	2/6/2016 9:21 PM
22	Contract out our work. Tired of project blunders and over runs. I definitely don't want money wasted on bike lanes. I see we still have flood water problems on lower 4th.	2/6/2016 3:09 PM

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23	Maintaining the infrastructure has to be top priority. City staff to do better planning and be more cost effective and efficient. More contracting out. Best use of equipment. Doing more with less, ie why new equipment all the time??? With contractors less manpower and equipment needed on the payroll, not to mention benefits and pensions of personnel or the equipment maintenance and replacement costs over the long run.	2/6/2016 1:38 PM
24	Fix the roads	2/6/2016 7:04 AM
25	Plan to upgrade existing infrastructure and budgeting for a 10 year plan.	2/6/2016 6:42 AM
26	Securing and developing everything that will provide clean, safe drinking water for now and the future should be a top priority. The modernization of our ageing sewer system is another. I would like to see the city works start to pave or black top our city back alleys.	2/5/2016 10:29 AM
27	better planning for small project linking with long term goals. Regionalize services and contract when there is value.	2/5/2016 10:07 AM
28	need better roads to many need repaving..more money .	2/5/2016 6:43 AM
29	None	2/4/2016 7:56 PM
30	There are weeds growing out of the edge of the sidewalks. The street sweepers need to get rid of it before it destroys the walkways.	2/4/2016 6:41 PM
31	engineer projects within, stop contracting out	2/4/2016 2:59 PM
32	Perform basic maintenance and upkeep of what's existing now. No new projects until the town grows and generates new income through growth	2/4/2016 2:56 PM
33	Infrastructure	2/4/2016 1:42 PM
34	contract out garbage collection.	2/4/2016 10:52 AM
35	continue to address infrastructure issues, separate sewer/waste water	2/3/2016 10:30 PM
36	infrastructure	2/3/2016 10:14 PM
37	Over all a Very good job, just too high of a budget for equipment. The money is needed elsewhere. Purchase lease returns not \$33,000 new pick up that is just a plan waste.	2/3/2016 9:06 PM
38	Not sure	2/3/2016 4:24 PM
39	I have curbside recycling but not curbside garbage... that would be nice.	2/3/2016 2:07 PM
40	Please move forward with active transportation initiatives, including trails, bike lanes and other healthy alternatives. These will help dispel our reputation as an old redneck mill town and promote greater health and wellness amongst residents.	2/3/2016 12:36 PM
41	Increase road maintenance budget to sustainable levels	2/3/2016 10:29 AM
42	Push hard to stop the logging in our water shed. Stupid province.	2/3/2016 10:14 AM
43	My top priority for engineering department would be more public education regarding active transportation and development of cycling and walking infrastructure. Public realm improvements. I would also like to see a comprehensive waste diversion program that finds alternative ways to divert waste from the landfill and does public education to minimize plastic use. a twice annual yard pickup for leaves and debris would be a good start.	2/3/2016 9:42 AM
44	Clean drinking water at all times!! Do not allow logging near the water sheds	2/3/2016 9:36 AM
45	Scheduled replacement as per projected time lines. Stick to the replacement guide lines	2/3/2016 8:36 AM
46	Too many grand schemes! Maintain current infrastructure. Stop digging up good streets to replace infrastructure! Repair streets after infrastructure underneath has been replaced not before!!!! Increase the tax base! Get trucks off city streets!!!! Have industry pay for a truck route or ban big trucks on city streets!!!! Consider creative taxation for under utilized industrial/commercial lands blocking potential development especially on the waterfront! Use it or sell it for development or be taxed accordingly! Build 21st Ave. crossing to encourage development and increase tax base!	2/3/2016 8:26 AM
47	upgrade, renew, beautify, leave a legacy	2/3/2016 8:21 AM
48	roads	2/3/2016 6:49 AM
49	A little less "7 shovels, 1 hole".	2/2/2016 9:42 AM
50	Focus on essentials only.	2/2/2016 9:22 AM

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51	I think for the most part, they do a good job, but they are the highest paid City Workers in the World. I think they are compensated well beyond their qualifications. A friend once told me, a long time ago, that Port Alberni City Workers, we're making more than \$3 an hour more than Victoria City Workers. I want our wage structure compared to other cities, to ensure we are not overpaying our employees. There is no way, that P.A.City workers should earn more than Victoria or Vancouver, or in fact, other comparable cities. Generally, Municipal taxes have increased far too greatly, in Canada, and Port Alberni is one of them. City Councils are not responsible money managers and spend too much money.	2/2/2016 7:55 AM
52	It is embarrassing to walk along many of our sidewalks. Weeds growing upwards of 2 feet are not uncommon. Moss growth is rampant and its simply disgusting. When I have visitors in town I do NOT take them on my favourite walks simply because I don't wish to showcase such a tragic site. Ever walk up Cameron Drive? Down 3rd Avenue? And what about the garbage tossed along 10th Avenue and other roads? Take a walk along the Dip and look to your side (west side in particular). Shameful.	2/2/2016 6:26 AM
53	Less raises! More working! Contract out the big jobs to real tradesman who know what they are doing and can do the job in a reasonable time and close to budget!	2/1/2016 7:10 PM
54	Bicycle infrastructure, thanks for working on the bicycle lanes!	2/1/2016 7:07 PM
55	Water and sewer infrastructure is very important, and I'm very concerned about the logging in our water shed.	2/1/2016 1:33 PM
56	safe drinking water	2/1/2016 11:49 AM
57	Maintaining and improving infrastructure like roads	2/1/2016 11:07 AM
58	Too many workers standing around.	2/1/2016 8:50 AM
59	Compostable waste pickup...better recycle pickup (include glass etc)	2/1/2016 8:06 AM
60	Increase budget for upgrade of municipal service. Implement a water conservation strategy with rain harvesting	2/1/2016 12:26 AM
61	quit hiring 3rd parties to do job	1/31/2016 9:46 PM
62	Keep cost under control	1/31/2016 4:58 PM
63	Maintaining service. I would challenge the cost of the equipment they is used. All we see is new costly equipment. We are a small community	1/31/2016 8:26 AM
64	Better work ethic....	1/30/2016 10:15 PM
65	This spending is out of control. No improvements to infrastructure. No cuts, new self loading garbage trucks at large expense, no job losses. Where do I stop?? We pay for water, pay for garbage, pay for the arena.... City hall needs to consider cut backs before any more tax increases are given.	1/30/2016 9:57 PM
66	Road maintenance	1/30/2016 8:23 PM
67	Maintain current infrastructure but do not add major new development including the industrial road, we can't afford the 4 million and certainly not the total cost which would be in excess of 10 million.	1/30/2016 7:33 AM
68	Fund this service so they can do the work they need to do	1/29/2016 9:50 PM
69	Keep a maintenance crew for emergencies but investigate whether moving to a tender style system is feasible to save money.	1/29/2016 8:00 PM
70	They should look at Caterpillar equipment as there is local service and repair that is not provided by other brands of equipment	1/29/2016 6:46 PM
71	Burde Street is in terrible shape. I pay some of the highest taxes in Port Alberni (ridiculous actually!) and my street wasn't even plowed in any of the recent snowfalls. It was an icy mess for weeks and I am very dissatisfied with the situation. Where are the "rewards" for your highest tax payers. We seem to pay more and get less.	1/29/2016 4:40 PM
72	ensuring sewer/bridges/ road projects cost projections are a lot closer to the actual costs	1/29/2016 2:42 PM
73	Need more things done when it comes to roads and sewer and water improvements .. Also need to get into kitchen waste	1/29/2016 10:19 AM
74	Less \$ to consulting more to public works	1/29/2016 8:24 AM
75	Add compost collection. Increase what can be recycled.	1/29/2016 8:16 AM
76	Too often I see multiple workers standing around socializing. It seems the work could be delegated more efficiently. Too many people assigned to a task and time wasting are how big companies tend to work. This is on the tax payers dime. It's frustrating to see.	1/29/2016 7:43 AM
77	Seems to be a lack of forethought on major projects, i.e. Constantly over budget	1/29/2016 7:04 AM

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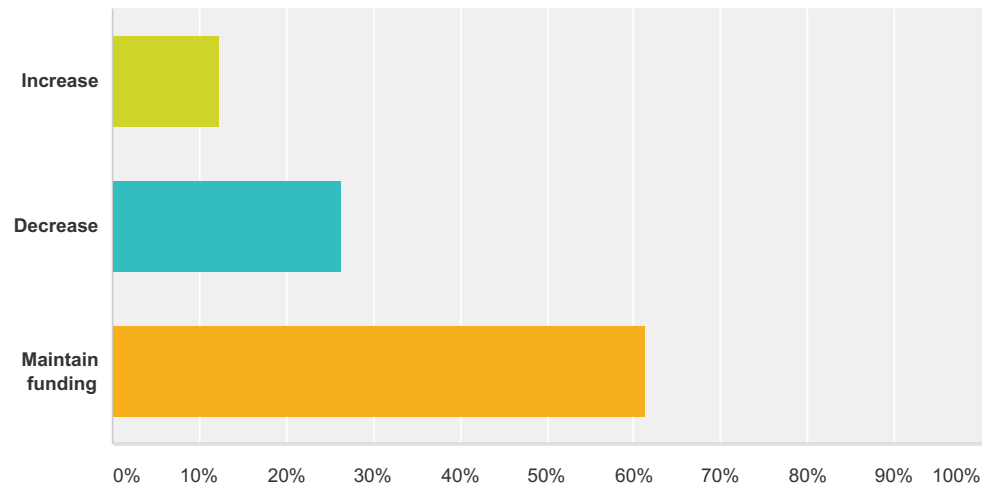
78	I have to say this is the best of the City's Departments. But they fall short of being up to par with other municipalities around the Province. Lots of toys with very hours on them. As friends call me when pieces go up for auction they try and grab them for pennies on the dollar. Nothing pisses me off more than hearing another consultant has been hired to do what an employee is already getting paid to do. If City Engineers are unable to put forward details then perhaps they were not qualified to apply for the job? I think City Staff should be bragging about how many kilometers of pipe's sidewalk and roadway they built over what was budgeted. Repairs done from boulevard tree's should not be considered when bragging.	1/28/2016 11:10 PM
79	To maintain funding and keep replacing old roadways	1/28/2016 6:39 PM
80	Do we have to buy new equipment as often as we do..also why not rent or contract out more equipment instead of purchase which also involves upkeep	1/28/2016 3:58 PM
81	Alberni needs to fix the flooding issue on the Redford side (and a few other spots) of town now that the DQ area has hopefully been resolved. Prioritizing streets and sidewalks will help make our town more attractive. The City made a good move by cutting back on waste services.	1/28/2016 2:00 PM
82	clean drinking water, get rid of the logging in and around our watershed	1/28/2016 11:55 AM
83	Institute green bin curb side collection, add more/better street lights, repair roads	1/28/2016 11:48 AM
84	I dont understand why tge city engineer Cicon has to have studies to get engineer thibgs (the latest is a bridge). Isnt that his job? Isnt that what we are paying him gor? Why do we need outside forces if we have a whoke department?	1/28/2016 11:19 AM
85	There are many many roads totally neglected!!!! Side roads ignored	1/28/2016 11:12 AM
86	Allowing more contractors to be involved in the work, less costs for the city when company's bid on jobs and once the job is complete they are off the pay roll	1/28/2016 10:58 AM
87	Fiscal responsibility! Over and unrealistic spending. We are known as a town that liquidates good equipment at bargain prices.	1/28/2016 10:08 AM
88	upgrade existing roads and utilities forget about beautification and bike lanes until upgrades are done	1/28/2016 10:02 AM
89	Less planning and hiring of consultants and more dollars spent on actual work projects. Keep streets and walkways and ally ways and public areas clean and add beautification for a good impression on all travelers to and through our city.	1/28/2016 9:04 AM
90	fix things that need it and hire less contractors use paid staff.	1/28/2016 8:53 AM
91	way to many employees work at the city yard and they do nothing (yes I see this with my own eyes and I watch for a while) it is time for a revamp and a clean up of the whole city works yard and all employees. we could decrease this part of the budget by 40% think about it!!	1/28/2016 8:48 AM
92	I think the union needs there wings clipped here. Garbage services could be contracted out. Over all a good job but unions seem to think they run this town and are entitled to our tax dollars just because they were lucky enough to be hired by the city.	1/28/2016 8:31 AM
93	they need to wait until other parts of the city are dealt with	1/28/2016 8:06 AM
94	tough to keep up on all areas that need repairs, or replacement. Street lighting has always been HUGE issue, as most ' orange colored ' street lights do not illuminate enough at intersections/crosswalks. There are new advanced ' day light ' LED lights that are efficient and VERY bright. Would be nice to see main corridors and busy intersections changed out first.	1/28/2016 7:59 AM
95	Stop with the harassment of Westport and utilize the areas of the city that are already ready for development	1/28/2016 7:31 AM
96	Get rid of that stupid, expensive garbage truck...that never should have been purchased....and start getting garbage from the back lanes and stop expecting folks to race out their doors with bins...many are handicapped, have to get to work, are already at work, and why do we have bear safe bins when we are not allowed to lock the lids. This was the all time dumbest move ever.	1/28/2016 7:23 AM
97	fixing our infistructure properly	1/28/2016 7:09 AM
98	The streets and back alleys are a mess. I feel they should be maintained more.	1/28/2016 6:10 AM
99	Remove Guy Cicon and have out side engineers submit proposals on contract and hold them accountable for their work as our engineer is alway out on pricing and very rude to the public seems to have very little care for tax payer	1/27/2016 10:34 PM
100	roads, how about sidewalks around senior living areas, I live on Grandview and seniors have to walk along an open ditch to reach the bus stop about a 1/2 km away; the truck ruts on some roads are severe enough to seriously pull the wheels of a small car into another lane	1/27/2016 10:06 PM
101	Attention to aging infrastructure	1/27/2016 10:06 PM

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102	Get a start on upgrades	1/27/2016 9:35 PM
103	Getting jobs done quicker like the rest of the working trades have to. Take coffee and lunch breaks at the job site not driving back to the city works yard. Fix tools and equipment instead of getting new because it's easier.	1/27/2016 9:31 PM
104	Roads need to be fixed and maintained we need clean water to drink, which we have. Old buildings need to come down and the city needs to look presentable for its citizens and tourists.	1/27/2016 9:17 PM
105	water quality, compost collection!	1/27/2016 9:16 PM
106	Safe drinking water is the #1 priority for me. Maintaining roads is also a concern.	1/27/2016 9:12 PM
107	It's great that major streets get cleaned but the majority of leaf troubles are again residential	1/27/2016 9:04 PM
108	Maintain infrastructure sustainably, sooner rather than later. We are already behind and not catching up is hurting the future residents of the city. The road renewal funding is a joke.	1/27/2016 8:57 PM
109	Start contracting out. i.e. Street sweeping, garbage pick up	1/27/2016 8:37 PM
110	Maintaining infrastructure and restoring beautification efforts like streetsweeping and lane grading.	1/27/2016 8:26 PM
111	I would love to see compost/yard waste pick up further reduce garbage	1/27/2016 8:17 PM
112	We need to maintain & invest in infrastructure to sustain growth.	1/27/2016 8:13 PM

Q22 Would you increase, decrease or maintain funding for transit services?

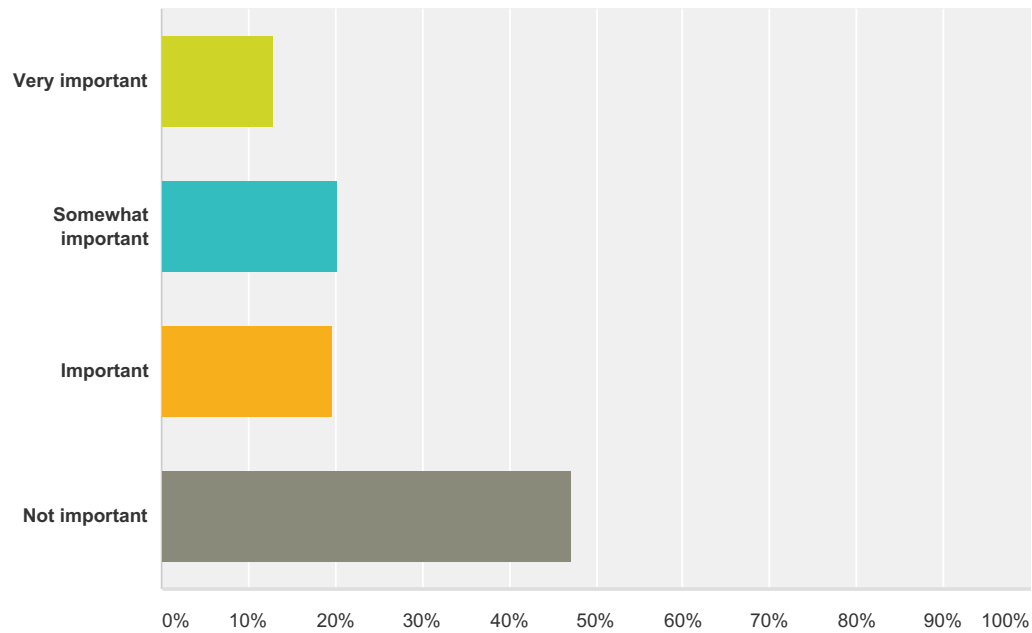
Answered: 262 Skipped: 86



Answer Choices	Responses	
Increase	12.21%	32
Decrease	26.34%	69
Maintain funding	61.45%	161
Total		262

Q23 How important are transit services to you?

