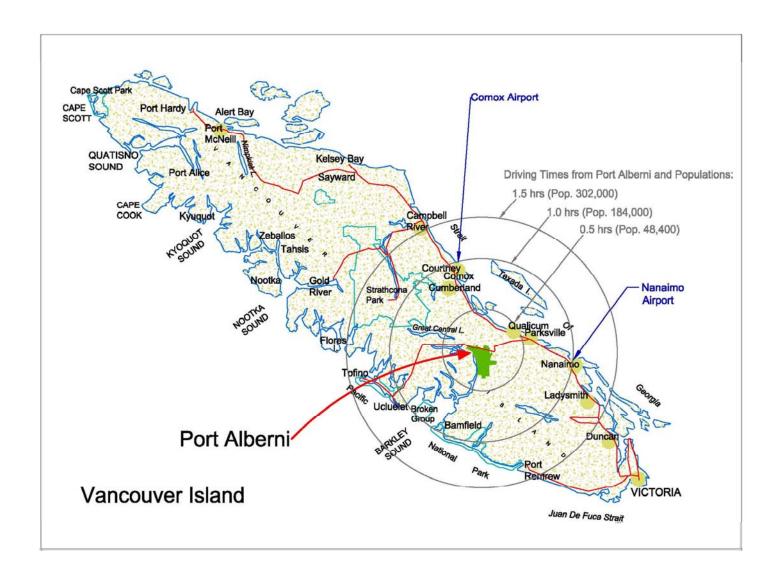


Location Map

Port Alberni Vancouver Island British Columbia, Canada





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Vibrant. Healthy. United. 2011 SUCCESSES AND ACHIEVEMENTS

Here's a quick snapshot of some of our successes in meeting the service needs of the community, improving the quality of life and becoming more sustainable.









Partnerships

Partnership and collaboration are a key part of our City's history and they remain integral to building a united and vibrant community today. In 2011 the City worked closely with the Port Alberni Port Authority to assist with their funding applications for significant upgrades to the Fisherman's Harbour Marina and Harbour Quay. The result was funding approval of \$3.5 M from the Island Coastal Economic Trust which brought the total investment to \$7.5 M.

Sustainability

The City continues to take measurable steps towards reducing our impact on the environment. The Wood Avenue interceptor project completed in 2011 diverts storm water from the combined sewer line thus reducing the discharge of combined sewer water into our delicate marine ecosystem.

Vibrant Economy

Opportunities come in all sorts; in this case it was a sort. The City of Port Alberni worked with Western Forest Products to identify land for a dryland log sort that keeps local logs and jobs here in Port Alberni. Success is attributed to the partnership between the City, Western Forest Products, the United Steelworkers Union Local 1-85 and a host of contractors.

Improved Quality of Life

The City of Port Alberni is well known for our parks and public spaces. In 2011 a neighborhood came together to make a local park better for young children and families. The City and whole community joined this effort and together built a fantastic playground that promotes physical activity, community connectivity and safe opportunities for kids to play.

Safe & Healthy Community

The City of Port Alberni is proud to support the reopening of the Community Policing Office at the Harbour Quay. By bringing together volunteer groups and the RCMP in an accessible location we're supporting the local community in delivering programs and information that make our community a safer and healthier place to live.



On behalf of my colleagues on City Council, I am proud to present the 2011 Annual Municipal Report for the City of Port Alberni. This report provides a valuable snapshot of our annual operations, objectives and achievements.

2011 brought the beginning of a new Council term for which I was elected Mayor along with three new Councillors to the team: Rob Cole, Wendy Kerr and Dan Washington. These three were joined by returning Council members Jack McLeman, Cindy Solda and Hira Chopra.

I want to acknowledge the hard work and dedication of all of my fellow Councillors. During 2011 our City continued to face significant economic challenges which reinforced the need to stay squarely focused on our vision and strategic plan. I commend not only our current Council but past as well for their prudent decisions and fiscal responsibility.

These difficult decisions were reflected in Council's continued action to reduce our reliance on industrial taxation. Moving forward with this has challenged our community but I know we are on the right path towards increased fiscal and economic stability.

Even though we faced challenges, 2011 saw some incredible achievements for the City and the entire Alberni Valley community. After a community wide effort we were triumphantly crowned 'The Ultimate Fishing Town' by the World Fishing Network. This affirmed just how unique and special our marine ecosystem is and the deep connection we all share with it.

2011 also saw the completion of a brand new Visitor's Centre, the Pacific Coast University campus and the start of a significant upgrade to the Alberni Harbour Quay and Fisherman's Harbour. I am proud of our cooperation with the Port Alberni Port Authority in assisting them in achieving this \$7.5 M upgrade. These initiatives have certainly set the stage for continued growth of our promising tourism and education sectors.

We are now focused on an additional highway route to the east side of Vancouver Island and further cooperation with the Port Authority to increase our involvement in international trade. With these and countless other burgeoning opportunities I am very optimistic about our future. However, we all have an important role to play in being the most vibrant, healthy and united community in British Columbia.

I would like to take this opportunity to personally thank and acknowledge the entire City staff who continues to demonstrate their commitment to our vision, values and the services we provide. I also want to thank the countless residents that contribute their time and resources to bettering our community. I am honored to represent Port Alberni as Mayor and I welcome the opportunity to talk with you about our City and the challenges and opportunities ahead of us.

Mayor John Douglas

Elected Officials 2008 – 2011

Mayor: Ken McRae Councillors: Hira Chopra

John Douglas Jack McLeman Ike Patterson Cindy Solda Kenn Whiteman



2011 Officials

OIC, RCMP Detachment

Auditor

Banker

Mayor: John Douglas Councillors: Hira Chopra

Rob Cole Wendy Kerr Jack McLeman Cindy Solda Dan Washington





Contact

250 723-2424

250 724-5717

250 723-2431

City Manager	Ken Watson	250 720-2824
City Clerk	Davina Sparrow	250 720-2810
Director of Finance	Cathy Rothwell	250 720-2821
City Engineer	Guy Cicon, P. Eng	250 720-2838
Director of Parks and Recreation	Scott Kenny	250 720-2507
Fire Chief	Timothy Pley	250 720-2540
City Planner	Scott Smith	250 720-2808
Manager of Human Res./Dep.City Manager	Theresa Kingston	250 720-2506
Manager of Economic Development	Patrick Deakin	250 720-2527
Building Inspector	Dave Cappus	250 720-2832
Manager of Information Services	Jeff Pelech	250 720-2829
Licence Inspector/Bylaw Enforcement Officer	Tim Hautzinger	250 720-2831

Declaration and Identification of Disqualified Council Members
In accordance with Section 98(2)(e) of the Community Charter, there were no declarations of disqualification made under Section 111 of the Community Charter in the year 2011

Gordon Wellar

Bank of Montreal

Duncan Sabine Collyer

Mayor and City Council 2011 - 2014

The Mayor and Council of the City of Port Alberni were each elected for a three-year term in the municipal election held in November 2011.



Mayor John Douglas

The Mayor is the head and chief executive officer of the City with duties prescribed by the Community Charter. Further to these duties the Mayor will participate in the following:

- Director of the Alberni Clayoquot Regional District
- Board Member, ICET North Island Sunshine Coast RAC
- Director of Upnit Power Corporation
- Chair, Personnel Committee
- Emergency Planning Program
- Liaison, Port Alberni International Twinning Society



Councillor Hira Chopra

- Liaison, Advisory Planning Commission
- Liaison, A.V. Chamber of Commerce
- Chair, Audit Committee
- Member, Personnel Committee
- Member, Court of Revision



Councillor Rob Cole

- Member, Community Investment Program /Permissive Tax Exemption Committee
- Liaison, Advisory Traffic Committee
- Liaison, SD70/North Island College



Councillor Wendy Kerr

- Vancouver Island Regional Library Board Member.
- Member, Personnel Committee
- Liaison, Continuing Care Societies
- Liaison, Community Stakeholders Initiative on Homelessness



Councillor Jack McLeman

- Member, Audit Committee
- Liaison, AV Community Forest Corporation
- Liaison, Centennial Committee
- Member, West Island Woodlands Advisory Group



Councillor Cindy Solda

- Director, Alberni Clayoquot Regional District
- Chair, Regional Hospital District
- Director, AVICC
- Member, RCMP Contract Management Committee (UBCM)
- Member, Court of Revision

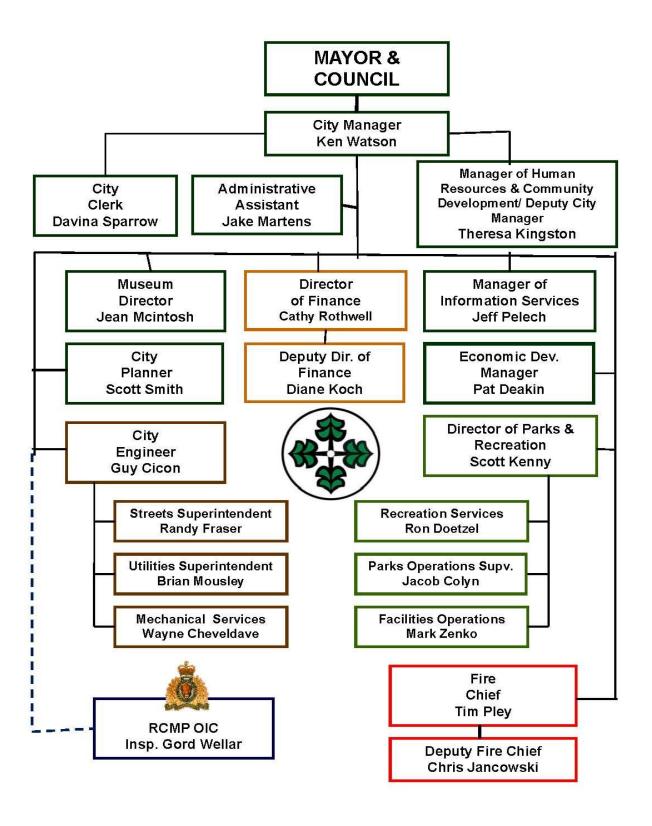


Councillor Dan Washington

- Member, Audit Committee
- Liaison, Alberni Valley Heritage Commission

- Regional District of Alberni-Clayoquot
 - Mayor John Douglas, Councillor Cindy Solda
- Personnel Committee
 - Mayor John Douglas(Chair), Councillors Hira Chopra, Wendy Kerr
- Audit Committee
 - Councillors Hira Chopra (Chair), Jack McLeman, Dan Washington
- Community Investment Program / Permissive Tax Exemption Committee
 - > Councillor Rob Cole, Kenn Whiteman, Bonnie Ruttan, Alice Schoffer, Theresa Kingston
- Board of Variance
 - Boris Lehner, Chris Hayhurst, Gerry Hickey
- Court of Revision
 - Ray Kwok, Councillors Hira Chopra, Cindy Solda
- Advisory Planning Commission
 - Linda Kelsall, Larry Ransom, Chris Colclough, Staff Sgt. Kevin Murray, Randy Thoen, Vern Barnett, Hira Chopra, Shelley Chrest, Wes Hewitt, Seva Dhaliwal
- Alberni Valley Heritage Commission
 - Judy Carlson, Shirley Steven, Dave Tranfield, Bert Simpson, Mike McDowall, Gareth Flostrand, Bill Lekich, Darlene Coulson, Pam Craig, Penny Cote, Marta Williamson, Neil Malbon, Luke George, Dan Washington
- Advisory Traffic Committee
 - Sgt. Dave Paddock, Guy Cicon, Randy Fraser, Chris Jancowski, Pat Dahlquist, Alison Wong, Cameron McKinnon, Phil Atkinson, Councillor Rob Cole
- Port Alberni Port Authority
 - Gary Brett
- Alberni Valley Community Forest Corporation
 - Jim Sears, Ed Proteau, Chris Duncan, Gary Swann, Chris Law, Warren Lauder, Jamie Jensen, Councillor Jack McLeman
- Centennial Committee
 - Ken Rutherford, Gillian Trumper, Donna Brett, Penny Cote, Darlene Coulson, Jim Sawyer, Bob Kanngiesser, Gareth Flostrand, Pat Dahlquist, Linda Whiteman, Jean McIntosh, Councillor Jack McLeman
- Alberni Valley Bear Smart Committee
 - Guy Cicon, City Engineer
- Alberni Valley Air Quality Council
 - Councillor Wendy Kerr, Tim Pley, Fire Chief







Port Alberni is situated at the heart of the west coast of Vancouver Island in a broad valley at the end of a 48 kilometre-long ocean inlet. Three large freshwater lakes are within 20 minutes of the City's center. This location provides stunning views of majestic mountains, the inlet and a river estuary, terrific outdoor recreational opportunities and abundant quantities of high quality fresh water.

Port Alberni has a deep sea port, hospital, new shopping malls, a well-developed array of recreational facilities, significant tourism attractions and a small airport.

While forestry and related manufacturing have long been the main-stay of the Port Alberni economy, diversification efforts are being directed into tourism, marine industry, fish processing, the arts and clean technologies.

In spite of considerable downsizing in the forest and fishing industries over the last few decades, the population in Port Alberni has remained relatively constant at around 17,500. A significant increase in commercial and residential development in the City has been fueled by the fact that our community has exceptional quality of life and some of the lowest property costs in British Columbia. This is attracting retirees looking to maximize their savings and others who see the opportunity to get into their own housing.

In Port Alberni the lumber and paper industries remain the largest employers and the largest individual taxpayers. These industries have a tremendously positive local impact. However, the

B.C. Coastal Forest Industry continues to face serious economic challenges.

This year City Council continues its program of accelerated tax reductions for the Major Industry class totaling \$2.1 million over the five years (2008-2012). These reductions are being achieved through a combination of expenditure reductions, slight increases in service revenues and a shift of the tax burden toward the residential sector. The City continues to work with Catalyst Paper Corporation and Western Forest Products Ltd., the two largest industrial operators in our community, to try and find ways of keeping their operations sustainable under the current difficult economic conditions.

Port Alberni, like many Canadian local governments, faces significant financial challenges in funding needed upgrades to aging infrastructure. In 2011 capital works projects totaling \$.5.0 million were undertaken. Significant projects included China Creek Water Supply Main upgrade completion, Wood Avenue Storm Trunk Main construction, road reconstruction on Anderson Avenue and 15th Avenue as well as purchase of new residential solid waste collection trucks providing for automated pickup. Funding for these projects included \$ 1.75 million in government grants, \$ 2.0 million from City reserves and \$1.25 million from annual revenue funds.

Planned major projects for water and sewer treatment upgrades in the next four years will require \$12.5 million in borrowing. Port Alberni's debt per capita for 2011 is \$204 which is reduced by 7% from 2010.

On behalf of the Mayor and Council for the City of Port Alberni, I am pleased to submit the 2011 Municipal Annual Report. This report provides general information regarding the City of Port Alberni's organization, operations and finances in 2011. An overview of progress made in 2011 toward our Municipal Objectives is provided along with some statistics regarding our community.

In 2011 the City continued its initiative to reduce our overdependence on industrial taxation. Residential taxes were not increased significantly in 2011. As a result the City collected less tax dollars in 2011 than in 2010. All City Departments continued to strive to find efficiencies to allow us to deal with this reality while continuing to provide high quality services to our citizens.



We continued to move forward with our goal for environmental sustainability. The City has implemented a number of sustainability initiatives including undertaking building upgrades to reduce energy consumption and GHGs as well as sewer upgrades to reduce combined sewer overflows. Since 2007 the City has reduced our Greenhouse Gas emissions arising from energy use by 20%. In addition, 2011 saw the start of operations of the City owned Alberni Valley Community Forest Corporation which is working to establish a sustainable link between the nearby forestry resources and our community. We recognize our role in minimizing our carbon footprint and look forward to continued progress in the coming years.

Going forward, the City will continue to show leadership in sustainable economic development through partnerships and initiation of local projects in renewable energy and urban core revitalization. The City will be working towards achievement of required upgrades to both our sewer and water treatment facilities to meet new regulations. Road improvements to address industrial traffic issues will also be a focus in upcoming years.

I would like to thank Council, City employees and the citizens of Port Alberni who have dedicated their energy and resources toward making this community more vibrant, healthy and safe in 2011.

More detailed information regarding the City of Port Alberni objectives, services and operations is available on our website at www.portalberni.ca. Information available includes our Strategic Plan, Official Community Plan, the 2011 Comprehensive Annual Financial Report, and our 2012-2016 Five Year Financial Plan.

I welcome input from citizens regarding the format and content of this report and on the City's performance in general. Please feel free to contact me at 720-2824 or at ken_watson@portalberni.ca with any questions or suggestions you may have.

Sincerely:

Ken Watson City Manager Our Vision is for the City of Port Alberni to become the most vibrant, healthy and united community in British Columbia

Mission

Our Mission is to enhance the quality of life of residents and taxpayers by creating a vibrant, healthy and united community through:

- Providing or facilitating the delivery of high quality core municipal services and programs;
- Being fiscally responsible;
- Planning and encouraging development to ensure a thriving economy and a strong tax base;
- Maintaining infrastructure to support public health, growth and economic diversification;
- Providing leadership and building partnerships (internal/external) of benefit to the City.