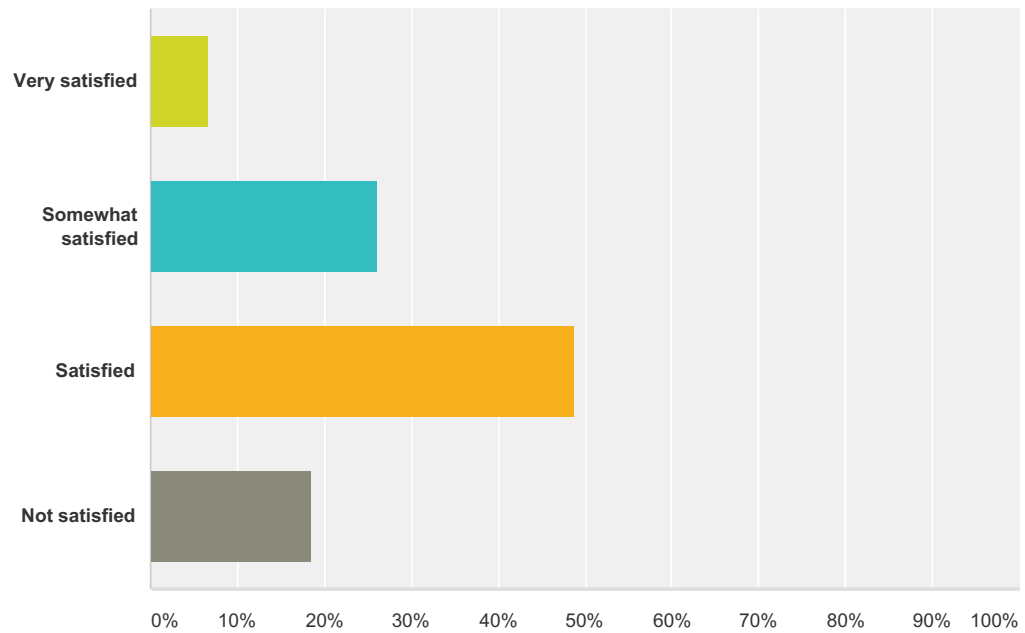
Answered: 256 Skipped: 92



Answer Choices	Responses	
Very important	12.89%	33
Somewhat important	20.31%	52
Important	19.53%	50
Not important	47.27%	121
Total		256

Q24 How satisfied are you with transit services?

Answered: 242 Skipped: 106



Answer Choices	Responses
Very satisfied	6.61% 16
Somewhat satisfied	26.03% 63
Satisfied	48.76% 118
Not satisfied	18.60% 45
Total	242

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Q25 What are your top priorities for transit services? What change(s) would you suggest?

Answered: 87 Skipped: 261

#	Responses	Date
1	I do not use transit but I realize that this is important for many people. I would maintain the funding.	2/11/2016 10:20 PM
2	I do not use these services but agree that they are important for many people and should have their budget maintained.	2/11/2016 9:59 PM
3	Should be running smaller "shuttle" buses similar to neighbourhood shuttles seen in Vancouver	2/11/2016 10:13 AM
4	I'm not an user of public transportation but it is important to those who rely on it . Continue providing the service and expanding it when needed	2/11/2016 9:11 AM
5	Don't use	2/10/2016 10:37 PM
6	I don't use public transit but it is important for a city	2/10/2016 5:45 PM
7	Personally I have a vehicle so I don't require transit but those who do need it depend on it. There should be a bus every half hour & one that runs all night. Some people work graveyards.	2/10/2016 5:23 PM
8	I don't use it but it is important to those who need it	2/10/2016 5:21 PM
9	I don't use it much but think that we have enough buses around, maybe smaller buses as they are not full when I see them around town.	2/10/2016 5:04 PM
10	Do not use it have no opinion	2/10/2016 1:19 PM
11	More runs, less wait-time and better routes	2/10/2016 10:16 AM
12	Continue Sunday Service for low income and seniors Provide additional access for purchasing monthly passes and tickets.	2/9/2016 6:55 PM
13	Transit is not just buses - biking, trains, buses, everything that moves people is important to building a vibrant community. Cars are so yesterday - time to move forward. I would love to see zip lines connecting our mountains and water - that would be amazing.	2/9/2016 6:16 PM
14	the drivers are amazing, the routes are efficient and the actual buses are clean, safe & comfortable:)	2/7/2016 9:48 AM
15	It's not currently convenient for me to use transit. It would be nice to have one bus doing a dedicated loop of major shopping centres in the city	2/6/2016 10:38 PM
16	Terrible routes to try to get anywhere.	2/6/2016 10:19 PM
17	Maximum service to the maximum number of passengers. If the service were to be increased, then it would be good if regional participation happened.	2/6/2016 9:24 PM
18	I have never had to use transit in my 40 years here, but it is nice to have it for those who need it.	2/6/2016 3:11 PM
19	Have never used the transit service in Port Alberni. Appears to have low occupancy so maybe less runs per day??	2/6/2016 1:42 PM
20	Survey bus ridership and adjust bus size to needs.	2/6/2016 6:43 AM
21	Improve links cross town. Roads, trails and pathways should work with other transit services.	2/5/2016 10:09 AM
22	Fine as is	2/4/2016 7:56 PM
23	I often see empty busses. Couldn't we use smaller buses or are there times when they are full?	2/4/2016 6:44 PM
24	Print a map/schedule that's legible.	2/4/2016 10:58 AM
25	buses are usually near empty	2/4/2016 10:53 AM
26	There should be transit for handicapped people after 7 pm at night	2/4/2016 7:43 AM
27	Nothing	2/3/2016 9:07 PM
28	More stopping points and more stop times.	2/3/2016 4:25 PM

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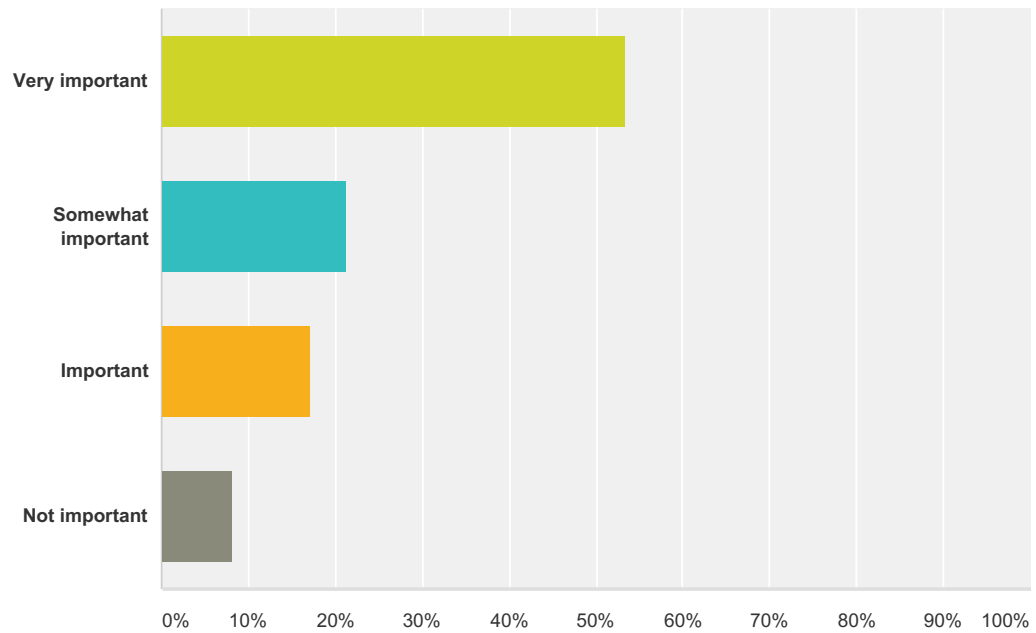
29	maintain services for those that need it. By supply and demand.	2/3/2016 3:14 PM
30	Due to high use of public transit & inclement weather in the Alberni Valley, attractive bus stop shelters should be funded	2/3/2016 10:29 AM
31	be nice if remote areas has shelters or roof while waiting at bus stop.	2/3/2016 10:25 AM
32	Many empty buses from what I see as I bike through town. Maybe do counts to reduce trips or smaller buses if practical.	2/3/2016 10:16 AM
33	I would suggest doubling the service on a one year pilot program and monitor usage. I would create a more efficient grid network across the city so that people can get across town by bus in under 10 minutes and get a bus every 30min or less.	2/3/2016 9:49 AM
34	Port Alberni is too small to require transit services & it is too expensive to operate	2/3/2016 9:34 AM
35	Smaller buss' equals less fuel...does the city ever look at ridership. I see full size city buss" with two or three people	2/3/2016 8:39 AM
36	Building a partnership to extend transit service to Regional District	2/3/2016 8:37 AM
37	Expand services to recreational areas and 1st nations communities to maximize usage. Negotiate user agreements with 1st Nations and or Federal government to pay for expanded service. Develop 21st Ave. to shorten transit routes in town.	2/3/2016 8:26 AM
38	this town is small enough, its insane that one should need to take multiple buses to get across. have larger route area, more frequent bus services	2/3/2016 8:22 AM
39	I personally have not used our transit services	2/3/2016 8:17 AM
40	I would like to see a system similar to the HEART program where low income individuals can provide a copy of their notice of assessment and receive discounted fares. Remove seniors discounts etc in favor of a global means test.	2/2/2016 9:24 AM
41	Minimize bus services, unless they are decently utilized.	2/2/2016 7:56 AM
42	They do a good job. Kudos to the drivers as they almost always greet by name. Where else would you find that?	2/2/2016 6:26 AM
43	More Routes	2/1/2016 11:02 PM
44	I feel that increased service is required to make the transit system a more practical transportation option in our community.	2/1/2016 7:09 PM
45	Public transit is what keeps a city together - young people, seniors, disabled, poor, everybody needs good public transit at some point in their lives.	2/1/2016 1:34 PM
46	Either a lot of money has to be spent to make our transit system a real option or it's almost irrelevant. We haven't got a lot of money to spend so it's going to remain what it is, a poor service with low ridership	2/1/2016 11:09 AM
47	More buses	2/1/2016 12:27 AM
48	ensure routes get people to work on time. ie. bus drop off at hospital before the common shift hours.	1/31/2016 11:10 PM
49	unknown	1/31/2016 9:47 PM
50	Keep the service	1/31/2016 4:59 PM
51	More transportation services to suit those in our community who are dependent upon them.	1/31/2016 2:30 PM
52	More bus shelters, maybe have community groups fundraise for this... Especially ones near schools!	1/30/2016 10:06 PM
53	Raise revenue through riders	1/30/2016 8:23 PM
54	If we need to cut services this should be a target	1/29/2016 9:51 PM
55	I don't use transit so it would be inappropriate to comment.	1/29/2016 8:02 PM
56	We don't use.	1/29/2016 7:44 AM
57	Smaller buses servicing more routes	1/29/2016 7:05 AM
58	Transit is dysfunctional at 5am when I get to work. Large buses are mainly empty when they cruise by. Even Tofino Bus scales down during non peak operations.	1/28/2016 11:13 PM
59	It is great for low income to be able to get around	1/28/2016 6:39 PM
60	I feel the bus routes should be extended by not only area covered, but times running.	1/28/2016 6:04 PM
61	The City needs to continue raising rates even if its a small percent to users.	1/28/2016 2:02 PM

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62	safe transportation for our elderly	1/28/2016 11:56 AM
63	I don't use transit, because it is not at all convenient, but I don't feel that the costs associated with the improvements required to make it a truly useable and convenient state are justified....	1/28/2016 11:52 AM
64	I think it would be great to have a bus route in the summer to sproat lake park so everyone in the city can enjoy what port has to offer.	1/28/2016 11:21 AM
65	I've never seen any large number of people inside the bus service. Is it possible to combine or condense routes?	1/28/2016 9:06 AM
66	Need better service should include regional district	1/28/2016 9:05 AM
67	no one or very few on bus should be reduced. routes and runs	1/28/2016 8:55 AM
68	It is a lot of money for the amount of people that use the service, although it is good for those who need it. It would be interesting to find out how many citizens actually use the service and find out the cost per user	1/28/2016 8:35 AM
69	we need at least double the busses they should run every 15 min	1/28/2016 8:07 AM
70	Would like to see covered shelters at bus stops near schools, and seniors pick up points. Also, remote locations like Grandview corner, River road near Falls road, Maebelle Road, and possibly few others I am not aware of.	1/28/2016 8:01 AM
71	Do not use so have no opinion	1/28/2016 7:10 AM
72	Go back to old routes that you don't have to miss a transfer to get from south port to Walmart . Maybe get the drivers to slow down and maybe stop at stop signs and not run red lights. They never stop at stop signs and always running red lights. Watch them next time you will see what we see	1/28/2016 7:01 AM
73	Buses are to far apart on their runs. We need more bus services	1/28/2016 6:53 AM
74	More buses for the disabled- handidart.	1/28/2016 6:12 AM
75	encourage more use of public transportation by increasing routes to add Cherry Creek and Beaver Creek	1/27/2016 11:50 PM
76	Do not use but think it is important to maintain	1/27/2016 10:44 PM
77	Manage size of buses needed for ridership and buy buses that are more to our financial use	1/27/2016 10:36 PM
78	shorter routes, no one wants to spend 45 minutes getting to a spot 5 minutes away	1/27/2016 10:07 PM
79	More routes to regional district and have them contribute more funds	1/27/2016 10:07 PM
80	Smaller buses for the bus routes not many people using most of the day.Bus stops in front of my home several times a day three to six riders on board.	1/27/2016 9:38 PM
81	N/a	1/27/2016 9:35 PM
82	Start earlier and go 7 days with a reduced schedule on weekends	1/27/2016 9:32 PM
83	I don't use transit but it is important for people who depend on the service and we need it to keep our city running.	1/27/2016 9:18 PM
84	Not all are willing to use public transit but if improved services result in more residents using it then it should be supported. Another option is to increase budget for bike lanes and maintain our current transit budget.	1/27/2016 9:13 PM
85	I see many empty buses. Question whether smaller buses could make economic sense instead of large city buses.	1/27/2016 9:13 PM
86	User pay	1/27/2016 8:28 PM
87	An easier bus schedule to follow with more stops	1/27/2016 8:27 PM

Q27 How important are Economic Development services to you?

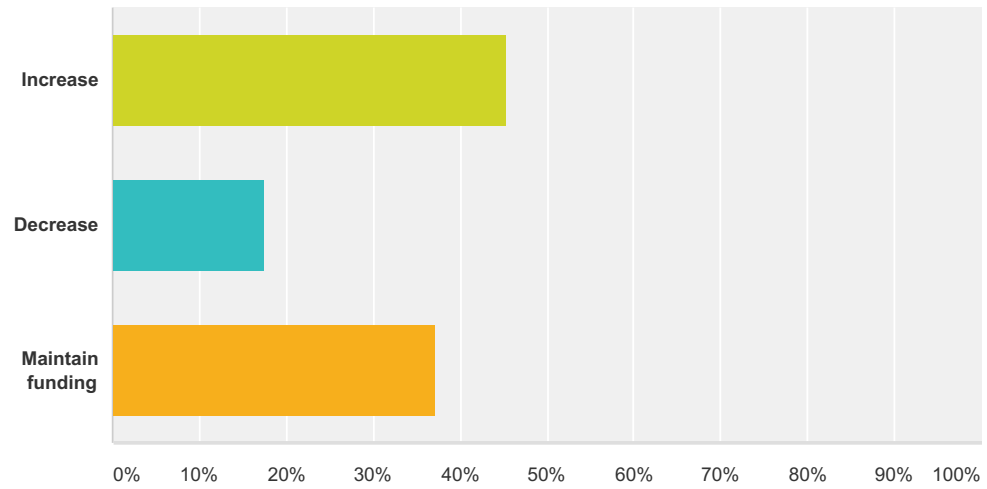
Answered: 258 Skipped: 90



Answer Choices	Responses	
Very important	53.49%	138
Somewhat important	21.32%	55
Important	17.05%	44
Not important	8.14%	21
Total		258

Q26 Would you increase, decrease or maintain funding for Economic Development?