Values

City Council, municipal staff and volunteers are committed to the following values:

- **Service to Others:** providing high quality, reliable and friendly customer service.
- **Respect:** consideration for the beliefs and needs of others.
- **Integrity:** honesty in all dealings and the courage to act and live by these values.
- **Innovation**: open to change and learning in order to improve effectiveness and efficiency.
- **Contribution**: pride in one's work and the recognition and appreciation of skills and accomplishments.



Achievement of the City's Vision and execution of our Mission is planned through attention to the following Strategic Priorities set out in the City's Strategic Plan:

1. Programs and Services

Provide or facilitate core municipal programs and services valued by the community that support public health and social well-being of citizens.

2. Infrastructure

Maintain and upgrade infrastructure effectively and efficiently (streets, sewers and water systems, parks, public buildings) to provide a healthy, safe, sustainable environment.

3. Economic Growth and Diversification

Support economic growth via our Economic Development Service, Heritage Tourism network, and partner with other community agencies dedicated to economic growth.

Provide a business friendly environment at all levels of our local government with the minimum of 'red tape' consistent with adequate protection of community interests and the environment. Welcome with enthusiasm new industrial, residential and commercial development providing required servicing costs are paid by the developer.

4. Taxation

Provide stability in residential tax increases to offset service cost increases. Find new revenue sources to offset property tax increases. Due to identification of high industrial tax rates, continue to provide significant and increasing tax share reductions to the industrial tax payer.



Provide or facilitate core municipal programs and services valued by the community that support public health and the social well-being of citizens.

Issues and Trends

In 2011 the City received the results of a public satisfaction survey undertaken through Ipsos Reid. Public input from the survey indicates that in general taxpayers are satisfied with the level of services and programs that are provided by the City. Improvement is desired in some areas however, including:

- Economic Development
- Garbage Collection
- Maintenance of Streets and Sidewalks
- Homelessness and poverty related social/economic issues
- Environmental sustainability issues including climate change

The public does not support significant cuts to traditional service levels but also does not want residential tax rates to increase significantly to maintain service levels. Council has directed that tax revenues from Industry will be reduced in 2011 and 2012, most citizens also say they oppose reductions beyond this for industrial tax levels. This challenges the City to deliver services more effectively. Council has also directed that the City pursue sale of our services outside boundaries, expansion of boundaries or regionalization of services in order to increase effectiveness and efficiency. Regional cooperation in delivery of Fire services is seen as an area of potential efficiencies.

Successes

- RCMP "Crime Reduction Strategy" continuing to impact positively on crime statistics.
- Greenhouse gas reductions and energy savings through building & fleet upgrades
- Energy audit undertaken for City Hall and Echo Centre in advance of HVAC Upgrades.
- Implementation of weekly automated solid waste curbside collection. Solid waste tonnages reduced 4th consecutive year.
- Automatic Aid agreements negotiated with two rural fire departments enabling the City to reduce vehicle costs, and to effectively access resources in support of City's firefighters.

Looking Forward - 2012

Investigation of curbside collection of kitchen waste to further reduce solid waste.

- Further energy saving & GHG reductions via HVAC upgrades at City Hall and Echo Centre
- Implementation of Climate Change and sustainability framework and GHG reduction targets.

Performance

Measures	Results
Increase Fire Service efficiency through Regional Cooperation	Automatic Aid Agreements sought with all Valley Fire Depts. 2 of 3 achieved
Solid Waste Reduction via collection changes and curbside recycling	12% reduction in residential solid waste in 2011. 42% since 2007
Crime statistics decrease since implementation of Crime Reduction Strategy (2006)	34% decrease in domestic violence in 2011, 45% decrease in property crime since 2006
Increased attendance to programs	Heritage down 9 % Parks & Rec up 4%
Climate Change GHG reductions achieved since 2007 Baseline year.	20% reduction in City energy use & GHG emissions (450 t)

Maintain and upgrade infrastructure effectively and efficiently (streets, sewers and water systems, parks, public buildings) to provide a healthy, safe, sustainable environment.

Issues and Trends

Aging City infrastructure; roads, sewers, watermains, and facilities require significant upgrades and capital construction funding to function as required and meet increasing environmental, health and safety standards. Currently levels of infrastructure replacement funding are not keeping pace with these requirements. Water treatment and sewage treatment facilities both require costly upgrades to comply with new standards imposed by senior governments. Citizen's input from our Ipsos Reid survey also indicates a desire for improvement on road upgrades.

Successes

- Completion of Wood Avenue Storm Interceptor reducing combined sewer overflow frequency.
- Road reconstruction on Anderson Avenue and 15th Avenue
- Agreement with Beaver Creek Water Utility regarding supply by City toward Alberni Valley Regional Water Supply and compliance with new VIHA regulations.

Looking Forward - 2012

- Adoption of Stage 2 Liquid Waste Management Plan.
- Property acquisition and design completed for sewage treatment facility upgrades
- Preliminary design and funding application for water treatment upgrades to meet VIHA drinking water regulations.
- Re-application for funding assistance for installation of flood protection works to in the lower Third Avenue area.
- Detailed design and property acquisition for a waterfront industrial route

Performance

Measures	Results
Compliance with Prov. & Federal Sewer Discharge Criteria	Improvement needed. volume and quality exceedances continue
Adopt Liquid Waste Management Plan	In Progress
Success in Infrastructure Grant applications	Applications approved for Sewage treatment upgrade. Flood protection application unsuccessful.
Drinking water quality meets VIHA criteria.	Current treatment does not meet all new criteria.
Road reconstruction at sustainable levels	Improvement needed



Support economic growth via our Economic Development Service, sports venues and Heritage Tourism network, and partner with other community agencies dedicated to economic growth. Provide a business friendly environment with the minimum of 'red tape' consistent with adequate protection of community interests and the environment. Welcome with enthusiasm new industrial, residential and commercial development providing required servicing costs are paid by the developer.

Issues and Trends

Record amounts of institutional construction took place in 2011 and commercial construction was up significantly from 2010. Residential housing starts decreased significantly from 2010. In the South Port "Uptown" area empty storefronts persist showing lack of economic vitality in this area. Focus on "Uptown" revitalization to continue.

Successes

- Pacific Coast University construction completed for a new campus on lands donated by the City
- School District 70 construction of new ADSS
 High School continued on Roger Street
 lands acquired via a land exchange
 agreement with the City.
- Completion of new Visitor Information Centre by Chamber of Commerce assisted by Federal funds and with support by the City.
- City owned Alberni Valley Community Forest Corporation in operation and profitable providing a connection between the local community and local forests.

Performance

Measures	Results	
Implement Uptown Waterfront Redevelopment Plan	Port Alberni Port Authority moving ahead with Fisherman's Harbour Upgrades	
Promote development with revitalization tax exemptions	1 new application in 2011	
Community Forest Operating	Harvesting began in fall 2011	
Business License #s	538 up 20 % from 2010	
Construction Statistics	31 new Residential units down 35% from 2010. Overall Construction value \$53 M up 37%	



Looking Forward – 2012

- Marketing of key parcels of City owned land including the "Plywoods" site
- Alberni Valley Community Forest Corporation begins paying dividends to the City to support Alberni Valley projects.
- Opening of the new ADSS in September of 2012.

Provide stability in residential tax increases to offset service cost increases. Find new revenue sources to offset property tax increases. Due to identification of high industrial tax rates, continue to provide significant and increasing tax share reductions to the industrial tax payer.

Issues and Trends

In response to ongoing downturns in the Coastal Forest Industry coupled with identified higher than average industrial tax rates in Port Alberni, Council has provided ongoing significant industrial tax reductions. To accommodate this the City implemented a balance of increased efficiencies and service cuts to decrease expenditures as well as increased fees and charges, development of new revenue sources, and tax increases to the residential taxpayers to increase revenues.

Successes

- Industry had their municipal share of property taxes reduced by \$425,000, about a 6.5% reduction.
- Business tax levels were kept at the same levels as the previous year.
- Residential tax increased by 1.4% average
- Development Cost Charges were implemented
- Water and Sewer rates increased 5%

Looking Forward – 2012

- Continuing incremental tax reductions committed to Industry of \$425,000 for total reduction in five years of \$2.125 million
- Business tax levels will continue to be held steady with increase due to new construction
- Residential tax rates will increase in line with cost of living increases.
- Fees and charges will continue to be reviewed and increased wherever appropriate.
- Water and Sewer Rate review study to be completed in 2012 factoring cost of new treatment needs.