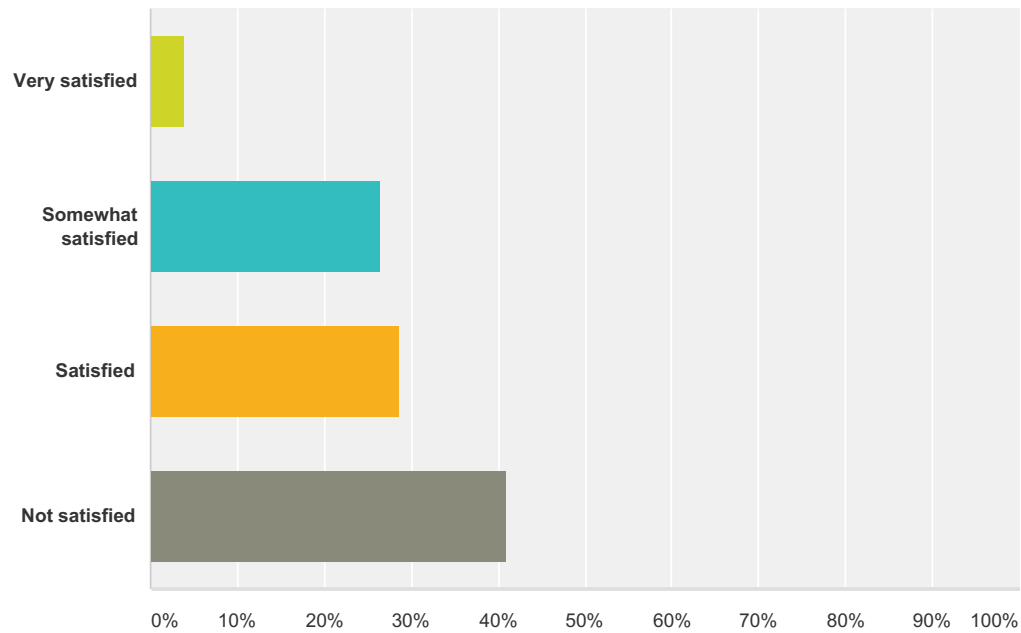
Answered: 258 Skipped: 90



Answer Choices	Responses	
Increase	45.35%	117
Decrease	17.44%	45
Maintain funding	37.21%	96
Total		258

Q28 How satisfied are you with Economic Development services?

Answered: 252 Skipped: 96



Answer Choices	Responses	
Very satisfied	3.97%	10
Somewhat satisfied	26.59%	67
Satisfied	28.57%	72
Not satisfied	40.87%	103
Total		252

Q29 What are your top priorities for Economic Development? What change(s) would you suggest?

Answered: 121 Skipped: 227

#	Responses	Date
1	Need a clear direction, too scattered	2/12/2016 7:49 AM
2	Creation of jobs for the unemployed.	2/11/2016 10:21 PM
3	Improve tourist facilities	2/11/2016 9:48 PM
4	More to be done.	2/11/2016 12:52 PM
5	contract out	2/11/2016 11:33 AM
6	Ec Dev department resources should be focused entirely on direct ec dev activities instead of being the "dumping ground" for other community groups' or city departments' activities, responsibilities and priorities. Ie. Ec Dev should not be writing grants for non profits and shouldn't be responsible for beautification	2/11/2016 10:15 AM
7	It should be to attract business but I haven't seen anything come from it except lots of talk and strange ideas. Stick to realistic ideas , small improvements ,not chasing pie in the sky ideas	2/11/2016 9:17 AM
8	I don't see a lot of economic benefits to the city from this department	2/10/2016 5:47 PM
9	Bring in a Costco or something	2/10/2016 5:25 PM
10	What has been brought into the community ? Not much for the costs . I don't have another suggestion but there maybe a better value	2/10/2016 5:23 PM
11	Change our thinking, looks at Nelson, or Chemainus, have done so well. Figure out something new. I hate Argyle Street, empty stores, bad for people who visit to see this.	2/10/2016 5:05 PM
12	Clean up all the sign boards coming into town, it makes it look scuzzy and dirty and make the entrance more appealing to visitors so they stop & shop here rather than seeing Port Alberni as a through road to Tofino etc.	2/10/2016 3:02 PM
13	Have not seen anything improve because of this service it should be eliminated	2/10/2016 1:20 PM
14	Bringing illegal activity to Port Alberni is not what I would call Economic Development. City hall should not be in the business of handing out business licenses for illegal activity. This is not the way to put Port Alberni on the map. These businesses are going to do nothing for Port Alberni's economic development. In the big picture these businesses will do more harm then good. Why should the tax payer pay money so that council can bring illegal activity to this town. This city council has shown they have no respect for the laws of this country. They have no respect for the RCMP. They have no respect for the law abiding people of this town. Decrease funding for this until after the next municipal election if this is the route city council is going to go.	2/10/2016 1:15 PM
15	We need industry in this town! Not one we used to rely on like logging or the mills, those will be gone someday. We need to think about the future and be ahead of the curve! We need to implement clean energy industry in this town.	2/10/2016 12:47 PM
16	Establish this valley with a highly visible identity. One that is easy to grasp and hard to forget.	2/10/2016 10:17 AM
17	How many times do we need to be rebranded? Council approving PAPA fishermen's market at Harbour Quay prior to the budget (not in 5 year plan)	2/9/2016 7:11 PM
18	I'm waiting for Port Alberni to move into the next century, and embrace renewable energy and technology, robotics, mass transit, adventure tourism, and to get rid of our ties to dirty energy industry. We are on the water, but unless you own a boat, or a house on Sproat Lake, our access to the waterfront is pathetic Canal Beach (which I wholeheartedly support) and tiny little public parks, pretending to be waterfront access. Catalyst needs to shut down that ugly mill, pay the employees severance and retraining, and partner with the City, First Nations, and develop all those lands into a world class waterfront residential, recreational, west coastal, historic, environmental amazing development which would be worth a lot more than the few elitist pulp mill jobs now existing. Quit being held up for ransom by Catalyst, and set a new paradigm for Port Alberni. And why is it that our watershed is being logged?!! I am amazed at how little is said by the city council about that issue. It appears that the logging companies can do whatever they want here - destroy our water supply, burn slash, pollute our air and no one seems to care. The image of Port Alberni for all of my friends is that polluting, spewing, pulp mill right in the middle of our town.	2/9/2016 6:17 PM

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19	Pursue Technology companies and call centers to locate in Port Alberni where there is low real estate costs, both commercial and residential.	2/9/2016 11:48 AM
20	Where does all this money get spent. Deakin's salary plus what else.. Can't say if its well spent without a disclosure of what is being spent on what.	2/8/2016 3:23 PM
21	Bring in some real practical STORES to buy everyday items like clothing, house wares etc, restore our up town shopping! penalize landlords that keep empty unkept buildings!!! We really do not need anymore beer and wine or gas stations	2/8/2016 11:50 AM
22	there is no "theme" to Port Alberni...it's a huge mish-mash of ideas and attempts. Also, we have a beautiful First Nations Culture that is not being tapped into...a Cultural Centre is desperately needed...think Hawaii or Australia and how tourists love to see their dancing, ceremonies, crafting, clothing, food.....it's a no brainer! Walk the waterfront in Victoria and watch the rich Americans taking photos of the "Natives" at their kiosks making a beaded bracelet & then spending huge money buying the authentic Native wares! And why don't we have a set-up like Vic waterfront? A spring/summer stroll along the PA waterfront would be gorgeous!	2/7/2016 9:58 AM
23	Changing local people's perspectives on good aspects on state of our economy. If people see positives they spend and grow the economy.	2/7/2016 12:23 AM
24	Get some more businesses in south port. fewer empty shops especially the woodwards building which is being used as a garage for high end toys - ridiculous.	2/6/2016 10:22 PM
25	Effective and publicly engaged, supported projects and initiatives, and not just from minority stakeholders. Changes: accountability and tangible results.	2/6/2016 9:26 PM
26	I like Port Alberni as it is. We have great facilities for a city of this size. I have everything I need here. I don't really want what Tofino has, it's too congested. Nanaimo, Courtenay and Victoria...no thanks. Love the lifestyle here. You can get anywhere in town in ten minutes.	2/6/2016 3:19 PM
27	The city has spent a lot of money on this over the last four decades, only to see a continuing decline. Economic Development, when it happens, will come to Port Alberni only thru outside needs. The city should embrace them, and not detract them, which has been the case.	2/6/2016 1:50 PM
28	Not to focus on just industry jobs and attract other types of business	2/6/2016 6:45 AM
29	Need to find a way to get public support for major projects to push them over the top. support is silence until they hear it did work out.	2/5/2016 10:11 AM
30	Encourage growth, city should have sold the land at harbour quay for condos, or formed partnerships with investors. They should encourage more private investment	2/4/2016 7:58 PM
31	External marketing	2/4/2016 7:51 PM
32	Need to attract younger entrepreneurs and professionals. Think families and what this town has to offer young people. PA has potential! Stop thinking like old people!	2/4/2016 6:54 PM
33	cut back to one in dept, evaluate what development the dept. brought in and at what cost to the taxpayer	2/4/2016 3:02 PM
34	We definitely need to do a better job with diversifying. If places like the pulp mill go down we are hooped because we've put too much into industry	2/4/2016 12:42 PM
35	Encourage development on our waterfront	2/4/2016 12:15 PM
36	More attention to the extra details that make someone want to move to/visit a city. Sewers, garbage and the like are the expected basics, but what makes us special.	2/4/2016 11:01 AM
37	we need someone younger in this position.new ideas.	2/4/2016 10:55 AM
38	bring in new business, market the community especially to "cold" parts of Canada, help set priorities, work on diversifying the local economy, keep up the good work, stick handle the airport file	2/3/2016 10:32 PM
39	Seems to be a lack of economic development. So what does the department really do?	2/3/2016 10:15 PM
40	scrap the air port expansion. Nothing about this deal is fair. Reverse voting is NOT right . It will do nothing for economic development. More events, Boardwalk, cycling lanes to name a few.	2/3/2016 9:17 PM
41	Not sure	2/3/2016 4:25 PM
42	do the job. develop our economy. stop shooting yourself in the foot.	2/3/2016 2:54 PM
43	More tax breaks for local small business and actually getting the back taxes from Walmart... small local business can't compete with the big stores, so level the field and give them a chance to keep wealth in the community rather than shipping the wealth somewhere else.	2/3/2016 2:09 PM

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44	Stop trying to attract big city developers and instead, focus on providing small scale incentives for businesses and residents to beautify their properties.	2/3/2016 12:38 PM
45	Get real.	2/3/2016 11:33 AM
46	Due to the limited influence of economic development on economic decision-making by firms & households no increase in budget should be required. Current work done is useful however no scope for increased useful work.	2/3/2016 10:31 AM
47	Always great to see new buisnesses in town. Just wish more could stay open for longer\ever. Stupid cheap gas getting us to Nanaimo.	2/3/2016 10:18 AM
48	let"s have more good industry come to this city of ours	2/3/2016 10:09 AM
49	I would like to see business development materials. A checklist for instance on the steps required to get a business license.	2/3/2016 9:50 AM
50	we need to promote port alberni as a tourist attraction Not lumberjacks!! Think of qualicum and chemanuis and what they have done	2/3/2016 9:42 AM
51	Why does Scott Fraser and the present mayor not on the provincial government's case about a decent SAFE highway into Port Alberni. Has there ever been a check done on the stability of the area above the highway at Cameron Lake? A safe modern road would help the economy I am sure. This road should be a major priority for the people of this valley as well as the west coast communities...if not from an economic point of view certainly from a safety point of view.	2/3/2016 8:53 AM
52	Create a a positive and welcoming entrepreneurial business atmosphere. Free up abandoned business property through bylaw enforcement and creative taxation methods. Crack down on absentee and slum landlords! Cleanup and use the business or sell it or be taxed and or fined accordingly!!!! Build 21st Ave crossing to encourage development and increase tax base!	2/3/2016 8:27 AM
53	attract business. find a way to encourage young locals to start up and help build this city	2/3/2016 8:24 AM
54	I would love to see the proposed boardwalk to be put into action, as well as a major clean up of our "Downtown" area. We have so much potential in this town.	2/3/2016 8:18 AM
55	\$6,000,000 for police department where half the calls are for property related crime (so call it \$3,000,000 spent on property crime) is roughly 10x higher than the money spent on actually trying to improve the conditions that likely lead to these crimes. Seems a bit backwards, doesn't it?	2/2/2016 9:45 AM
56	We need to focus on livability. Spend our tax monies on existing residents. A new pool, clean up Canal Beach etc. If people want to live here business will follow. Many people look at things like pools and recreation when deciding where to raise their kids.	2/2/2016 9:27 AM
57	There is lots of talk, but not much happening.I know there a few positive developments, such as the charcoal plant, but we are standing still. I don't blame City Council for this. It's tough to get new business to come to PA.	2/2/2016 7:58 AM
58	We need to leverage the fact that the news is currently assisting us with constant updates on real estate in the Lower Mainland and issues throughout Alberta. This is the time for our community to be in those places showcasing the incredible lifestyle that we all enjoy. We are missing the boat by simply putting an ad in a magazine or whatever we currently do.	2/2/2016 6:29 AM
59	High wages are being paid for pathetic results, and I believe that the businesses that are doing well (eg. Coulsons) would have done so anyway. Reduce red tape, by laws, and regulations that hinder entrepreneurs, but preserve our environment. Get rid of the pulp mill and reclaim those lands - they would be worth millions if developed. It's not worth keeping that mill for the few jobs it has and most of those employees live in Parksville/Qualicum. Reclaim the waterfront, put in zip lines, hiking trails, and welcome people who want to be on the water and in nature.	2/1/2016 1:38 PM
60	more public access to our inlet and no more industry on our watefront - a big beautiful waterfront park would greatly help our economic development by attracting more people to our town	2/1/2016 11:54 AM
61	Attract investment and stop making premature announcements that actually reverse decisions to invest... Like the lady Rose investment proposal at harbour quay some years back that was withdrawn after a poorly timed and poorly informed interview with mr deakin in the av times.	2/1/2016 11:11 AM
62	Have tourist stop instead of just driving through. Draw in some good companies so we are no longer the worst city in Canada to live.	2/1/2016 8:53 AM
63	Appropriate marketing Strategic partnerships Forming a Economic Development Corporation such as Nanaimo Economic Development Corp (looking after Tourism Info- Development/Marketing as well)	1/31/2016 11:45 PM
64	research, explore and retain recreational -base economies/businesses for the waterfront and to boost revenue-generating utilization of city waterfront (former plywood lands)	1/31/2016 11:14 PM

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65	no more tax breaks for select businesses	1/31/2016 9:49 PM
66	To earn there salt !	1/31/2016 5:02 PM
67	I think that the Heart of Vancouver Island is a stupid idea that has had long enough and has not taken hold. I would rather we spent the limited resources on sourcing and supporting economic initiatives.	1/31/2016 2:31 PM
68	Need to find new investment. Outside of forestry. We have a hospital. Let's build a 300 unit seniors housing unit and the people will come. We need to use what we have.	1/31/2016 8:28 AM
69	Develop Johnson road to catch the tourists passing by every summer... Get rid of me leans mill... It loses money and brings in nothing...	1/30/2016 10:17 PM
70	More energy from the top...need someone to pull the community smaller groups together.	1/30/2016 10:08 PM
71	maintain finding until it's shown we are a growing city.	1/30/2016 10:03 PM
72	More jobs and business in city	1/30/2016 8:24 PM
73	Creative thinking to attract jobs here. Health care (VIHA) is the largest employer here, a care-home needs to be built here. This would employee health care workers and alleviate the burden on the hospitals beds.	1/30/2016 6:40 PM
74	Increasing opportunity for community growth and change is the only way Port Alberni Will attract newcomers or tourists to have interest in our community. More small businesses will attract tourists to have interest in staying on their way through to the West Coast. That clientele is exactly who we need to attract in order to increase dollars spent an hour commute o attract tourists to have interest in staying on their way through to the West Coast. That clientele is exactly who we need to attract in order to increase dollars spent in our community. Millions Of people drive through annually, and carry-on. We need to catch their eye and keep them here.	1/30/2016 9:27 AM
75	Lets see some noticeable results	1/29/2016 9:53 PM
76	Since this city was historically built to service the forest industry and it has been in decline here for many years, we must continue to attract business and further incentives for this. «this is not an easy job for any community in this situation to do. Persevere and do the best we can manage.	1/29/2016 8:06 PM
77	they need to attract people to invest into town	1/29/2016 6:48 PM
78	I would like to see reduced funding towards McLean Mill. It's nice to have, but I'm sorry, it's not bringing enough to the community to warrant the money spent. I absolutely do not think taxes should be continually raised while ridiculous amounts of funding are continually poured into the mill.	1/29/2016 4:42 PM
79	Attract new businesses that the city can be proud of - ex. Tourism, recreation, etc.	1/29/2016 8:18 AM
80	We have seen some promise in this area.	1/29/2016 7:45 AM
81	Still a reputation of a tough to deal with city hall/ regional district here. Hard to promote economic development with so much red tape	1/29/2016 7:06 AM
82	Not sure what Deakin does but he has never attended a meeting that I've been too. [REDACTED] [REDACTED] [REDACTED]	1/28/2016 11:20 PM
83	Have some diversity!! How sad is it that the only option I have to buy clothes for my kids is Walmart? The economic make up of this city is just horrible. Too many small minded nay sayers	1/28/2016 7:39 PM
84	Hiring outside help to get new projects completed at lower rates. Not everything has to be done by the city works	1/28/2016 6:41 PM
85	More promotion and exposure	1/28/2016 4:01 PM
86	A good change would be having a different head in EcDev. Someone with new ideas for our town. We need to attract entrepreneurs to Alberni in order to have new infrastructure and new businesses.	1/28/2016 2:07 PM
87	we need a solid community brand to attract more people...	1/28/2016 11:58 AM
88	"Marketing" Port Alberni to the world, as well as supporting existing and encouraging new (especially small/local) businesses needs to be a major focus of our municipal government!!	1/28/2016 11:54 AM
89	Spend less mobey on studies and mire on actual movement towards something	1/28/2016 11:22 AM
90	Keeping comerial land available for smaller businesses, land that can be used for light to heavy industry seems to be hard to find, land that costs millions is difficult for smaller businesses to aquior	1/28/2016 11:01 AM
91	Brand development, and marketing the Valley based on one brand. Beautification of the Johnson st corridor, to improve visitor retention! Offer tax incentives to business development on the Johnson corridor.	1/28/2016 10:14 AM