Performance

Measures	Results
Overall Tax increase compared to Prov. Avg.	Port Alberni -0.9 % Prov. Avg. 5.3%
Industrial Tax Reduced	6.5% reduction
Industrial Tax Rates compared to Prov. Avg.	Port Alberni = \$53 Prov. Avg. = \$35
Industrial Tax Multiple compared to Prov.Avg.	Port Alberni = 7.2 Prov. Avg. = 8.7
Business Tax Steady	0% increase Achieved
Business Tax Rates compared to Prov. Avg	Port Alberni = \$16.56 Prov. Avg. = \$12
Business Tax Multiples compared to Prov. Avg	Port Alberni = 2.2 Prov. Avg. = 3.1
Residential Tax increase compared to Prov. Avg.	PA Avg. 1.4% Prov. Avg. 4.0%
Avg. Residential Tax bill compared to Prov. Avg (pop 10-25 thousand)	Port Alberni = \$1488 Prov. Avg. = \$1570

The goal of the Administration Department is to provide service to Council, Staff and the public that supports informed, responsive and effective municipal government.

- The Administration includes the offices of the City Manager and the City Clerk.
- The City Manager is the chief administrative officer of the City and undertakes overall management and administration of City operations. He ensures that the policies and direction of City Council are implemented and is responsible to inform and advise Council on the operations and affairs of the City. The City Manager is the leader of the City's management group and supervisor of the Department Heads.
- The City Clerk is the municipal Corporate Officer as defined by the Community Charter and established by bylaw of the City and is the designated Freedom of Information and Privacy Coordinator. The City Clerk prepares agendas for and attends meetings of City Council and committees, oversees records management, execution of legal documents on the City's behalf and conduct of elections.





2011 Highlights

- Planned and conducted municipal elections on November 19th
- Bylaw Enforcement and Business Licensing relocated to Planning Dept.
- Collective Agreements with CUPE 118 and PAPFFA 1667 successfully concluded
- Hired new Administrative Assistant/Office Manager, Jake Martens

- Organize Freedom of the City events
- Participate in organization of celebration of City's Centennial and associated events
- Acquire Catalyst treatment lagoons to augment City sewage treatment.
- Negotiate access to Catalyst Sproat Lake water supply for regional water supply.

The Information Technology Department provides an integrated, comprehensive information technology system for all City departments which enables increased effectiveness and efficiency in the delivery of municipal services

- The Information Services Department provides an increasingly integral technology support component within the City of Port Alberni.
- The department is dedicated to providing the City of Port Alberni with state-of-the-art solutions and the citizens of the city with access to this technology, while maintaining sound fiscal responsibility.
- Staff keeps abreast of current technologies and trends, and provides leadership utilizing these technologies to establish, maintain, and enhance the city's competitive advantage.



2011 Highlights

- Market research and final purchase of Microsoft Dynamics as new financial and ERP software.
- Purchase of new servers and SAN hardware that provides increased performance and data protection.
- Improvements made to our wireless LAN infrastructure.





- Implementation of Microsoft Dynamics in day-today use.
- Migration to new Active Directory domain and network scheme.
- Implementation of new Gift Card software for Parks and Recreation department.
- Migration from Lotus Domino/Notes to Microsoft Exchange/Outlook email system.
- Pilot test implementation of new VDI (virtual desktop interface) clients.

The Economic Development function for the Alberni Valley was established in 2007 with the primary goal of diversifying our economy

Responsibilities of the Economic Development Manager include:

- Business retention including assistance to businesses looking to relocate within our community, expand or redevelop.
- New business attraction including efforts both specific (i.e. trying to bring a particular type of business or a particular brand name to our community) and general (i.e. providing statistics, introducing entrepreneurs to one another).
- Marketing of key properties in the community both City owned and privately owned to generate economic benefits for the community including jobs, taxes and synergies.



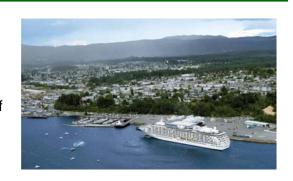




2011 Highlights

- Worked with Port Authority to secure funding (\$3.545 million from Island Coastal Economic Trust and \$250,000 from West Coast Community Adjustment Program) for improvements to Fishermen's Harbour
- Refined customer base for District Energy project and submitted \$10 million grant application for capital costs
- Completed Risk Assessment and Remediation Plan for contamination at former plywood plant site
- Constructed Stage 1 of Historic Alberni Inlet Trail with support of Island Timberlands
- Signed Memorandum of Understanding with Pacific Coast University for Workplace Health Sciences to promote excellence in distance education; subsequently toured a travel talk show host with 500,000 followers
- 7,000 provincial employees view Premier's Award Winner video filmed in Port Alberni
- First Nations Wildcrafters wins Mid-Island Science, Technology and Innovation Council's award for Agrifood Business of the Year
- Partnering with Arrowsmith Rotary Club, Community Arts Council and Portal Players on Rotary Arts District

- New businesses for Harbour Quay and Fishermen's Harbour
- Uptown Revitalization
- Agricultural Farm Plan marketing recommendations
- Port Alberni Junior Hockey Society efforts to secure ownership of Alberni Valley Bulldogs
- Financing for District Energy project
- Business Retention Survey



The Human Resources Department exists to ensure a qualified, motivated workforce in a healthy, safe, work environment in order to deliver high quality programs and services to the residents and taxpayers of Port Alberni

Human Resources provides the following services for all departments and staff of The City of Port Alberni:

- Recruitment and Selection
- Training and Development
- Performance Management
- Job Evaluation
- Health and Safety
- Labour Relations

- Advising and Support
- Policy Development
- Employee Recognition
- Wellness Program
- Process Facilitation







2011 Highlights

- The City successfully completed all requirements in the WorkSafeBC Certification of Recognition Audit Follow-up Plan and for the second year received an incentive rebate.
- Completion of a Management Organizational Structure and Management Compensation Review (Chris Green report).
- The Community Investment Program (CIP) was initiated. The program incorporates the former Grants in Aid program and provides community groups with the opportunity to apply for in-kind and cash grants. In 2011, two workshops were held to qualify groups to apply for the funds with more than 50 groups being represented.
- The Employee and Family Assistance Program (EFAP) and Wellness Committee was reactivated. The Committee has representation from all worksites and has developed a calendar of activities.



- Return to Work program
- Corporate Sustainability Plan
- Pending retirements and development of city-wide Succession Plan
- Development and implementation of Performance Management System
- Community Investment Program implementation

The Year in









JANUARY - MARCH

- New Years "First Night" Event at Parks & Rec sponsored by Alberni Toy Run
- Student delegation arrives from Abashiri, our Japanese sister City.
- Multiplex Winter Wonderland over 7000 attendees`
- MV Lady Rose made her final voyage on March 27. The ship was slated to become a floating restaurant in Tofino.
- New Years "First Night" Event at Parks & Rec sponsored by Alberni Toy Run

APRIL - JUNE

- Official opening of Seredick Place Baseball Complex at Klitsa Park
- local literacy advocate Pam Craig was voted citizen of the year by the Port Alberni Chamber of Commerce.
- The five Maa-nulth Nations celebrated their treaty coming into reality.
- Close to 50 Port Alberni residents left homeless when Downtown Manor Apartments on Athol St. destroyed by fire
- City Councillor Ike Patterson passed away suddenly on May 1, 2011 . He was 64.
- Brenda Goorts, Deputy Director of Finance Retires
- Centennial Committee Struck
- Disc Golf Course opens at Echo Park with support of the Sunshine Club and UBCM Seniors Housing
- Holland America's cruiseship Statendam made a return voyage to Port Alberni
- Port Alberni Fire Department's Andre Guerin was voted fireman of the year by the Valley's Kiwanis Club.
- Port Alberni's Chamber of Commerce officially opened its new Visitor's Information Centre, at the gateway to the Pacific Rim.

Review 2011

JULY - SEPTEMBER

- Industrial Art by blacksmith Jake James unveiled on lawn of City Hall
- McLean Mill National Historic Site awarded grant from BC 's Heritage Legacy Fund for building restoration
- Pacific Coast University for Workplace Health Sciences, officially opened
- 39.5 pound Tyee caught by Guy Desbiens wins at 40th Salmon Festival & Derby
- Historic CNPR Alberni Inlet Trail opened (Phase 1)
- 850 motorcycles roared into town for the annual Toy Run, raising over \$54,000
- World Fishing Network's feature, Ultimate Fishing Town: Port Alberni, B.C broadcast

OCTOBER - DECEMBER

- Former Mayor Ken McRae and former Councillor Kenn Whiteman named as Freemen of the City
- Weaver Park neighbors and volunteers complete construction of new playground.
- Aquatic Centre Feasibility Study Completed
- Municipal Election drew over 35% of eligible voters. The highest since 2002.
- McLean Mill National Historic Site awarded grant from Parks Canada's National Historic Sites Fund for building restoration











The Planning Department administers land use regulations and building permits to ensure an orderly and well planned community.





The following services are provided by the Planning Department:

- Land use information to the general public and development industry.
- Processing of development applications including, Official Community Plan & Zoning amendments, Development Variance Permits, Development Permits and Subdivisions.
- Upgrade and maintain the City's Geographic Information System & Mapping.
- Coordinate the Advisory Planning Commission for the City of Port Alberni.
- Building and Plumbing Permits and Inspections.
- Bylaw Enforcement and Business Licensing

2011 Highlights

- The Planning Department processed several subdivision applications. Final approval was given to a 30-lot bare land strata subdivision on Tomswood Road.
- The National Institute of Disability
 Management and Research completed
 construction of the Pacific Coast University
 for Workplace Health Sciences campus.
- School District 70 continued construction of the new High School.
- The Alberni Valley Seniors Citizens Home Society completed construction of 10 fourplex units for seniors.
- Construction began on a new doctor office/medical clinic building.
- A Department of Oceans and Fisheries building began construction.
- A new boat showroom and repair facility began construction

- Continue to provide a high level of service in the processing of development applications.
- Undertake a complete review and rewrite of the City of Port Alberni Zoning Bylaw.
- Complete a joint Waterfront Study with the Hupacasath and Tseshaht First Nations and Port Alberni Port Authority.
- Incorporation of GHG emission reduction targets and sustainability framework in the Official Community Plan.

The Engineering Department exists to provide a healthy, safe, and high quality of life to the citizens by ensuring safe and adequate Water Supply, Streets, Buildings, Wastewater Collection/Treatment, and Solid Waste Collection.

Services provided by the Engineering Department relate to Municipal Infrastructure and Development in the City and include:

- Streets maintenance and upgrading including snow and ice removal, street sweeping, sidewalk maintenance, street lighting, traffic control signals, signage and road reconstruction
- Water System Operation including provision of water supply and distribution and water quality monitoring
- Sewage and Drainage System Operation including provision of sanitary and storm sewer collection and treatment systems
- Garbage Collection including pick up of residential and commercial solid waste.
- Cemetery Administration and Operation



- Improvements to infrastructure were made through street projects on 18th Avenue, Maitland Street and Anderson Ave. areas
- 12% reduction achieved in residential solid waste landfilled.
- Implementation of a weekly automated garbage collection program in late 2011
- Installation of Wood Ave. storm interceptor
- Servicing was undertake for the new ADSS High School on Roger Street
- Development Cost Charge implementation.
- Preliminary design and funding application submitted for the Sewage Lagoon Upgrade project..





- Sewage Treatment Upgrades move ahead with funding from the Federal General Strategic Priorities Fund and acquisition of Catalyst Lagoon.
- Advance Regional Water Supply Plan with a treatment funding application to the Federal Government and an agreement with the Region and VIHA.
- Pierce Road Water trunk main project.
- McLean Mill Dam rehabilitation.
- Transit System reconfiguration in partnership with B.C. Transit.
- 3rd Ave Sewage force main replacement near Redford Street.
- Industrial Waterfront Road alignment investigation through APD Mill Site.
- Kitchen and Yard Waste collection study.

The mission of the City's Parks and Recreation Department is to enrich the quality of life of residents

This is done by:

- Developing and maintaining efficiently operated parks and facilities
- Ensuring full and equitable access to a wide range of leisure opportunities
- Promoting an appreciation of the environment
- Facilitating partnerships with the volunteer, public and private sector
- Providing leadership and personal development opportunities promoting positive community values.



2011 Highlights

- Kidsport provided financial assistance for 135 Alberni Valley children totaling \$24,500.
- Alberni Valley Junior Baseball officially opened the new Klitsa Baseball Fields in April.
- Parks staff planted trees along lower Third Ave with funding from BC Hydro.
- Following extensive public meetings, conceptual plans were completed for the development of a new aquatic centre complex.\ at Echo Centre indicating an estimated cost of 17 million
- The Sunshine Club was successful in obtaining a \$10,000 grant from the UBCM Seniors Housing Initiative to assist with the development in the Echo Park area adjacent Echo Centre.
- Weaver Park neighbours and volunteers constructed a new playground on November 12.
- Energy audits were completed for Echo Centre and City Hall
- Facilities Superintendent Roy Eggler retired in mid-2011



- Complete major HVAC upgrades at Echo Centre and City Hall
- Complete Weaver Park upgrades
- Continue with special community events including Our Town and Movie Night
- Replace siding at Echo Centre
- New washrooms at Harbour Quay



The mission of the Museum and Heritage Department is to conserve, strengthen and share the unique heritage of the Alberni Valley

This is done by:

- Collecting, documenting and preserving material culture, oral traditions and traditional skills
- Holding heritage resources in the public trust in perpetuity
- Making heritage resources accessible for public understanding and appreciation
- Developing relevant and engaging exhibits and public and school programs
- Facilitating meaningful volunteer opportunities
- Contributing to economic diversification through the development of heritage tourism attractions

2011 Highlights

- Publication ,with Tseshaht, of "Hisheenqu'as, Living Together: Port Alberni and the Birth of the British Columbia Forest Industry", an important history of Tseshaht and BC history. Funded by AV Community Foundation and private donor.
- Beta Sigma Phi Legacy Fund established and educational program attendance doubled as result.
- New collections management data base system integrated and web access to photograph collection initiated. Funded by Irving K. Barber Learning Centre and Dr Linda Warren
- Successful Heritage Fair funded by: Port Alberni Lions Club;
 Quality Foods; Alberni Valley Times; Alberni Valley Community
 Foundation; BC Heritage Fairs Society
- Functional art by Todd Robinson & Lori Wilson installed.
- Maritime Discovery Centre featured AVM exhibit, Port Alberni 1911-1914 through Mary Collinge's painting and writings; lighthouse and tsunami history and research. Attendance 6000 McLean Mill received Parks Canada funding to undertake repairs to the sawmill complex
- Demonstrations of the heel boom have been added to steam donkey demos to increase the attraction at the McLean Mill.
- TV's Great Scenic Railway Journeys filmed Alberni Pacific Rail
- Museum attendance: 16,581, including 1784 school children
- Attendance at McLean Mill: 13,158

Benefits of Heritage Resources:

- A shared sense of community identity
- Enthusiasm for lifelong learning and sharing knowledge
- Economic diversification through business, heritage and tourism collaborations



- 2012 is Port Alberni's Centennial; the Museum and Centennial Committee will lead the recognition of the incorporation of Port Alberni in March 1912 and Alberni, January 1913.
- Special events will include: a local history exhibit at the Museum; an exhibit on history of the waterfront at the Maritime Discovery Centre; a photographic publication; special community events on the 100th anniversary of the first council meeting of each community; three days of Homecoming festivities on the BC Day weekend; concerts, reunions, and themed local events; programs to encourage business participation; certificates for births and 100th birthdays; commemorative items for sale and more.

The Fire Department mission is to protect life, quality of life, and property from the effects of fire, accidents, hazardous materials and natural disasters



The Fire Department provides the following services:

- Structural fire fighting (residential, commercial, industrial)
- Rescue/extrication coverage
- Medical 1st Responder coverage supplementing the BC Ambulance Service
- Structural High Angle Technical Rope Rescue Service
- Confined Space Rescue Service
- Hazardous Material Spill response
- Fire Prevention, Inspection, Education & Code enforcement
- Contract Fire Suppression to two First Nations Reserves
- Emergency Preparedness Planning including Tsunami Warning System

2011 Highlights

- A fire in the Downtown Manor at 4th Avenue and Athol Street resulted in a total loss of that structure, and the displacement of 26 families. This incident taxed our firefighting resources as well as the emergency support network in providing shelter and relocation assistance for displaced tenants.
- Assisted the Alberni Clayoquot Regional District in developing and funding a Regional Fire Services Coordinator position. It is anticipated that the Coordinator will facilitate and guide participating fire departments toward providing fire protection services in a cooperative and sustainable manner.
- Replaced Rescue Unit #17 with new Rescue #8
- Third party review of the Fire Department's structure and operations was completed by Dugal Smith and Associates.