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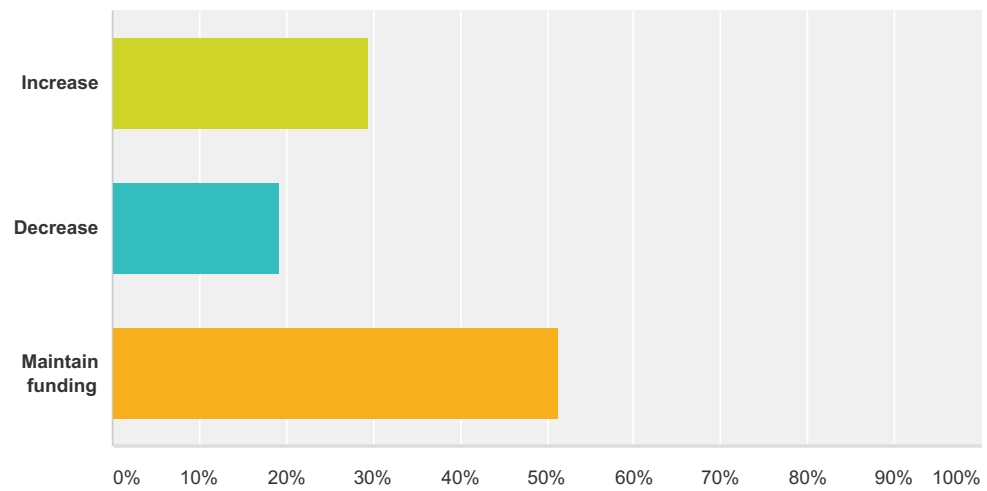
92	see something actually happen not just photo ops with no results I eliminate roadblocks thrown up by council and actually help new dvlpmnt	1/28/2016 10:06 AM
93	Economic development is a critical component to grow a city. How can this department succeed with one employee and a tiny budget. Can we expand the budget to allow for a new employee with fresh education and ideas and energy to work along with the current employee and market the value and beauty of our area?	1/28/2016 9:09 AM
94	Get someone that will get port alberni moving in a better direction	1/28/2016 9:08 AM
95	it is time to bring in business, and not worry about wages lets start growing again. Not much choice here.This job has not been done for years, Port can't sit back and hope someone comes.	1/28/2016 8:59 AM
96	Tourism, we need to some how look at changing the negative image our city has. We need to keep people in our town rather than have them blaze through to Tofino. We are in direr need of more place for RV's and campers to stay or they will just continue down the highway. More campgrounds is a must! Reopen the one by dry creek park, make ones down in the water front areas of town. offer the services they need and they will stay.	1/28/2016 8:49 AM
97	We need a more diversified economy to bring more residents to town to share the tax base. We need to focus our direction and be good at one or two things instead of trying to be everything.	1/28/2016 8:38 AM
98	what is going on? all you do is talk	1/28/2016 8:07 AM
99	No involment with this service. unable to offer comment.	1/28/2016 8:03 AM
100	Those young professionals need to take off their blinders....stop feeling so entitled...and start seeing everyone who lives in this city....including those on low and fixed incomes.	1/28/2016 7:26 AM
101	For them to actually do something that would help Port Alberni, not just a bunch of nothing that he has been doing, and he doesn't need an assistant to help him do nothing	1/28/2016 7:12 AM
102	Take that money and invest it in the city itself, this will attract outsiders more.	1/28/2016 6:14 AM
103	Keep pushing and going forward with ec dev	1/27/2016 10:44 PM
104	Tax benifits for local growth and even tax benifits for those that upgrade their current property's.	1/27/2016 10:37 PM
105	more advertising and more promotions more marketing	1/27/2016 10:09 PM
106	Be more pro active in community or get new manager for economic development section	1/27/2016 10:09 PM
107	Need much more funds and staff too properly market our community	1/27/2016 9:41 PM
108	Get budget reduced contract out to a company that could do the job	1/27/2016 9:40 PM
109	Establishing new workplaces	1/27/2016 9:38 PM
110	The need to want people to move a business and there families to town. Time to get some ball and get thing happening	1/27/2016 9:35 PM
111	We need to diversify our city and attract new people and families so we can grow as a community.	1/27/2016 9:19 PM
112	Work on attracting people to town by show casing a healthy vibrant community. Local industry isn't as necessary when residents rely on jobs outside the valley, sustainable local food sources, low cost of living, family owned businesses and visitors to bring about economic change.	1/27/2016 9:17 PM
113	active engagement with organizations of young people to attract new community members (ex: the Young Agrarians organization)	1/27/2016 9:17 PM
114	More engagement and better advertising	1/27/2016 8:58 PM
115	More and more families are leaving this town because there is no work. We are closing more schools every year. We need jobs here to keep families here and to attract new families to move here. Retirees and seniors is not the answer. Either is the mill or a zip line.	1/27/2016 8:43 PM
116	grow	1/27/2016 8:43 PM
117	Attracting retirees from across Canada	1/27/2016 8:42 PM
118	More support for industrial business. Tourism does not pay the bills.	1/27/2016 8:30 PM
119	More	1/27/2016 8:28 PM
120	More encouragement for businesses to do their part to make thw city attractive.	1/27/2016 8:28 PM

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121	Attracting and retaining mix of big & small business, and light & heavy industry. Expand marketing with unified brand, slogan, logo & hashtag via social media with website, blog, print, video advertising. Take action to scale back Alberni Valley Tourism's funding and create new, more effective & cooperative partnerships.	1/27/2016 8:19 PM
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Q30 Would you increase, decrease or maintain funding for Parks and Recreation?

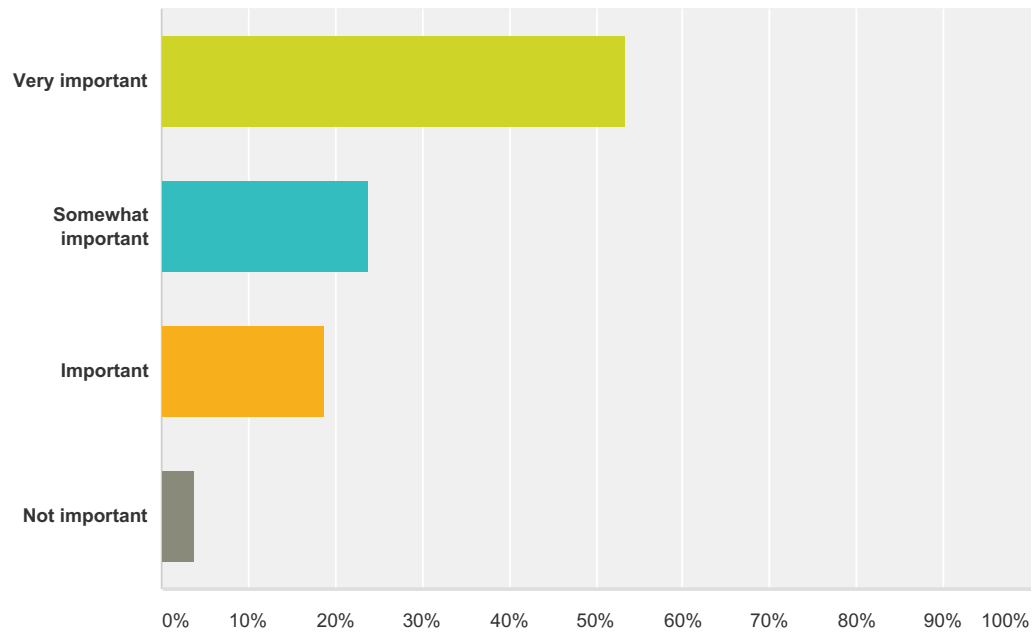
Answered: 261 Skipped: 87



Answer Choices	Responses	
Increase	29.50%	77
Decrease	19.16%	50
Maintain funding	51.34%	134
Total		261

Q31 How important are Parks and Recreation services to you?

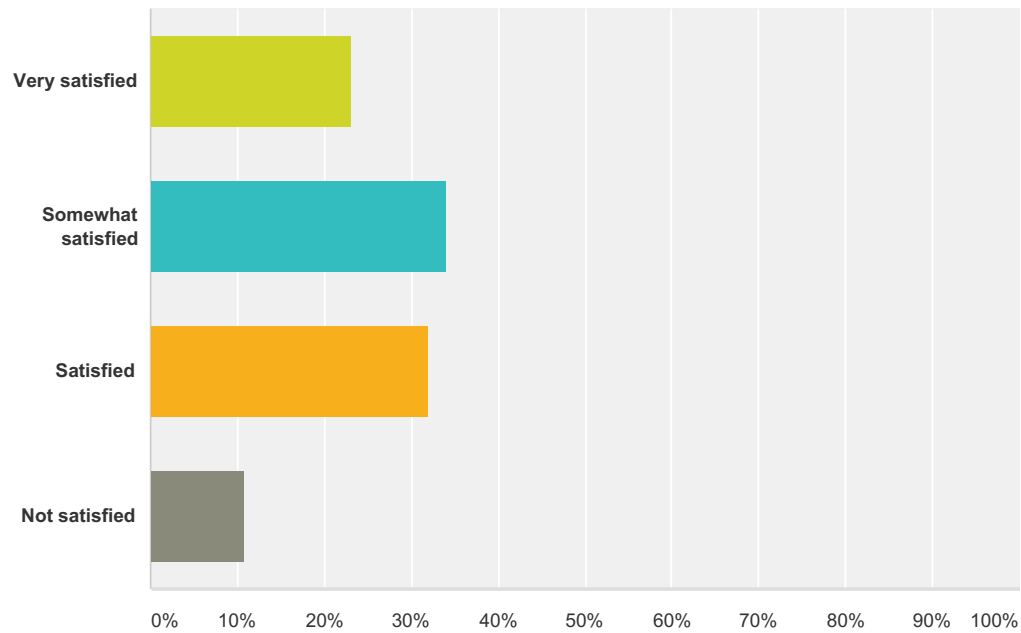
Answered: 260 Skipped: 88



Answer Choices	Responses	
Very important	53.46%	139
Somewhat important	23.85%	62
Important	18.85%	49
Not important	3.85%	10
Total		260

Q32 How satisfied are you with Parks and Recreation services?

Answered: 250 Skipped: 98



Answer Choices	Responses	
Very satisfied	23.20%	58
Somewhat satisfied	34.00%	85
Satisfied	32.00%	80
Not satisfied	10.80%	27
Total		250

2016 Budget Survey

Q33 What are your top priorities for Parks and Recreation services? What change(s) would you suggest?

Answered: 130 Skipped: 218

#	Responses	Date
1	Live ability, contributes to economic development	2/12/2016 7:49 AM
2	Increase trails. More programs for youth	2/12/2016 3:31 AM
3	I think some things need to be maintained such as the track. I do not believe that the sports facilities are as important--for example, all of us were/are being taxed for the arena. This kind of financing does not exist for any other area of the budget.	2/11/2016 10:23 PM
4	While I appreciate the services, I think budget considerations are not always observed. The Multiplex financial example shows that this was considered much more important than any project city wide and everyone was taxed for it. This is not done for other services that may appeal to others.	2/11/2016 10:05 PM
5	Keep Echo Centre up to date	2/11/2016 9:49 PM
6	New pool.	2/11/2016 12:52 PM
7	a larger waterfront park at Canal Beach similar to what Ladysmith has on their waterfront - more public access on our waterfront including walkways	2/11/2016 11:37 AM
8	I've gone from very satisfied to somewhat satisfied over past few years. Whether the City or community realizes it or not, Port Alberni's single biggest investment in economic and community development has been in its sports facilities. These facilities have been successfully leveraged to attract and host major events and should be a focus of more. Too many people take for granted or have no idea how busy these facilities are year-round and how many people come to our town, stay in town, spend in town to participate in all the tournaments and events we host here. A full-time events manager should be dedicated to attract and organize events. Lest these facilities whither away!	2/11/2016 10:17 AM
9	A new pool before we don't have one , street flowers , planters parks. Get the peer at canal beach finished , typical port ██████████ Forget Islands on Johnston and lower 3 Rd , wheres the money coming from ? Not worth it , And then maintaining them costs	2/11/2016 9:23 AM
10	Put more programs and less admin - look at the arena got rid of Poulsen and Doetzol replace there by one it still runs - put more workers and less admin	2/10/2016 10:39 PM
11	Beautification along roadways and keeping new trails well maintained	2/10/2016 10:13 PM
12	more and more people enjoy walking the network of trails in town, we need to provide a map of our trails in a hand out. keep working on Scott Kenny trail, finish installing the bridges	2/10/2016 8:36 PM
13	Really? That much? Id like to see this broken down & see what this went to	2/10/2016 7:30 PM
14	nothing wrong wit present pool	2/10/2016 6:38 PM
15	A new pool is a priority, more funding for flowers , planters , parks, finish the peer at canal beach.	2/10/2016 5:52 PM
16	Pay the city workers more but don't have 5 men doing a 1 man job.	2/10/2016 5:26 PM
17	New pool , return funding for more planters and flowers, parks maintenance	2/10/2016 5:25 PM
18	Maintain what we have, do not always need new things. However, A new pool would be a good thing like Nanaimo. More things for kids to slide, or a steam room etc.	2/10/2016 5:07 PM
19	A more varied swimming schedule.	2/10/2016 4:15 PM
20	We need a new aquatic centre	2/10/2016 2:28 PM
21	We do not need to do studies on getting a new pool when we can't afford the pool or arena we already have. Bulldogs need to pay their bills.	2/10/2016 1:21 PM
22	Keep our parks clean and fun for both locals and tourists! One thing they could change is what we do with Canal Beach ;)	2/10/2016 12:48 PM
23	Stop expanding and focus on maintaining our parks. Continue saving for new pool	2/9/2016 7:11 PM