- Tsunami Warning System Upgrade.
- Sign automatic aid agreement with Sproat Lake and Beaver Creek Volunteer Fire Departments
- Complete gap analysis of fire bylaws and develop a plan to address identified gap.
- Complete a Fire Underwriters' Survey update review of fire protection services in Port Alberni
- Complete several capital projects upgrading 46 year old firehall



The RCMP is Canada's national police service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide a quality service in partnership with our communities.



2011Highlights

- Continuing success with the Crime Reduction Strategy and Repeat Offenders Management Program. Reductions in some property crime types average 35%
- 47% decrease in theft of motor vehicles
- Enhanced response to domestic violence situations. 34% decrease in spousal assaults
- Introduction of the Uniform Division
 Commander position to increase oversight and assistance to front line personnel
- Inspector Gord Wellar, OIC Port Alberni Detachment retired from the RCMP in December.







- Continued evolution of the Crime Reduction Strategy including greater police presence in high crime areas through foot and bike patrols.
- Focus on Youth including hosting of "Youth Mountie Camp" and expansion of the School Resource Officer position to address high risk youth and increased dedication to youth issues.
- Increased community engagement through Speed Watch, Citizens on Patrol, Crime Stoppers, Block Watch Program and strategies involving media and volunteers.



FINANCE 30

The Finance Department maintains the City's high standard of financial excellence by providing the citizens, elected officials, staff, and vendors with professional customer service through the collection and disbursement of funds, financial reporting, and management of assets.

- The Finance Department is responsible for the financial well-being of our City, through the provision of effective and reliable financial advice, services and information to Council, staff and the public.
- Over \$30 million is collected annually from various sources including property taxes, utility payments, service charges, and senior government grants. The Finance Department oversees the expenditure of these funds through the annual budget process.
- Other roles of the Finance Department include accounts payable, the purchase of goods and services, inventory control, payroll, the provision of property tax and utilities information, treasury services, insurance, and risk management.



- Received Canadian Award for Financial Reporting from the Government Finance Officers Association for our 2010 Annual Financial Report
- Assisted in the ongoing development of strategies to reduce dependency on taxation from Major Industry
- Completed implementation of PSAB 3150 (Tangible Capital Asset) reporting reguirements
- Generated over 29,000 billings for property tax, utilities, and other city-related business





Photo by Alberni Valley News

- Continue to work with Council and other departments to develop multi-year financial plans that address both immediate needs and long-term financial sustainability
- Perform annual review of fee structures to improve cost recovery and service delivery
- Continue to develop Asset Management plans and financial plans that integrate asset requirements with financing strategies
- In partnership with Information Services lead the implementation of new Financial Software for the City that will result in more effective and informative reporting.

Canadian Award for Financial Reporting

Presented to

City of Port Alberni British Columbia

For its Annual Financial Report for the Year Ended

December 31, 2010

A Canadian Award for Financial Reporting is presented by the Government Finance Officers Association of the United States and Canada to government units whose annual financial reports achieve the highest program standards for Canadian Government accounting and financial reporting.



Linda C. Dandson President Jeffrey L. Esser

Executive Director

The Government Finance Officers Association of the United States and Canada (GFOA) awarded a Canadian Award for Financial Reporting to the City of Port Alberni for the eighteenth consecutive year.

This Award was established to encourage municipal governments throughout Canada to publish high quality financial reports and to provide peer recognition and technical guidance for officials preparing these reports.

Reports must be easily readable and efficiently organized with contents conforming to program standards. Such reports should go beyond the minimum requirements of generally accepted accounting principles and demonstrate an effort to clearly communicate the municipal government's financial picture. enhance understanding financial reporting municipal by governments, and address needs.

Following significant financial challenges in 2010 with the uncertainty around payment of property tax revenues by major industry, the City moved forward cautiously as planned for 2011. The City kept its commitment to major industry tax reductions, and held the line on taxes with residential and business class properties. The 2012 – 2016 Financial Plan adopted by Council reflects conservative increases in revenues and expenses while maintaining most services at 2011 levels.

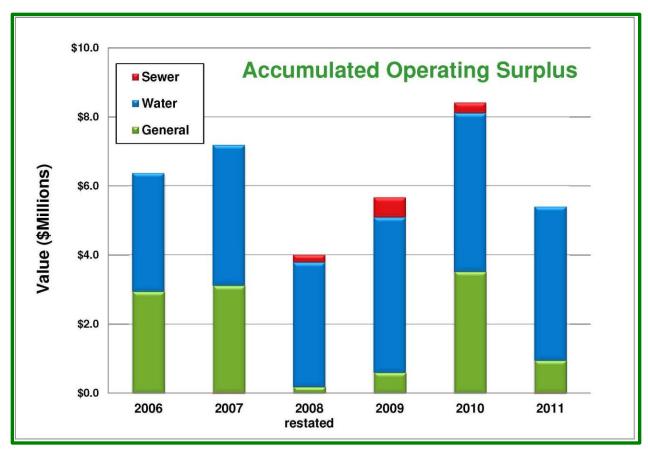
The City completed the 2011 fiscal year with an increase in the accumulated surplus of \$431,169. A summary of the Accumulated Surplus balance increases (decreases) is as follows:

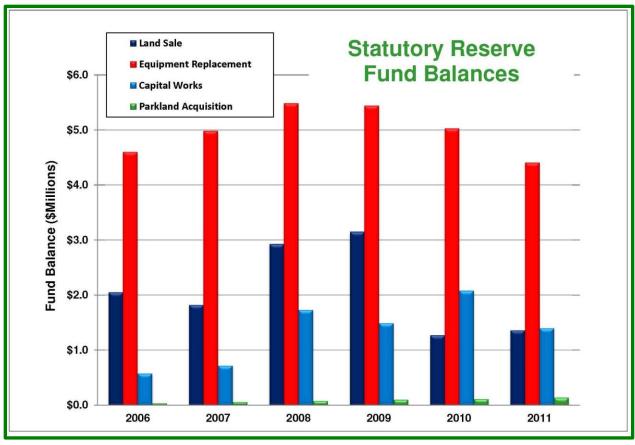
Operating funds	\$ (3,055,128)
Capital funds	3,274,320
Reserve funds – statutory	(540,597)
Reserve accounts – internally restricted	752,574
	\$ <u>431,169</u>

The City's 2011 capital program included streets and drainage upgrades of \$1,417,544; facility upgrades of \$85,828; water upgrades of \$2,149,989; sewer upgrades of \$348,376; and equipment replacement of \$1,086,332. Funding for the capital program was comprised of government grants and donations - \$1,790,000; transfers from Reserve Funds - \$2,009,938; \$1,265,383 from current revenues; and \$22,748 from non-government sources.

Changes in fund balances for Reserve Funds and Reserve Accounts are the net of funds received for projects and amounts transferred contributing to operating and capital expenses.







Consolidated Statement of Financial Position Unaudited As at December 31, 2011

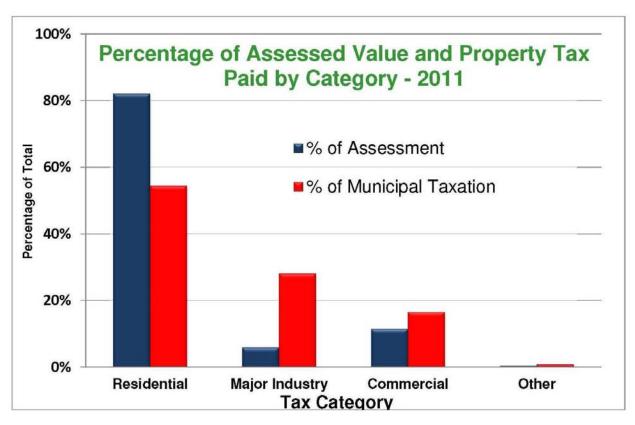
FINANCIAL ASSETS	2011	2010
Cash and short term investments	\$24,218,891	\$23,735,477
Accounts receivable	3,543,650	3,636,595
Inventory for resale	12,099	50,019
Long term investments	498,045	125,000
Long term investments	490,043	125,000
	28,272,685	27,547,091
LIABILITIES		
Interim capital financing	279,368	419,051
Accounts payable and accrued liabilities	4,936,290	4,384,728
Deferred revenue	2,736,352	2,031,910
Refundable deposits	552,787	466,886
Debenture debt	3,618,804	3,851,824
	40 400 004	44.454.000
	12,123,601	11,154,399
NET FINANCIAL ASSETS	16,149,084	16,392,690
NON-FINANCIAL ASSETS		
Inventory of supplies	394,046	400,660
Prepaid expenses	145,596	91,729
Capital assets	90,171,799	89,544,276
	90,711,441	90,036,665
ACCUMULATED SURPLUS	\$106,860,525	\$106,429,355
		+,
ACCUMULATED SURPLUS:		
Operating funds	\$ 5,364,167	\$ 8,419,292
Capital funds	90,582,591	86,662,273
Reserve funds – statutory	7,306,150	8,492,747
Reserve accounts	3,607,617	2,855,043
	\$106,860,525	\$106,429,355