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24	I support Parks and Rec, but it needs a vibrant economic plan to support any development, so the community's economy must come first. And we should be actively welcoming and inviting immigrants to our community - they will help us revitalize our economy. Look at Swept Away Inn - how cool is that?	2/9/2016 6:18 PM
25	Keep up the good work - great variety of programs and services available at city recreation facilities.	2/9/2016 11:49 AM
26	Quit cutting the grass so much... Watering plants on 3rd ave should be done by the merchants...	2/8/2016 3:24 PM
27	A new aquatic centre is desperately needed...tear down Alberni Elementary (WHY is there a SCHOOL on our main road!?!?) and put in a full-on facility ... water slides, pool, mini golf (think Parksville...helllo!?!), bumper boats, go-carts, bumper cars, giant park...the possibilities are endless...locals would use it and tourists would STOP!	2/7/2016 10:04 AM
28	areas look 'dumpy'. Need to beautify the harbour quay and areas like that	2/6/2016 10:24 PM
29	Priorities: map the trails, get the trails network connected. The pool is 50 years old, past its best before date - get on with planning the construction of a replacement. Make/keep as much green space as possible - trees and green space make oxygen during the day and take carbon dioxide away at night. Changes: quit starving the parks budget.	2/6/2016 9:30 PM
30	I enjoy the trails. I think our facilities help draw retirees to the city. They are worth keeping and are more valuable to more residents than an airport expansion.	2/6/2016 3:25 PM
31	The city has to reduce costs, it is a given. Part and Rec are important but the cities infrastructure is very much more important. Parks and Rec are a NICE to have versus a NEED to have. Therefore if reduction in costs have to be made, it is one area that could be reduced with the least pain.	2/6/2016 1:56 PM
32	Budget for new aquatic center	2/6/2016 6:45 AM
33	increasing our outdoor and sports activities could bring a different and younger demographic to town	2/5/2016 8:03 PM
34	Centralize staffing too many front desks, More focus on open access to public health options. Trails/ pathways, fitness and games	2/5/2016 10:14 AM
35	Low priority for me, we have enough	2/4/2016 7:59 PM
36	This is one of the good thing happening in PA. They could do so much more with more money. Check nanaimo's p & r guide to see the amazing things they are doing...especially page 65.	2/4/2016 7:02 PM
37	less admin and more workers	2/4/2016 3:03 PM
38	Work within the budget allotted. We need to maintain what we have without going over budget	2/4/2016 3:02 PM
39	New pool in 5 yrs	2/4/2016 12:16 PM
40	We should find a way to share the cost of parks and Rec with the entire valley as it being its everyone	2/4/2016 11:57 AM
41	city has too many parks.contract out grass cutting.	2/4/2016 10:57 AM
42	There are a lot of facilities that don't get used very often, as the senior age group grows create more programs. I know pickle ball is the fastest growing sport in North America but where are there courts to play. 1 court built last year but the others in the middle of the tennis courts. Why not build 3-4 more beside the first one or turn the lacrosse courts into pickle courts.	2/4/2016 7:48 AM
43	work toward shared service model with ACRD, plan for pool replacement	2/3/2016 10:33 PM
44	A new pool is over due. Seniors and family's deserve it.	2/3/2016 9:19 PM
45	Finding a way to have sun coverage on kids playsets so kids can safely play during summer, without burning their skin going down the slide/holding handles etc.	2/3/2016 7:50 PM
46	Not sure	2/3/2016 4:26 PM
47	I would love to see the beautification of parks. Also, boulevards should be planted with trees and shrubs or river rock NOT paved over with hideous blacktop. (like in front of the mill on Stamp), Planters should be filled with shrubs and sidewalks and park areas should be power-washed on a regular basis. The playground area and park at the Harbour Quay, Roger Creek park and Blaire Park are filthy. Also this city is in desperate need of a Community Centre, on the fall fair grounds, which would link the arena and Glenwood centre, and house a new aquatic centre with waterslides and wavepool. The ideal centre would have a coffee shop, an open concept area for celebrations, cultural events and displays, school and Christmas choirs, musical performances, the list goes on. It would have studios for art classes with large windows for natural light, pottery classes, yoga classes, fitness classes, etc. This city really needs an area for people to come together to socialize and celebrate. A community centre would be the best thing for this city.	2/3/2016 3:47 PM
48	More activities for adults.	2/3/2016 2:10 PM
49	More trail development and promotion please.	2/3/2016 12:38 PM

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50	Trim the fat.	2/3/2016 11:34 AM
51	Reduce funding and maintenance to less used parks. Sell of parks that recieve no use.	2/3/2016 11:20 AM
52	Trail system development should utilize community volunteer groups for appropriate trails (i.e Mountain Bike clubs who are already trail building). Multiplex spending is too high & further investigation into greater cost recovery.	2/3/2016 10:34 AM
53	Just wish the new trails were not as steep to make them more assessable. No old people or bikes can use the trails effectively.	2/3/2016 10:20 AM
54	I would like to see more parks land in the city. Especially buying waterfront property along the inlet.	2/3/2016 9:51 AM
55	Get more young people involved in using them rather than staring at a cell phone or i pad. Make parents more aware of how important exercise is.	2/3/2016 8:56 AM
56	New pool and waterslide! Increase tax base to pay for it! Tax industry and encourage development of waterfront etc. to increase the tax base. Build 21st Ave. to encourage development and increased tax base to pay for new services and facilities. See Federal infrastructure investment plan.	2/3/2016 8:28 AM
57	world class skateboard/extreme park indoor surf training outdoor/street art park nice Frisbee golf	2/3/2016 8:25 AM
58	The pool is a huge priority to have replaced. The attitude around Echo pool is very poor. It would be nice to have a new or renovated pool facility.	2/3/2016 8:20 AM
59	Improvements should be made along beautification lines. Sport and community activities should not be subsidized if they are, children and youth programs should receive more funds.	2/2/2016 9:46 AM
60	A new pool. Focus on a few parks in town and add features that attract kids and families. A small town like Cumberland puts us to shame with their parks.	2/2/2016 9:28 AM
61	Cut down Management and programs. We have more than 2000 less kids, our demographic has changed, we're old.Does our Parks and Rec system reflect this downsizing?	2/2/2016 8:00 AM
62	Out door walking/hiking/biking trails within city limits - The 'dike' is a gorgeous walk -- could be, should be longer -- extending down to the Harbour Quay. Markers as to history, mileage, marketing as such. Running/walking club NONE -- covered walking area. I came from Kitimat, where a walking track was created above the curling rink. During the extreme weather it was a place where we could go, remain exercised and be social.	2/2/2016 7:46 AM
63	Overall I think that they do a great job. It seems like significant funding is in place and I'm sure with quality management of those funds we can continue to improve services and value.	2/2/2016 6:30 AM
64	Update all parks with the latest and add some more interest to big parka	2/1/2016 11:05 PM
65	we need to expand Canal Beach so we can have a big beautiful waterfront park to be proud of similar to Ladysmith - if they can do it why can't we?	2/1/2016 11:56 AM
66	Better pool	2/1/2016 8:53 AM
67	Municipal parks turned into food producing land. Implement rain harvesting in an parks.	2/1/2016 12:29 AM
68	1) Published & accurate parks and trails map 2) More innovative programming in parks year round	1/31/2016 11:46 PM
69	Improve Canal Beach Park, fix pier or modify to have a land spit instead for public access. Add a beach volleyball court, playground and music amphitheatre. Expand the park (north of Canal Beach) , remove old bus, boat, cedar wood and other debris beside beach, add fill, soil and seed for grass. Beautify the beach park and add amenities with collaboration with service groups and local business. Continue to work on trails infrastructure, maps and promotions/marketing	1/31/2016 11:19 PM
70	quit spending on new trails and such,quit funding small interest groups. ex bulldogs	1/31/2016 9:52 PM
71	Start building a reserve fund for a new pool.	1/31/2016 5:35 PM
72	Don't spend money wastefully . come down to earth	1/31/2016 5:08 PM
73	Stay on budget...this department is the worse one for going over its budget or using their budget for capital improvements on operating expenses therefore capital projects do not happen! The people running this department must be more fiscally responsible!	1/30/2016 10:19 PM
74	How many executives do you need running operations?	1/30/2016 10:18 PM
75	New pool	1/30/2016 8:25 PM
76	We have many wonderful services however, our community can not sustain them. Programs and departments that go over budget need to be dealt with. Funding to the many different classes needs to be cut. We can not afford them. Anything that loses money or that is cost neutral needs to be reviewed and reassessed.	1/30/2016 6:40 PM

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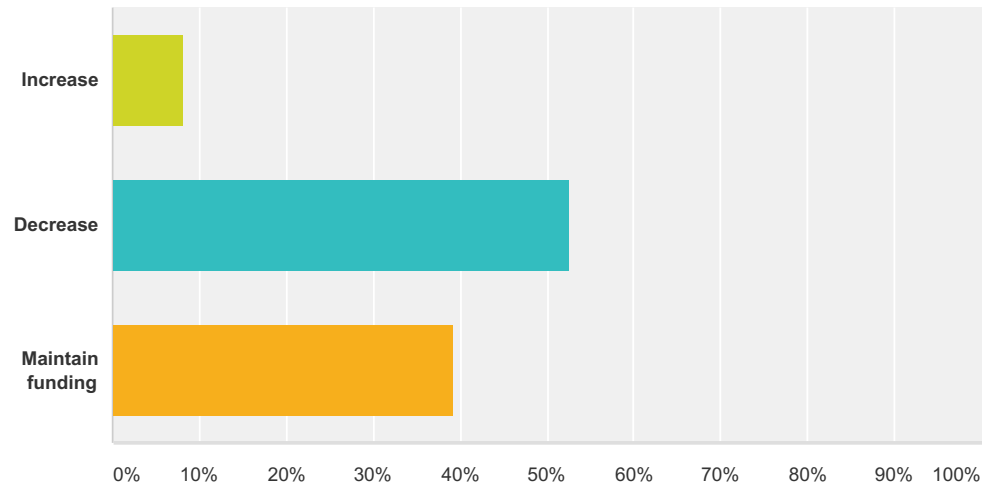
77	Dealing with the leaking pool	1/30/2016 12:32 PM
78	I would suggest a new public pool and library facility. Considering we have a lovely new school, ice arena in the area. Echo Center is quite dated.	1/30/2016 9:29 AM
79	The budget quoted is misleading as it does not include revenue Increase funding for facility infrastructure repairs and upgrades to keep buildings current and functional Continued trail development should be a priority but with matching grant funding.	1/30/2016 7:48 AM
80	Do not cut a thing from this department. If anything increase funding for multiplex and sports fields	1/29/2016 9:54 PM
81	The residents of the city subsidize this heavily in relation to the region. There needs to be a change so all individuals in the Alberni Valley pay equally for these services. I realize that the region pays for recreation but it is not at all the same amount as city residents pay per capita. And yes, we already pay fees to the region if it is brought up that we don't pay for their parks.	1/29/2016 8:10 PM
82	New pool	1/29/2016 6:43 PM
83	We really really need a new pool. So many people travel out of town to use pools in other communities. We should be keeping those dollars here.	1/29/2016 4:43 PM
84	a review of the number of management positions and their costs inc. benefits	1/29/2016 2:47 PM
85	These facilities need an overhaul. I've lived here for 32 years and that pool hasn't been updated ever. Our facilities are old and out dated... I pay over \$5000 in taxes and it feels like it's for nothing. My kids use the same facilities I did as a kid.	1/29/2016 11:58 AM
86	I love the new trails. Continue to build trails, recreation opportunities, and beautify the city.	1/29/2016 8:19 AM
87	Cut funding to Maclean's mill in favor of other parks	1/29/2016 7:07 AM
88	Recreation is huge in attracting new residences. I'm still pissed at the destruction of the baseball fields when the new High School could have been built in the first location on the worst field in the Valley and the most dysfunctional field. Then spend millions building new fields in North Port. There is only one taxpayer no matter where the funding comes from. But at least there are two sidewalks on three sides of the school. The rinks hold the key to bringing in tourist dollars to keep local business operating. But I worry about the manager of the department as history has proven its position of premature termination. Now that the Athletic Hall and ADSS gyms are a stone throw away from each other. Bring the All Native Basketball Tournament to the Valley.	1/28/2016 11:31 PM
89	Build a new aquatic centre!!!! Where are all our tax dollars going to? City workers get paid toooooo much	1/28/2016 7:41 PM
90	New upgrades for the pool and more reasonable prices for going to the pool.	1/28/2016 6:42 PM
91	I don't know if I'm as satisfied with this service after seeing the budget allowance	1/28/2016 6:06 PM
92	Beautify the higher traffic corridors.	1/28/2016 4:02 PM
93	It would be nice to see more trees planted along the roadway instead of concrete medians. The planters along Johnston looked great last year.	1/28/2016 2:51 PM
94	Continue upkeep of trails to maintain and attract tourists. Continue services to attract families here.	1/28/2016 2:17 PM
95	Although I have children and use parks and rec.....there has been a decline in people who do, therefore the budget should decrease as a result	1/28/2016 1:27 PM
96	more shared/ multi use access to trails around the valley, too many parks to maintain	1/28/2016 12:01 PM
97	NEW AQUATIC CENTRE!!! Also, many neighbourhood parks need updating/improving... Increase costs to non-residents for use of facilities, fields, etc. Is there a way to change/ minimize city water usage during shortages? It was incredibly frustrating last year to see sprinklers on the fields which sprayed a good deal of their water on the roads/ sidewalks, or came on at 2 o'clock in the afternoon!	1/28/2016 11:58 AM
98	Make trails more well known in port and to tourists	1/28/2016 11:23 AM
99	Most parks are not maintained!	1/28/2016 11:15 AM
100	Contracts should be put to bid for upkeep of local areas such as walking trails and flower beds throughout the city. City employees do a great job running the different facilities	1/28/2016 11:03 AM
101	reduce user fees to help people use our existing services	1/28/2016 10:07 AM
102	I'm happy with this department and would like to see this maintained as is until such time as we increase our population numbers and increase revenues.	1/28/2016 9:12 AM
103	Upgrade buildings	1/28/2016 9:11 AM

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104	too much parkland maybe reduce upkeep by 25%	1/28/2016 9:01 AM
105	it is time to focus on updating our pool	1/28/2016 8:51 AM
106	Maybe look at future plan to build a new pool potentially with a surf wave that could allow us to capitalize on surfers and people going to the west coast for surfing, which could also allow us to potentially change our town's image.	1/28/2016 8:41 AM
107	they need to wait as well	1/28/2016 8:08 AM
108	Water front recreation areas maintained, as well infrastructure for existing facilities. example. bleachers at Bob Daily stadium. Rec park, Lighting, water fountains, fencing that needs repairing etc.	1/28/2016 8:06 AM
109	Need a new pool.	1/28/2016 8:04 AM
110	New swimming pool and expansion and upgrades to Echo center	1/28/2016 7:28 AM
111	Stop spending any money that relates to the Bulldogs, make them pay their share of user fees so that that money will help provide services to citizens	1/28/2016 7:15 AM
112	Pressure wash and bleach the parks once a month	1/28/2016 7:03 AM
113	New pool! Bigger park.	1/28/2016 1:36 AM
114	Get a better pool	1/27/2016 11:34 PM
115	Out door multi use lacrosse box, ball hockey, and pickle ball box by the multi plex	1/27/2016 10:39 PM
116	I would like to see canal beach expanded and made into something like transfer beach I ladsymith but only better. Many people are enjoying it daily.	1/27/2016 10:19 PM
117	these facilities bring in a good revenue year-round and should be upgraded as well as maintained. Upgrades increase our marketability to outside teams and participants	1/27/2016 10:11 PM
118	More activities for youth	1/27/2016 10:10 PM
119	Reduce costs	1/27/2016 9:41 PM
120	Acrd should be contributing more to services	1/27/2016 9:41 PM
121	We have many things going on with parks and rec just keep it fresh and new	1/27/2016 9:36 PM
122	Would love a new pool for the city...all ages of people benefit from this and prevents us from going out of town for better facilities	1/27/2016 9:21 PM
123	Parks and Rec is a huge draw for new community members. Very important.	1/27/2016 9:18 PM
124	We should be setting money aside for a new pool now, and more than current contributions. Recreation facilities should be regionally funded	1/27/2016 9:00 PM
125	Play grounds need to be cleaned up	1/27/2016 9:00 PM
126	Ice rentals too high vs other cities.	1/27/2016 8:53 PM
127	New pool	1/27/2016 8:44 PM
128	The planters around town look great, maybe use plants that don't require so much watering in the summer. Save on manpower.	1/27/2016 8:32 PM
129	New pool/aquatic centre!!!	1/27/2016 8:20 PM
130	Would love to see a new pool. Our family travels often out of town to use a modern pool that accommodates small children and special needs better.	1/27/2016 8:19 PM

Q34 Would you increase, decrease or maintain funding for heritage and cultural services?

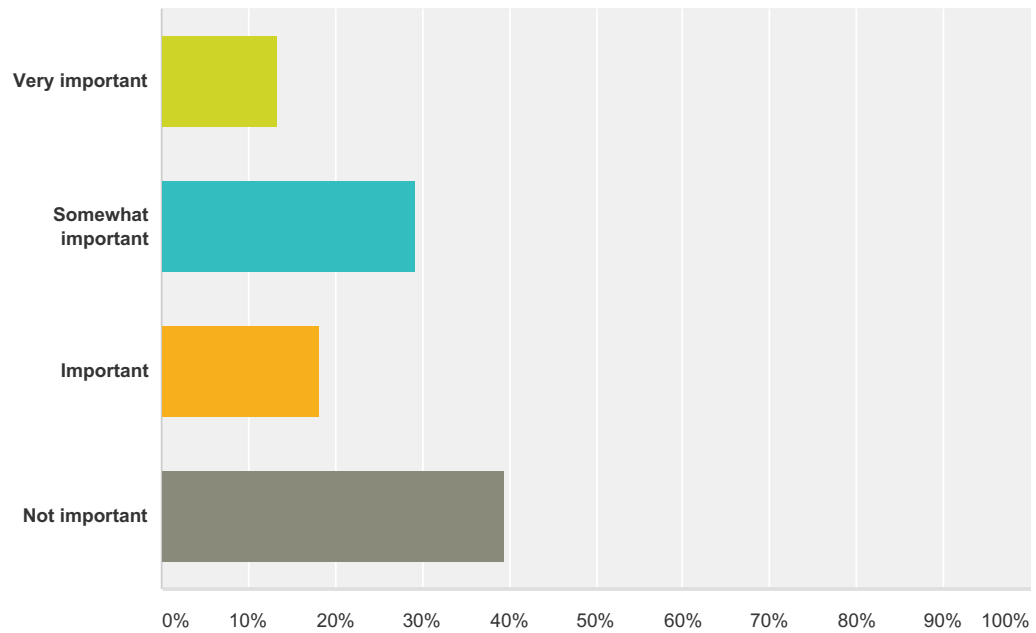
Answered: 258 Skipped: 90



Answer Choices	Responses	
Increase	8.14%	21
Decrease	52.71%	136
Maintain funding	39.15%	101
Total		258

Q35 How important are heritage and cultural services to you?

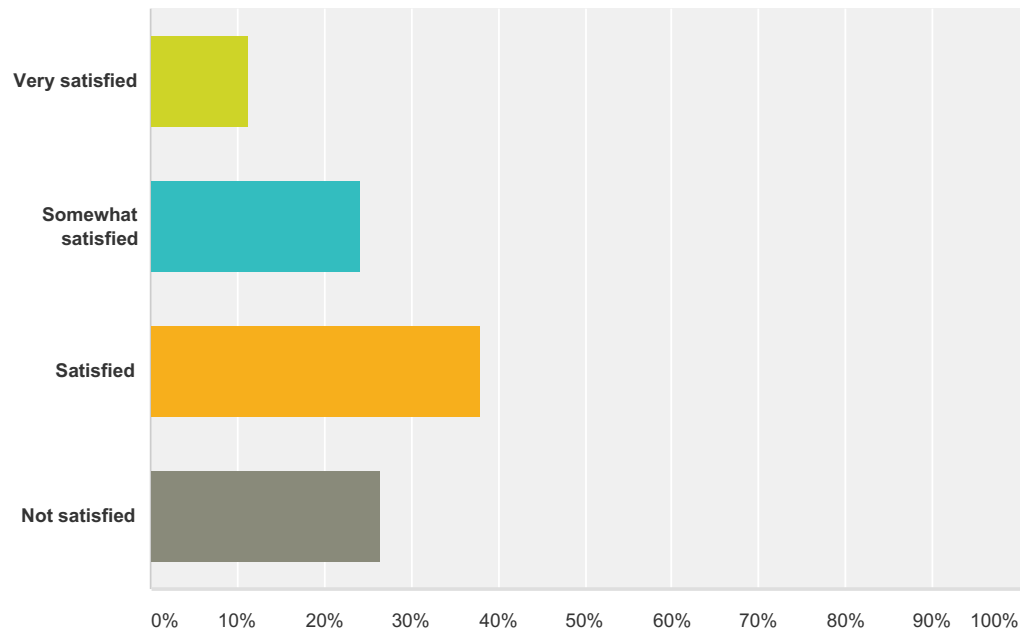
Answered: 254 Skipped: 94



Answer Choices	Responses	
Very important	13.39%	34
Somewhat important	29.13%	74
Important	18.11%	46
Not important	39.37%	100
Total		254

Q36 How satisfied are you with heritage and cultural services?

Answered: 248 Skipped: 100



Answer Choices	Responses	
Very satisfied	11.29%	28
Somewhat satisfied	24.19%	60
Satisfied	37.90%	94
Not satisfied	26.61%	66
Total		248

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Q37 What are your top priorities for heritage and cultural services? What change(s) would you suggest?

Answered: 113 Skipped: 235

#	Responses	Date
1	Important to tourism although McLean Mill less subsidy	2/12/2016 7:50 AM
2	Decrease funding to McLean mill	2/12/2016 3:32 AM
3	Using only 1 per cent of the budget, we get a lot of bang for our buck. We have been told that other communities do not have as good a museum as we do. This is not a bad thing! It is a great thing. My family takes guests to the museum and we look forward to the varied presentations throughout the year. The 100th anniversary was good and I especially enjoyed meeting some of the former residential students when their art work was displayed. I believe this display is travelling across our country. I think we should be very proud of this and not be considering doing away with the museum as it is now just because some people think we should revert to what "most cities do". We are allowed to be good!	2/11/2016 10:28 PM
4	I have been a user of the museum since it was built. I am very impressed with the staff, their helpfulness, and the varied programs they provide for all ages. The recent project involving the former residential school students art work was one that I was particularly impressed with. I believe it is now travelling across the country. Wow, this is great.	2/11/2016 10:08 PM
5	Maintain our excellent facilities with the appropriate professional work force in place	2/11/2016 9:50 PM
6	volunteer - we have visited so many wonderful museums on the island and while traveling which have all been operated by volunteers - if it works for other cities why can't it work for us? Courtenay is a perfect example.	2/11/2016 11:39 AM
7	Heritage and culture have a place in any community. Just as the arts do. However, they are not core to City services.	2/11/2016 10:18 AM
8	Our heritage and help maintain the mill and promote the heritage society's work at the old arena	2/11/2016 9:24 AM
9	See prior comments about McLean saw mill	2/10/2016 10:40 PM
10	Continue to support macleans mill, help promote the heritage displays at the old arena as a tourist attraction	2/10/2016 5:54 PM
11	Continue with what you have , more should be spent at the museum and mill but there is not the money for that at this time	2/10/2016 5:27 PM
12	The Museum cannot be run by volunteers. You need to maintain what we have and keep our heritage alive.	2/10/2016 5:08 PM
13	I though Sauve was going to bring back travelling exhibits - when will this happen?	2/10/2016 4:17 PM
14	Spend too much money we don't have on this. It should all be strictly volunteer or eliminated.	2/10/2016 1:22 PM
15	"Live" cultural festivals. Showcase the rich-diversity of the valley fold.	2/10/2016 10:19 AM
16	Museum should be run by volunteers	2/9/2016 7:11 PM
17	Not sure if this is the proper venue, but our heritage is tied to the steam railroad, which is unique. Just look at the Silverton-Durango steam railroad in Colorado - it is world famous, and yet we have people here who think it is a waste of our tax dollars. I'm ashamed at how short sighted and cheap some of our citizens are. First Nations are the most important cultural members of our community, and yet they have historically been shut out of our celebration of our heritage - which is shameful. They have so much to offer. Look around the world, and see that indigenous and First Nations people are reclaiming their rightful place in protecting the environment, and asserting their place in history. Port Alberni needs to put its racist past behind it, and embrace all of our citizens. Red Necks have no place in our development. First Nations citizens are our history and heritage and should be the primary drivers of our economic and tourism development - it's our west coast history.	2/9/2016 6:20 PM
18	Turn Museum over to a board and have it not rely on City funding to this extent. Museum needs to run more as a business than a luxury.	2/9/2016 11:50 AM
19	If this includes anything related to McLean's Mill, then cut.	2/8/2016 3:24 PM
20	it's all just SO BORING!!! Tourists don't care about our past,,,they want FUN & entertainment now! And locals don't care either...seriously, do you think teenagers are into going on a date to the museum or Mcleans Mill?	2/7/2016 10:09 AM
21	Find a way to get visitors to stop in the first place or they will never see these interesting things.	2/6/2016 10:26 PM

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22	Maintain the museum. It is a class act, in a city that sorely needs culture, and visible culture. The museum is housed at Echo centre, a wellness centre (activities, library, culture) and is a key component to promoting a positive image for the city. No changes.	2/6/2016 9:35 PM
23	Look to McLean Mill as a source of revenue, possibly a RV Park.	2/6/2016 3:31 PM
24	Again, as per the Parks and Rec comment, this part of the budget is NICE to have and NOT A NEED to have. Revisit the McLean's Mill expense (static display)??	2/6/2016 2:02 PM
25	Reduce funds to McLean mill. The new generation of people are not as interested in this type of venue as baby boomers are reduced so will the interest.	2/6/2016 6:48 AM
26	McLeans mill hasn't proven itself to be a worthy attraction, there has been way too much money poured into it. Reduce the IHS contract!!!!	2/5/2016 8:06 PM
27	Reduce contract with IHS. Make McLeans mill a static operation. There is too much money being spent on McLeans mill and heritage in general.	2/5/2016 7:53 PM
28	Maintain or expand the heritage and cultural services	2/5/2016 10:40 AM
29	Should be more regional and community supported not city. Contract out and allow for commercial options working with tourism options.	2/5/2016 10:17 AM
30	put our money to better use elsewhere right now..no more funding to mcleans mill enough is enough..	2/5/2016 6:46 AM
31	No change	2/4/2016 8:00 PM
32	New board	2/4/2016 7:53 PM
33	Cost too much and I see very little benefit to the majority of the city or the valley	2/4/2016 11:59 AM
34	Bring back travelling exhibits.	2/4/2016 11:04 AM
35	become self sufficient	2/4/2016 9:16 AM
36	Stop funding services that are not core city responsibilities	2/3/2016 10:33 PM
37	Preserving heritage is important.	2/3/2016 9:21 PM
38	Get the steam train running to parksville and capitalizing on cruise ship pick up from that side.	2/3/2016 9:05 PM
39	N/A	2/3/2016 4:27 PM
40	More heritage preserved around the city.	2/3/2016 2:11 PM
41	Spend less on the museum and supporting the Industrial Heritage Society. Stop being so consumed with our past glory and focus on events, products and activities that engage more of the population.	2/3/2016 12:42 PM
42	stop funding McLean's Mill.	2/3/2016 11:34 AM
43	Built heritage preservation in Port Alberni is insufficient & weak. The loss of the Somass Hotel with no attempt at intervention & no protest from the City of Port Alberni was disappointing. The amount spent on heritage is way above similar communities, having a museum as a civic department is uncommon, and spending on arts in Port Alberni is lower than places like the Comox Valley. This department needs serious review	2/3/2016 10:41 AM
44	Love the history, just not totally my cup of tea.	2/3/2016 10:22 AM
45	let's look at what is really important and what is not	2/3/2016 10:11 AM
46	I am thrilled to see that a marketing coordinator has been hired for McLean Mill. I would like to see more people in costume doing tours in the summer as the summer students were doing at the train station last summer.	2/3/2016 9:52 AM
47	It is way too long overdue to educate the general public or our local aboriginal history including residential school!	2/3/2016 9:44 AM
48	[REDACTED] [REDACTED] [REDACTED]. Do some real cultural service based on fact and truths.	2/3/2016 9:05 AM
49	continue education and training	2/3/2016 8:35 AM
50	Increase the tax base to pay for the Mclean Mill. Encourage future growth valley wide to pay for Valley services.	2/3/2016 8:32 AM

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51	Maintain the museum but cut loose Mcleans Mill. The whole set up is lame. The train ride has potential but the 'Heritage site' is boring, people are forced to spend too much time out there waiting for the train back. Look at options for train rides to Loon Lake etc but the Mill is not worth the money or effort.	2/2/2016 9:30 AM
52	Again, reduce, attempt to use volunteers at Museum and MacLean's Mill. Waste of Taxpayer money, for the most part.	2/2/2016 8:02 AM
53	Eliminate the funding to Mclean's Mill. Run it as a static display. Do not hire entertainers to work there. Too much has been spent and is not producing results.	2/2/2016 6:48 AM
54	We have significant opportunity within our heritage culture and we must continue to grow that part of our economy. We should increase the funding but ensure that we have capable people who are comfortable with managing staff, and funds for the best possible results.	2/2/2016 6:32 AM
55	FN culture	2/1/2016 11:06 PM
56	Promote the steam railroad better, and extend it to Cameron Lake.	2/1/2016 1:39 PM
57	Many other cities have amazing museums and they are run by volunteers - why isn't ours?	2/1/2016 11:58 AM
58	We must maintain the mill as a heritage site but run it as a business. The ihs volunteers are great but they have no concept of what is involved in running a tourism attraction. It has never had a chance to reach it's potential and the more the funding is cut the less chance they have	2/1/2016 11:14 AM
59	Reduce mill funding...force it to act like a business. Get new management if required.	2/1/2016 8:09 AM
60	The McClean mill, train station and industrial heritage building are a cash cow. It is time to end this mismanagement of public funds and make these into viable business or shut them down. Taxpayers should not be expected to subsidize these operations.	2/1/2016 12:32 AM
61	1) http://www.nanaimo.ca/EN/main/departments/culture-heritage/NanaimoCulturalPlan.html 2) http://www.karihuhtala.com/tofino_arts_master_plan_fin.pdf	1/31/2016 11:47 PM
62	quit funding small interest groups.	1/31/2016 9:54 PM
63	come down to earth	1/31/2016 5:09 PM
64	McLean Mill has got to get going. They have had long enough so something must change.	1/31/2016 2:32 PM
65	We can only afford so much.	1/31/2016 8:30 AM
66	Shut down the stupid mill	1/31/2016 5:02 AM
67	Give this department a one hundred thousand dollar grant like other communities this size...again this department needs to control its spending!	1/30/2016 10:21 PM
68	This is operated at a known loss. How many times can I beat my head on a wall and it still hurts. Eventually you have to stop!! This money would be well Used elsewhere.	1/30/2016 10:06 PM
69	Reduce funding so it is self supporting	1/30/2016 8:26 PM
70	Our city can not afford to continue contributing to this department. These projects/ services need to be completely off loaded to a non-profit society. These ventures lose money every year. The city needs to consider cutting ties completely aside from a possible reasonable size grant. It seems absurd that the museum curator makes approx. \$80,000, the museum is a nice to have but again the city can not afford it.	1/30/2016 6:40 PM
71	If McLean's mill is under this branch, it's time to ditch it, let them sink or swim on their own merit.	1/30/2016 5:57 PM
72	Stop putting money into mcleans mill it doesn't bring enough tourists for what we are spending on it	1/30/2016 12:33 PM
73	How many people go into the museum from out of town annually?	1/30/2016 9:30 AM
74	Respect the importance of heritage services and work to preserving valued heritage facilities including City Hall. Placing cedar siding on a recognized heritage building is a complete waste of my tax dollars	1/30/2016 7:56 AM
75	We needs to cut funding to mcleans mill. If it can't make enough money to cover itself it's time for it to go. Admission should be charged at the museum.	1/29/2016 9:58 PM
76	I have great appreciation for all the work the volunteers and staff do in this area. Without culture we have no identity.	1/29/2016 8:12 PM
77	keep the train working possible longer runs to cameron lake	1/29/2016 6:49 PM
78	Decrease funding to MacLean Mill please	1/29/2016 4:44 PM
79	Get rid of it. That's too much money for things that really are not used much or generating much income	1/29/2016 11:59 AM
80	Cut funding to McLean's Mill. Have groups apply for grants.	1/29/2016 8:20 AM