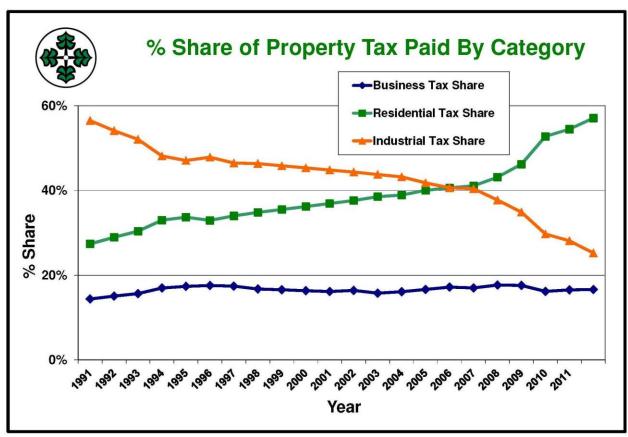
Copies of the City's 2011 Audited Consolidated Financial Statements are available at City Hall and on the City's website at www.portalberni.ca

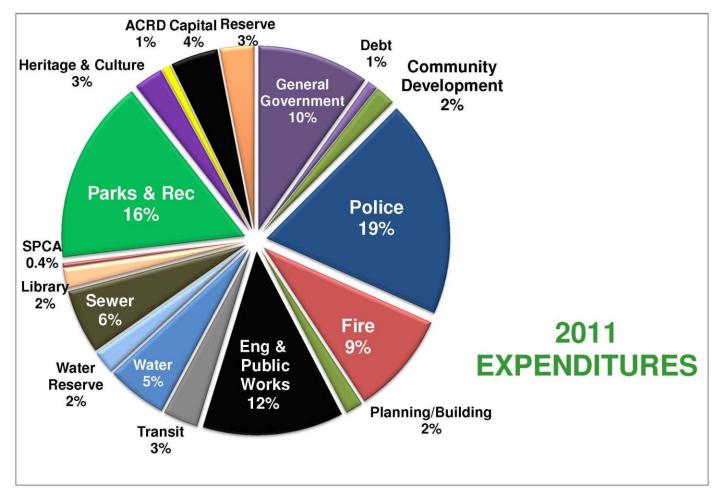
Consolidated Statement of Operations Unaudited For the year ended December 31, 2011

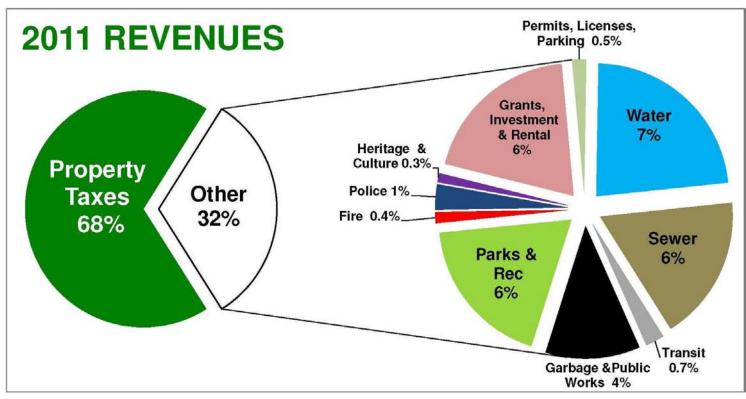
REVENUES	2011 Budget	2011 Actual	2010 Actual
Taxes	\$19,441,901	\$ 19,773,973	\$ 19,909,496
Sales of services	7,136,704	7,769,572	7,920,879
Other revenue from own sources	788,137	1,186,258	759,647
Investment income	84,280	243,196	137,799
Grants	1,317,478	1,724,128	4,064,660
Developer contributions	-	33,628	152,405
Parkland dedication deposits	_	22,450	12,093
Gain on disposal of assets	_	3,602	686,901
·	28,768,500	30,756,807	33,643,880
	20,700,000		
EXPENDITURES			
General government services	3,277,317	3,460,246	3,459,571
Protective services	8,723,964	8,920,744	7,811,747
Transportation services	5,750,276	5,411,991	5,000,244
Environmental health services	1,053,734	1,138,854	1,099,000
Environmental development	984,401	708,188	653,542
Recreation and cultural services	6,832,441	7,232,444	6,812,494
Interest	259,285	239,007	235,091
Debt reserve	28,180	2,070	1,910
Water utility	1,860,581	1,825,531	1,747,477
Sewer utility	1,643,239	1,383,249	1,301,910
Cost of sales and service		3,313	209,480
	30,413,418	30,325,637	28,332,466
ANNUAL SURPLUS	(1,644,918)	431,170	5,311,414
Accumulated surplus – beginning of year	106,429,355	106,429,355	101,117,941
ACCUMULATED SURPLUS – END OF YEAR	\$104,784,437	\$106,860,525	\$106,429,355

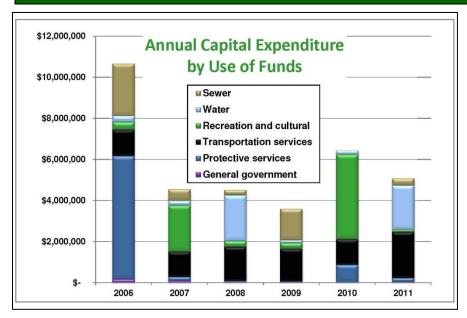
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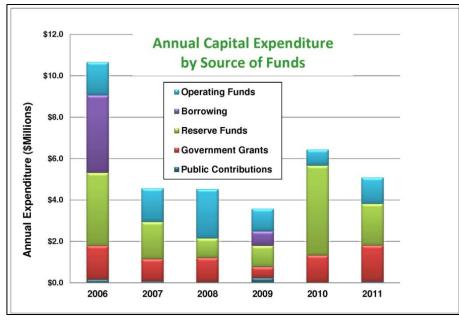