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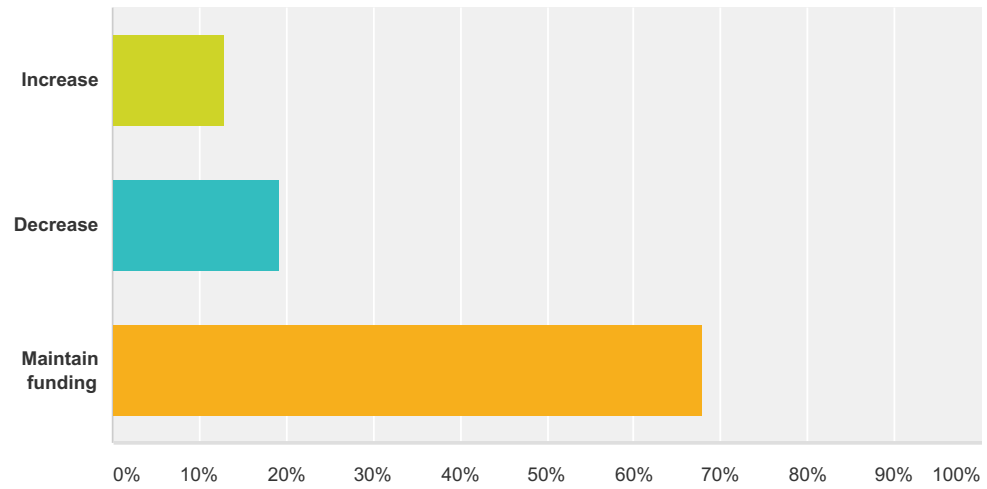
81	I'm not sure if the patronage at the museum warrants the budget.	1/29/2016 7:47 AM
82	To not include the (white elephant) Mclean Sawmill in this budget is nothing short of a cover up. But I'm sure a certain redneck counselor is happy it is.	1/28/2016 11:34 PM
83	I think it is good for kids to visit, but other then that it doesn't draw in enough revenue to maintain itself	1/28/2016 6:45 PM
84	Putting money towards our museum and mill should not be top priority. Every town in BC has a mill. Positions at the museum should be volunteer.	1/28/2016 2:34 PM
85	Like	1/28/2016 1:49 PM
86	can not continue to support mcleans mill.... it must become profitable period	1/28/2016 12:06 PM
87	None	1/28/2016 11:59 AM
88	I am disgusted that we as a city continue to allocate taxes to subsidize a mill that is a losing proposition. Visitors that visit the train and mill do NOT spend enough in the community, to justify the losses.	1/28/2016 10:17 AM
89	Reduce support funds to McLeans Mill.	1/28/2016 10:10 AM
90	At this point why would we need to maintain last years dollars? Are we not at a place where we can hold at the level we've been at for many years until such time as population increases? Increase economic development not heritage maintenance.	1/28/2016 9:15 AM
91	Should not be funding by tax Dollars	1/28/2016 9:13 AM
92	they could have more events for fund raising to make their budget.	1/28/2016 9:03 AM
93	Heritage is our life line, heritage is are history these are the draw cards for tourism and absolutely important to the growth of our economy more money is needed into the Heritage society!! more money could come from decreasing top heavy wages for City employees ~ for example: cashiers or librarian wage and that is just the start point the rest of the workers wages need to be adjusted accordingly but I strongly believe that the wages are high I think do not we need to be paying \$25 per hour (start wage) that is a ridiculous wage that could used else where.	1/28/2016 8:57 AM
94	this is a waste of money.. heritage is heritage and we as the city do not need to maintain anything.. the museum is great but putting more money in mcleans mill - waste of time.. there is no return on the money spent on that mill!!! I feel very strongly about this issue. I live out that way and I ever see a huge number of people at the site. I could go on and on. but again think about this more people would use a new pool then tourists use the mill site	1/28/2016 8:54 AM
95	We spend too much money here, with little chance of return.	1/28/2016 8:42 AM
96	Can you provide stats on how many people visit the museum daily and yearly? If you built a new pool you could have a central reception with a museum, library that branches off. You don't need as much staffing. The current facility is scattered, outdated and requires too much staffing at each point of service.	1/28/2016 8:08 AM
97	wait	1/28/2016 8:08 AM
98	The mill and steam train are important to tourism. The museum is not very important to residents or to tourists. The aboriginal folks should provide their own and there should be a smaller one focused on sea life down at the quay.	1/28/2016 7:30 AM
99	I think we need to scrap this, we can't afford it that is money that should be used to fix our aging infustructure	1/28/2016 7:17 AM
100	Stop funding McLean mill	1/28/2016 7:04 AM
101	Better marketing for McLean Mill and the Steam Train. Also put out an invitation to the private sector for proposals on this operation.	1/28/2016 6:57 AM
102	What heritage? Take that money and put it back in to the city itself.	1/28/2016 6:17 AM
103	Cut Mcleans mill budget and all we do not need to restore so many old trucks and items	1/27/2016 10:41 PM
104	Volunteer basis only. No paying staff	1/27/2016 10:10 PM
105	Better advertising for McLeans mill to increase revenue. Signage not eye catching or well displayed.	1/27/2016 9:44 PM
106	Should be able to cover additional cost on there own merit .	1/27/2016 9:43 PM
107	Request funding from government for the mill, it's a National heritage site for god sake	1/27/2016 9:39 PM
108	Would like the museum to expand or change...some of the displays have been there for years. I appreciate our history and would love kids to be interested in it too. More interactive displays would be great!	1/27/2016 9:22 PM
109	I think the train is way to expensive to take and cost to much to maintain. I watch it go by mostly empty on the rare occasion something special is happening and the price is affordable you actually see it with a lot of people on it ie: Santa train. Wouldn't be more beneficial to lower the price and fill the train????	1/27/2016 8:54 PM

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110	Sell the mill to a private owner	1/27/2016 8:44 PM
111	Leave it to the volunteers	1/27/2016 8:32 PM
112	Their website information is always out of date. They could do better at providing more information about current exhibits.	1/27/2016 8:31 PM
113	Decide on a route to action to make McLean's Mill & steam train a cost-recovery business, with a solid plan and accountability. Campsite/cabins/mini-golf/professional food services/gift shop. Have T-shirts for all ages created by Cloud City & affordable (the current shirts at McLeans Milk are very very very expensive). All museums should have locally designed & made gift shop items, and use social media to market their displays, programs, and items for sale and engage & educate the public.	1/27/2016 8:28 PM

Q38 Would you increase, decrease or maintain funding for Planning and Building Inspection?

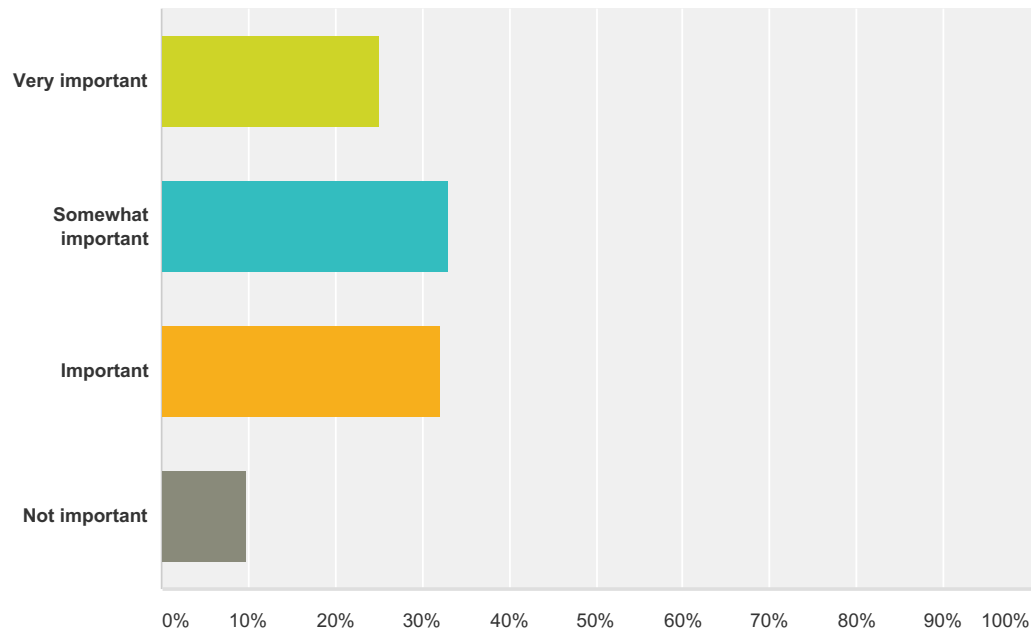
Answered: 246 Skipped: 102



Answer Choices	Responses	
Increase	13.01%	32
Decrease	19.11%	47
Maintain funding	67.89%	167
Total		246

Q39 How important is Planning and Building Inspection?

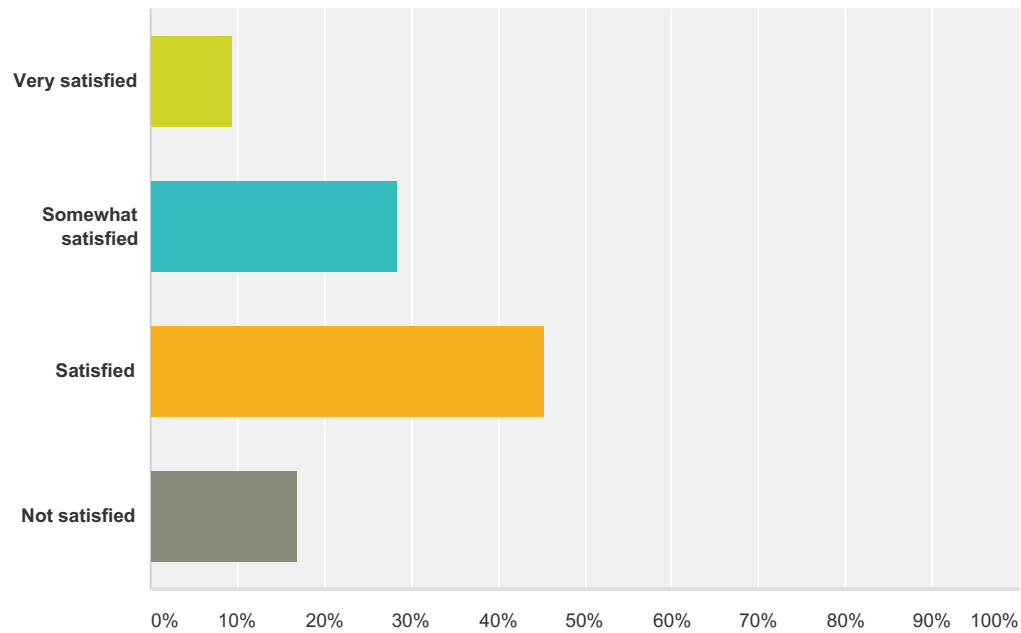
Answered: 243 Skipped: 105



Answer Choices	Responses	
Very important	25.10%	61
Somewhat important	32.92%	80
Important	32.10%	78
Not important	9.88%	24
Total		243

Q40 How satisfied are you with Planning and Building Inspection?

Answered: 232 Skipped: 116



Answer Choices	Responses	
Very satisfied	9.48%	22
Somewhat satisfied	28.45%	66
Satisfied	45.26%	105
Not satisfied	16.81%	39
Total		232

Q41 What are your top priorities for Planning and Building Inspection? What change(s) would you suggest?

Answered: 66 Skipped: 282

#	Responses	Date
1	I would do away with Variance permits. It seems that they count for nothing "down the road" and records on the variances are not kept.	2/11/2016 10:30 PM
2	Image is an issue in Port Alberni. In order to enhance the image and support growth and development more resources need to be dedicated to building inspections.	2/11/2016 10:20 AM
3	Stop letting 5 pot stores open!	2/10/2016 7:31 PM
4	No priorities	2/10/2016 5:54 PM
5	continue the work they are doing	2/10/2016 5:28 PM
6	Making it easier to build, permits etc. A slow process in the past.	2/10/2016 5:09 PM
7	Priority - the Third Ave Uptown area.	2/10/2016 4:20 PM
8	Clamp down on the mold infested rental properties and their landlords. More inspections needed on existing homes to ensure proper landlord accountability.	2/10/2016 3:04 PM
9	Bringing illegal activity to Port Alberni is not what I would call Economic Development. City hall should not be in the business of handing out business licenses for illegal activity. This is not the way to put Port Alberni on the map. These businesses are going to do nothing for Port Alberni's economic development. In the big picture these businesses will do more harm then good. Why should the tax payer pay money so that council can bring illegal activity to this town. This city council has shown they have no respect for the laws of this country. They have no respect for the RCMP. They have no respect for the law abiding people of this town. Decrease funding for this until after the next municipal election if this is the route city council is going to go.	2/10/2016 1:16 PM
10	Tear down the disgusting buildings in South Port and sell the land!	2/10/2016 12:49 PM
11	Work with Economic Development to develop a 'vision' of future development opportunities that may be created to shape our identity into the future.	2/10/2016 10:20 AM
12	Develop existing development sites (old ADSS, Upper Burde street before trying to open more	2/9/2016 7:11 PM
13	The inspector I talked to was a day away from retirement and he was not helpful to me at all. I think that the city needs to embrace environmentally friendly designs - like small houses, rain catchment systems, and anything else that protects the environment, instead of maintaining the status quo - huge houses, stupid wasteful home plans, and support people who want to have gardens, chickens, and livestock in the city so that we can support ourselves and maintain our link to a healthy environment. Also, as a retired person, I would like to live in a 'small house' - maybe part of a community that embraces seniors, gardens, kids, exercise - quit sticking old people into sterile, lonely environments.	2/9/2016 6:22 PM
14	Maybe they should be thinking about the amount of gas stations & liquor stores we have in this town compared to businesses that would actually be a positive for us?	2/7/2016 10:11 AM
15	Change laws. Offer interesting, innovative suggestions to people coming in. Perhaps people would move on them if they feel that the city is willing to work with them.	2/6/2016 10:31 PM
16	Overall community plan - keep the big picture in mind and make changes that fit the big picture in the community and not cater to pressures from self interest groups, while preserving environmental values on sensitive lands. Review zoning in sensitive areas, consider protection of areas.	2/6/2016 9:39 PM
17	I know many would like to see progress with the plan for the uptown area. Hard to do when buildings are empty and not generating an income. I have seen some improvements and know it will take time.	2/6/2016 3:36 PM
18	Community Planning is top priority No change needed from our end.	2/6/2016 2:05 PM
19	I don't have enough info to comment	2/6/2016 6:49 AM
20	Poor on linking and supporting small projects to reach long term goals. Bad OCP doesn't support money spent on Economic development etc.	2/5/2016 10:19 AM

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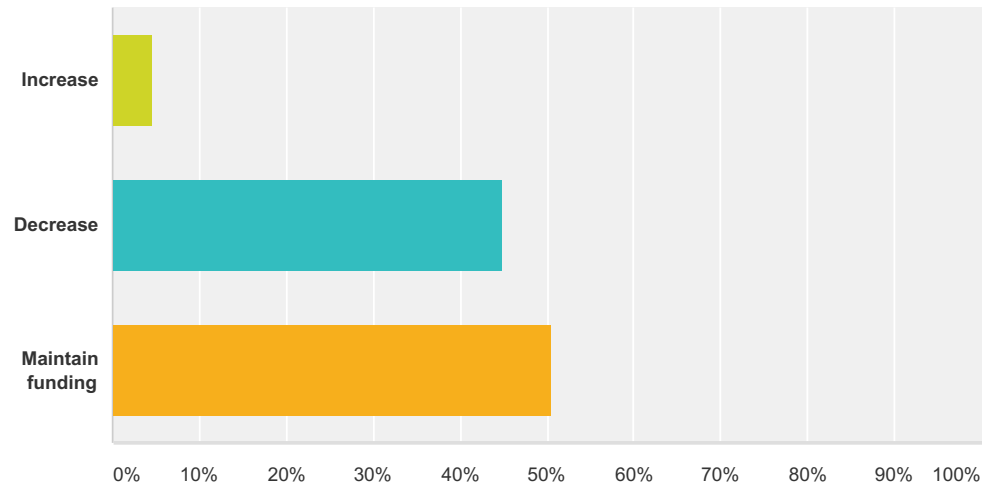
21	None	2/4/2016 8:00 PM
22	cut this department back until development picks up	2/4/2016 10:59 AM
23	work on form and character	2/3/2016 10:34 PM
24	Not sure	2/3/2016 4:27 PM
25	there is no one in the office currently, lol	2/3/2016 2:55 PM
26	Uptown and downtown revitalization, acknowledgement of two main street areas in the City of Port & working revitalize those areas	2/3/2016 10:42 AM
27	Proactive planning to consolidate the community, perhaps create an urban growth boundary that prevents further new subdivisions on green fields would be good.	2/3/2016 9:53 AM
28	More sight inspections on what is obviously problem properties.	2/3/2016 9:10 AM
29	Integrating low income housing into all neighbourhoods. Develop policy that holds developers accountable for community development. Re. Childcare space investment for new developments, green space for new developments etc. Raise taxes for out of town landlords to do this.	2/3/2016 8:59 AM
30	Too many absentee/slum landlords and not enough access to commercial and industrial property throughout business areas and waterfront!	2/3/2016 8:33 AM
31	The budget needs to reflect the current need. Things are quite stagnant. If/when growth occurs then the budget can be increased accordingly.	2/2/2016 9:32 AM
32	Appears OK to me.	2/2/2016 8:02 AM
33	Preserve the heritage stuff, rip down the old stuff and get on with the new stuff. Give the building owners a choice of 3 coordinated colours and paint, sweep, mow and weed eat regularly. I visited a small community in Pennsylvania that did this. Their houses and buildings were three times the age of ours but keep well. Everyone put out a pot of flowers. Community really only had beauty and history to offer. Enjoyed my time there immensely.	2/2/2016 7:50 AM
34	The number 25 has to increase as does the number 100 in the opening paragraph. That's the issue here.	2/2/2016 6:33 AM
35	Our last building inspector was actually so difficult to work with that I have personally spoken to developers who would not break ground in this community because of him. Make it easier not more difficult!	2/1/2016 11:16 AM
36	To many derelict buildings in town	2/1/2016 12:33 AM
37	lower budget	1/31/2016 9:54 PM
38	Do there job to standards set out for them	1/31/2016 5:11 PM
39	Quicker response time after an inspection. Or. A checklist or report.	1/31/2016 8:31 AM
40	In need of more care homes	1/30/2016 10:19 PM
41	To stop seeing car lots go where tourist boat traffic can go..... To maintain a building plan, look, structure that shows we don't just throw any building anywhere which seems to be the case. Get rid of billboards, force business's to make beautiful signs of they want to operate in this town. Take a note from comox, parksville, qualicum, their downtowns are beautiful and if our planning department isn't striving for this level, we should be!!!!!!!	1/30/2016 10:10 PM
42	Streamline process for new construction to make construction more attractive	1/30/2016 8:29 PM
43	I believe creating a new OCP with a five-year goal is crucial to change in Port Alberni. Having The public's input of all ages is crucial in order for the community to be heard and be part of the change. Port Alberni is A beautiful place to live in a great community of people... We need to encourage everyone to come forward to come up with a future for our community. Creating an official community plan will be something that can bring us together and create positive change	1/30/2016 9:36 AM
44	Continued work on providing public access to community plans would be helpful	1/30/2016 7:57 AM
45	Given the City's past record I don't see an increase coming in this area. The City has been in a 30 year backspin of little development. The continued stagnation of Realty value will one day drive development.	1/28/2016 11:41 PM
46	We are on the cusp of change here, it is going to take more \$ to make change happen	1/28/2016 1:28 PM
47	None	1/28/2016 12:00 PM
48	I feel there are a lot of poorly planned parking lots and roads in port. Particularly in New subdivisions	1/28/2016 11:25 AM
49	speed up issuing permits too much redtape help people not throw roadblocks at them	1/28/2016 10:10 AM

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50	We may or may not require changes in this department. Will we increase business or residential development in town?	1/28/2016 9:17 AM
51	?	1/28/2016 9:15 AM
52	increase budget when more seems to be built here.	1/28/2016 9:04 AM
53	How is the city planning on reducing the tax burden on the citizens and increase growth? Tax rate drives potential buyers away. Commercial rate included. The new subdivision taxes are insane.	1/28/2016 8:17 AM
54	Having used this service recently, would say ' availability ' for inspections, suggestions, could be increased. This position should be held by a certified, educated, experienced person, who knows construction, foundation, installation, and occupational requirements to be consistent with safe, reliable practices. NOT all items listed in building codes are perfect, however a good reference, and guideline for basics.	1/28/2016 8:11 AM
55	are you kidding?	1/28/2016 8:09 AM
56	Stop harassing Westport and use the areas of the city that are all ready ready to be developed.	1/28/2016 7:34 AM
57	That seems a fat budget for what is actually accomplished.	1/28/2016 7:31 AM
58	350 k for 125 applications is out of hand... they are robbing the taxpayer	1/28/2016 6:21 AM
59	too many liquor stores for one community our size. ridiculous!	1/27/2016 11:53 PM
60	Planning should have more control of the city engineering department as Scott Smith is very easy and welcoming to work with	1/27/2016 10:43 PM
61	More pro active approach. City planner is over his head and should be replaced . Immediately	1/27/2016 10:12 PM
62	No change	1/27/2016 9:44 PM
63	Learn how to plan....	1/27/2016 9:39 PM
64	N/a	1/27/2016 9:22 PM
65	The staff in the basement are great!!	1/27/2016 9:01 PM
66	Hire a pro.	1/27/2016 8:33 PM

Q42 Would you increase, decrease or maintain funding for General Government Administration & Finance?

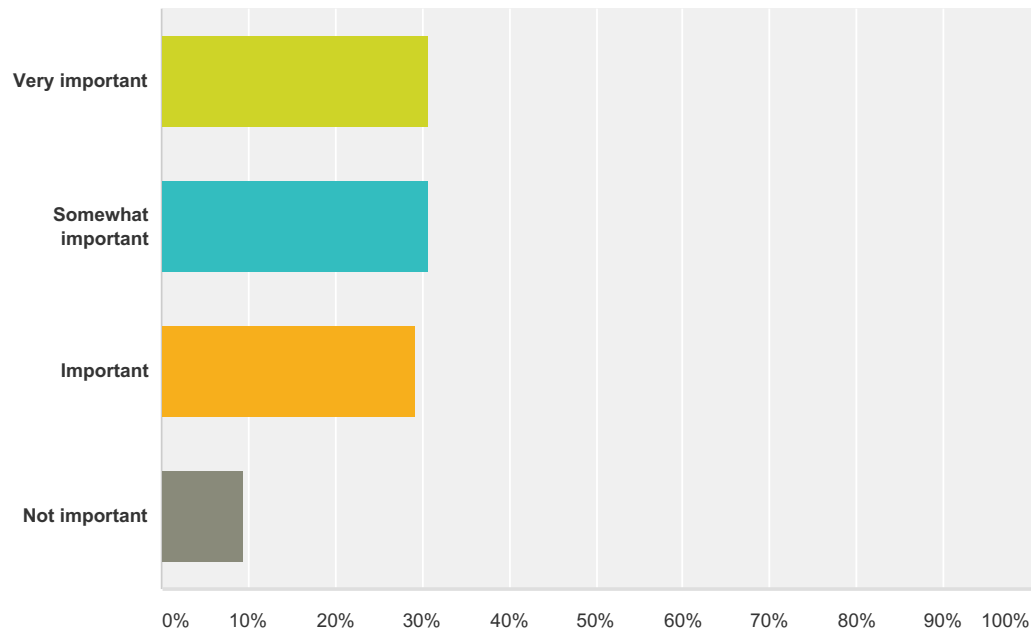
Answered: 241 Skipped: 107



Answer Choices	Responses	
Increase	4.56%	11
Decrease	44.81%	108
Maintain funding	50.62%	122
Total		241

Q43 How important is General Government Administration & Finance?

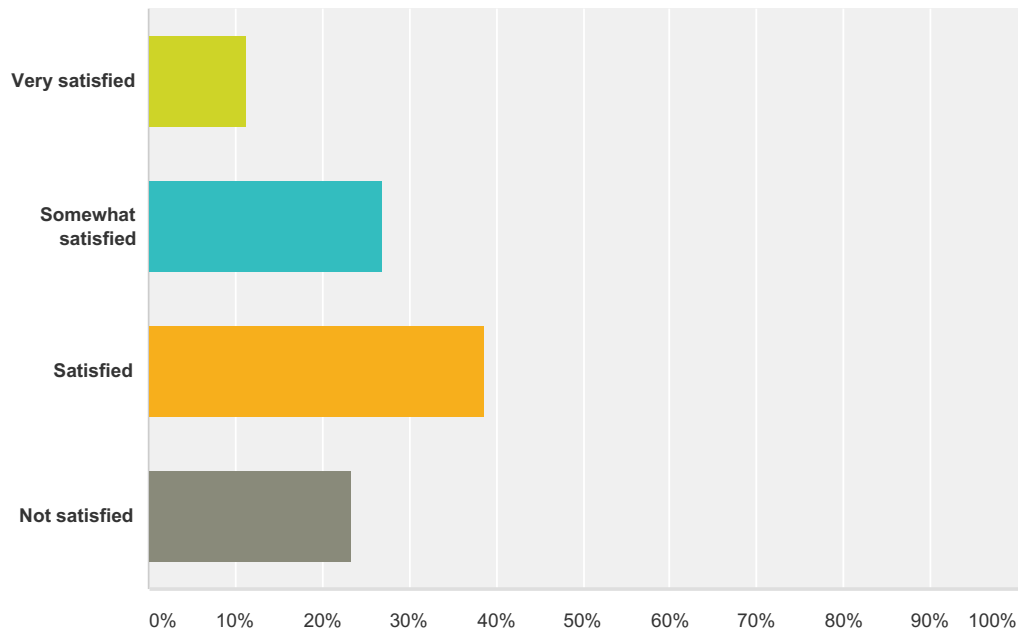
Answered: 232 Skipped: 116



Answer Choices	Responses	
Very important	30.60%	71
Somewhat important	30.60%	71
Important	29.31%	68
Not important	9.48%	22
Total		232

Q44 How satisfied are you with General Government Administration & Finance?

Answered: 231 Skipped: 117



Answer Choices	Responses	
Very satisfied	11.26%	26
Somewhat satisfied	26.84%	62
Satisfied	38.53%	89
Not satisfied	23.38%	54
Total		231

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Q45 What are your top priorities for General Government Administration & Finance? What change(s) would you suggest?

Answered: 77 Skipped: 271

#	Responses	Date
1	Perhaps it is the finance dept. who should help other departments with their budgets. Families certainly could not have the overruns in their budgets.	2/11/2016 10:32 PM
2	In order for our expectations of the City to be met then it requires professional administrators. Unfortunately, this group are seen as scapegoats for all the City's issues and more respect and support needs to be given to our dedicated group of professional city managers.	2/11/2016 10:21 AM
3	Take a pay cut! How much of this is wages? I bet almost all of it!	2/10/2016 7:32 PM
4	n/a	2/10/2016 5:56 PM
5	The role is important and continuing the job they are doing now	2/10/2016 5:29 PM
6		2/10/2016 5:29 PM
7	It seems wages keep going up for all city employees. It is difficult to see if you don't work for government or city you are at the low end of the totem pole	2/10/2016 5:10 PM
8	Clamp down on Walmart deferring paying their taxes in this community and reaping rewards of loyal shoppers.	2/10/2016 3:05 PM
9	Way too much money this needs to be looked at and the budget cut.	2/10/2016 1:24 PM
10	Work with local groups to become more tech-savvy in delivering services. Maybe offer training sessions to people who may not be quite ready to adapt?	2/10/2016 10:21 AM
11	Attitudes towards tax increases residents are affected by increases in both taxes and flat rate utility billing	2/9/2016 7:11 PM
12	I would like to see less emphasis on hiring expensive consultants. Our staff are well paid and should be able to research the unique needs of the community, and provide the consulting services we need. Having said that, I see a lot of nepotism in hiring, and I wonder why all of the high paid jobs are held by white comfortable-looking caucasian males. Time to diversify and hire more women, First Nations, young people, LGBT, and diversify this town, and attract real entrepreneurship.	2/9/2016 6:22 PM
13	Streamline processes and possible management reductions to cut costs and be more effective.	2/9/2016 11:51 AM
14	How many people does it take to screw in a light bulb?? What measures are being taken to reduce the finance department overhead via automation and what not. I have no idea how you could save money by looking at other jurisdictions, but \$2.6 million to collect \$35 mill when people pay, say \$2500 each, for 14,000 customers when they pay online for the most part... C'mon.	2/8/2016 3:28 PM
15	SO top-heavy...over staffed & SO over-paid!	2/7/2016 10:12 AM
16	Update archaic computer system so it does not take an eternity just to make a payment of some sort.	2/6/2016 10:33 PM
17	Keep going green on saving paper and increase communication to customers.	2/6/2016 9:44 PM
18	Financial responsibility is top priority. Finance and admin needs to be more involved in expenditures and audits of departments within the city.	2/6/2016 2:10 PM
19	It would seem there is an agenda against management costs while the union jobs are left alone. Fire Dept are over paid	2/6/2016 6:51 AM
20	I don't agree with the changes in management, you have shifted and let go of some key people with a wealth of knowledge.....Why?	2/5/2016 8:09 PM
21	I don't think they should change anything in the admin & finance dept. If it ain't broke why fix it.	2/5/2016 10:54 AM
22	Regional savings need to be supported	2/5/2016 10:20 AM
23	Have to keep up with tech sector !!	2/5/2016 6:48 AM
24	wages are too high.contract out some of the work	2/4/2016 11:01 AM

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25	Need to size administration to our community not compared to others. We have too much city hall!	2/3/2016 10:18 PM
26	Move funding where over spending is out of control. Put funds in more important areas.	2/3/2016 9:25 PM
27	Not sure	2/3/2016 4:28 PM
28	Again, those Walmart back taxes 448000, but you know that already) should be collected.	2/3/2016 2:12 PM
29	I would like to see an environmental coordinator hired under the city manager. This person could support the city manager in environmental projects and support staff in this regard as well as undertaking public education on environmental issues (minimize waste, increase active transportation, minimize water usage, etc).	2/3/2016 9:56 AM
30	you have a great team working for the city!	2/3/2016 9:45 AM
31	More accountability for spending someone else's money, that someone else being the taxpayer. Less money spent on "fluff" and useless junkets by elected people as well as regular employees.	2/3/2016 9:13 AM
32	Increase tax base to pay for overhead!	2/3/2016 8:34 AM
33	Get Walmart to pay up for their back taxes. We all pay ours on time, they need to do the same!	2/2/2016 4:33 PM
34	The mayor and much of city council are new to their positions so I will reserve judgement.	2/2/2016 9:49 AM
35	This area needs to be closely assessed. It is impossible for me to comment in an informed manner without understanding the depth and breadth.	2/2/2016 9:33 AM
36	No comment.	2/2/2016 8:03 AM
37	Overall they do a great job but admittedly I've seen the pay rates for the staff and it simply isn't comparable to the private sector. That's the issue. We overpay	2/2/2016 6:34 AM
38	amalgamate departments to reduce staff	2/1/2016 12:01 PM
39	Reduce taxes	2/1/2016 8:55 AM
40	too many overpaid administrators, reduce staff	1/31/2016 9:56 PM
41	Be cost effective	1/31/2016 5:13 PM
42	Answering questions Keep the residents current with changes. Being involved in the community.	1/31/2016 8:33 AM
43	Time to staaaaart cutting folks!!! Have a yearly budget meeting in the evening when working people can attend. I think you'll see a better turn out!!	1/30/2016 10:13 PM
44	More transparency in this department	1/30/2016 8:30 PM
45	wage freeze and for the future budgets reasonable wages/salaries	1/30/2016 6:44 PM
46	Reducing property tax!!!	1/30/2016 5:58 PM
47	The city employees don't need 3-4% raises every year or every other year	1/30/2016 12:35 PM
48	Just look for ways to save money.	1/29/2016 8:15 PM
49	this department costs seem to be high for the value we see as per the perception of the town	1/29/2016 6:52 PM
50	No more raises, no more moving people around into jobs they aren't qualified for. Oh, and reduce parks and rec staffing.	1/29/2016 4:46 PM
51	taking a harder and longer look at whether there is a real need to replace at the same level or not at all when it is known months in advance of a departure	1/29/2016 2:53 PM
52	Make property taxes fair. A select number of people shouldn't pay the brunt of this town's taxes. People who keep their homes looking nice should get a tax break and those who do not should pay extra. That will be an incentive to taking care of property and a free way for the city to get its city beautification done. It helps out everyone and I know this is done in other places around the world! Look into it!	1/29/2016 12:05 PM
53	Cut jobs and salaries if possible.	1/29/2016 8:21 AM
54	I think collections will get easier as more and more people begin to use the automated systems.	1/29/2016 7:49 AM
55	Seems a large difference in average salaries in the valley and top salaries at city hall. I think a salary cap is necessary	1/29/2016 7:10 AM
56	Too much money going into administration	1/28/2016 6:33 PM
57	It appears from news articles that several staff members are paid extremely well for services compared to other towns.	1/28/2016 2:54 PM
58	salaries are way too high for what they are accomplishing... should be paid based on performance	1/28/2016 12:08 PM

2016 Budget Survey

59	Ability to pay utilities, etc through credit cards- many people now do this to collect "points" from various reward programs, not necessarily because they don't have ready funds.	1/28/2016 12:02 PM
60	less studies that are never implemented wages are to high	1/28/2016 10:11 AM
61	When we become the Alberni Valley this area will require a revamp of duties and personnel.	1/28/2016 9:19 AM
62	restructure job tasks less things happening = less jobs.	1/28/2016 9:06 AM
63	Start from the top down. Pretty simple.	1/28/2016 8:13 AM
64	they need more money to do their job	1/28/2016 8:09 AM
65	Efficient management that makes good use of funds. Stop hiring personnel that do NOT live in town....some live at the Lake and some live in other communities like Courtenay. Feel that City Hall is very poorly managed.	1/28/2016 7:33 AM
66	I am shocked by the amount they get. We already pay too much tax and then to see this, is like a slap in the face. Lower their budget.	1/28/2016 6:25 AM
67	certain city employees earn wages way too high for what they do.	1/27/2016 11:54 PM
68	Get rid of the dead weight.	1/27/2016 11:36 PM
69	We are caring to many top heavy positions in city hall and dealing with to many out side consultants to move forward with anything, tells me those there are not fully qualified to do their jobs	1/27/2016 10:46 PM
70	Accountability. Too many mistakes. Need new finance manager	1/27/2016 10:13 PM
71	Time to get spending and budgets under control	1/27/2016 9:46 PM
72	Trim the fat	1/27/2016 9:43 PM
73	Seems good as is for now	1/27/2016 9:23 PM
74	To be smart with tax payers money	1/27/2016 9:03 PM
75	Downsize	1/27/2016 8:46 PM
76	tgey are over paid	1/27/2016 8:46 PM
77	A little less meetings and a little more work	1/27/2016 8:35 PM