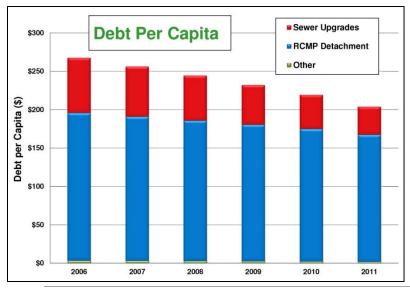




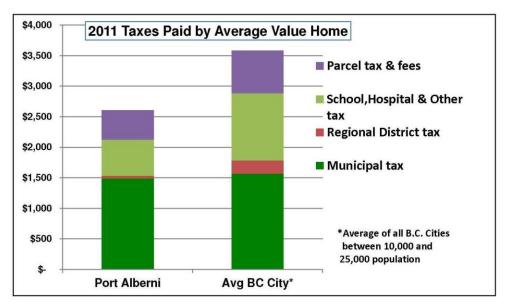


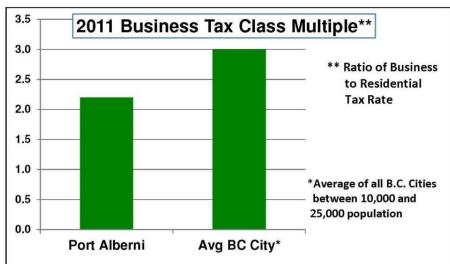


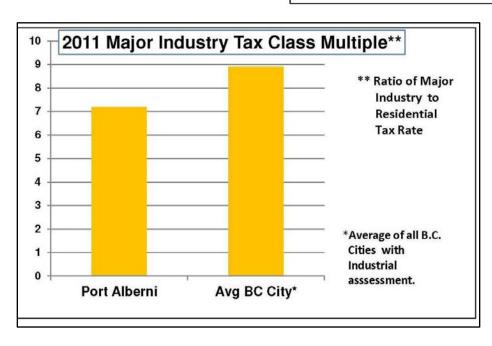


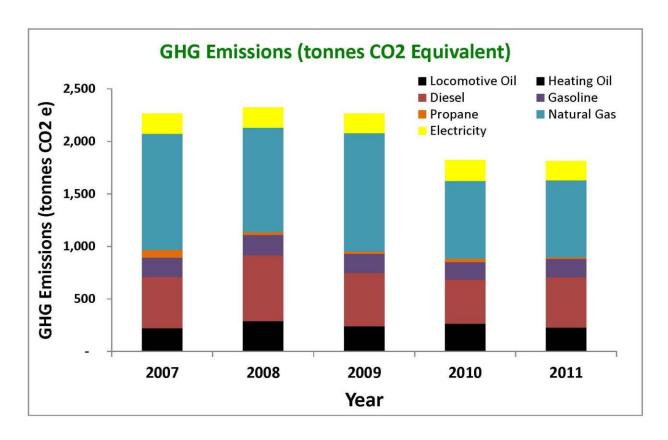


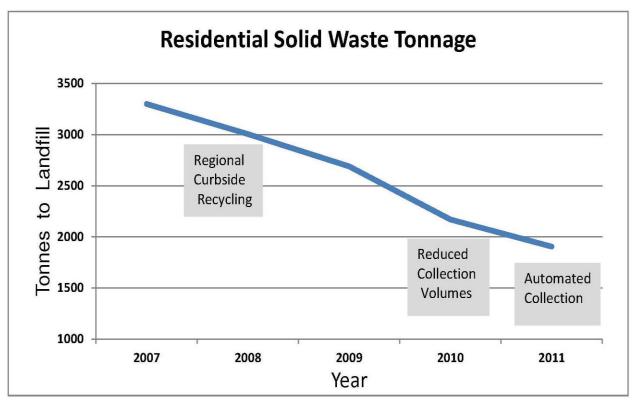
City of Port Alberni | Annual Report 2011









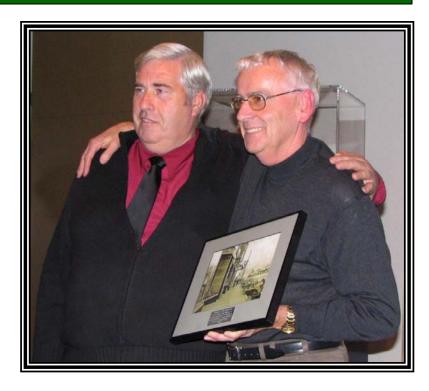


Registered Owner	Exemption
Alberni Athletic Association	\$11,443.28
Alberni Clayoquot Continuing Care Society – Fir Park Village	\$23,936.65
Alberni Community & Women's Services Society	\$2,351.44
Alberni District Fall Fair Association	\$11,115.05
Alberni Valley Child Care Society	\$785.25
Alberni Valley Curling Club	\$5,952.55
Alberni Valley Hospice Society	\$1,569.08
Alberni Valley Junior Baseball Association	\$238.03
Alberni Valley Minor Hockey Association	\$1,679.86
Alberni Valley Minor Softball Association	\$567.40
Alberni Valley Rescue Squad	\$7,229.20
Alberni Valley Senior Citizens' Homes	\$30,637.78
Alberni Valley Youth Soccer Association	\$2,882.73
Bread of Life Society	\$3,494.65
British Columbia Society for Prevention of Cruelty to Animals	\$15,879.25
Canadian Mental Health Association – New Horizons Centre	\$2,440.51
Canadian Red Cross – BC Coastal Region	\$766.00
Catholic Independent Schools, Diocese of Victoria	\$10,810.36
Community Arts Council of the Alberni Valley	\$3,181.18
CTH Management Association	\$26,156.83
Echo Sunshine Club	\$5,839.04
Falls Road Eagles Hall	\$1,545.84
Island Corridor Foundation	\$9,141.90
Mount Arrowsmith Skating Club	\$1,737.98
Navy League of Canada	\$5,856.80
Port Alberni Aquatic Club - Tsunami Swim Club	\$732.09
Port Alberni Association for Community Living	\$5,815.82
Port Alberni Black Sheep Rugby Club	\$11,251.62
Port Alberni Gymnastics Association	\$16,109.45
Port Alberni Lawn Bowling Club	\$4,207.50
Port Alberni Maritime Heritage Society	\$8,528.95
Port Alberni Men's Slowpitch League	\$100.18
Portal Players Dramatic Society	\$4,828.31
Royal Canadian Legion	\$1,267.72
Ty Watson Home Foundation	\$1,569.08
Western Vancouver Island Industrial Heritage Society	\$10,824.45
2011 Property Taxes Foregone through Permissive Tax Exemptions	\$252,473.81

The City of Port Alberni was very saddened to learn of the sudden passing of Councillor Ike Patterson on Sunday, May 1st, 2011.

Ike was elected to Council in 2002 and would have completed three full terms in November 2011. Ike was known and respected for his thoughtful contributions and his valuable input to the City's decision making processes.

Throughout his years on Council, Ike served the community on many Boards and Commissions. His portfolio of responsibilities has been primarily related to Heritage, Culture and Education. He served as Council's liaison to the McLean Mill



Advisory Committee and the Heritage Commission. He has represented Council as a member of the Vancouver Island Library Board and was Council's liaison to North Island College and School District 70.

Ike was also on the Board of Directors of the Historical Society and very much valued their work. Ike was a well known local historian and a familiar face at the Alberni Valley Museum. In 2005 Ike received a Heritage Award from the City for his engaging historical columns published in the Pennyworth newspaper. Most recently he was a member of the Centennial Committee working towards the 2012 City of Port Alberni and Alberni centennial celebrations.

As well as his contributions to City Council, he will be remembered for his many years as local radio personality "Old Ike" at CJAV radio and more recently for his features and articles published in the Pennyworth newspaper.

Predeceased by his wife Linda, Councillor Patterson is survived by his three children, Tara (Steve), Kris and Arron (Michelle) and eight grandchildren. Ike was 64.

CONTACT LIST 43

Mayor and Council	
Mayor John Douglas	250 735-7177
Councillor Hira Chopra	250 723-1153
Councillor Rob Cole	250 720-6084
Councillor Jack McLeman	250 723-5851
Councillor Wendy Lee Kerr	250 724-5409
Councillor Cindy Solda	250 723-7139
Councillor Dan Washington	250 724-5681
City Hall	
Ken Watson, City Manager	250 720-2824
Davina Sparrow, City Clerk	250 720-2810
Jake Martens, Admin. Assistant	250 720-2822
Cathy Rothwell, Director of Finance	250 720-2821
Theresa Kingston, Manager of Human	
Resources & Community Development	250 720-2506
Jeff Pelech, Manager of Info Services	250 720-2829
Pat Deakin, Manager of Economic	
Development	250 720-2527
Scott Smith, City Planner	250 720-2808
Dave Cappus, Building Inspector	250 720-2832
Guy Cicon, City Engineer	250 720-2838
Works Yard	
Wayne Cheveldave, Mechanical	
Services Superintendent	250 720-2846
Randy Fraser, Streets Superintendent	250 720-2845
Brian Mousley, Utilities Superintendent .	250 720-2849
Parks & Recreation	250 723-2181
Scott Kenny, Director of Parks &	
Recreation	250 720-2507
Alberni Valley Multiplex	200 720 2007
Ron Doetzel, Manager of Recreation	
Services	250 720-2519
Echo Aquatic Centre	250 720-2514
Barb Wilkins, Aquatics Program	200 / 20 20 1 1
Supervisor	250 720-2504
Parks Yard	230 720-2304
Mark Zenko, Facility Operations	
Supervisor	250 720-2511
Jacob Colyn, Parks Superintendent	250 720-2516
Fire Department	250 724-1351
Timothy Pley, Fire Chief	250 720-2540
Alberni Valley Museum	200 120 20-10
Jean McIntosh, Director	250 720-2501
McLean Mill	250 723-1376
IVICEGAII IVIIII	200 120 1010

Alberni Valley Bulldogs	250 723-4412 250 723-8171 250 723-6399
BC Assessment Authority (Nanaimo)	1-800-977- 2775
Buses (Diversified Transportation)	250 723-3341
Chamber of Commerce	250 724-6535
Court House	250 720-2424
Employment (Federal)	250 724-0151
Government Agent	250 720-2040
HandyDART	250 724-1311
Harbour Quay (Scott Kenny)	250 723-2181
Health Unit	250 731-1315
Hupacasath First Nation	250 724-4041
Hospital (WCGH)	250 731-1370
Landfill	250 723-1059
Library	250 723-9511
MLA, Scott Fraser	250 720-4515
MP, Dr. James Lunney	250 720-4457
Peak FM Radio	250 723-2455
Port Alberni Port Authority	250 723-5312
Recycling (Sun Coast Waste)	250 720-2161
Post Office	250 723-5411
RCMP (non-emergency)	250 723-2424
Regional District of Alberni-Clayoquot	250 720-2700
School Board	250 723-3565
Shaw Cable (Program)	250 723-4647
SPCA	250 723-5269
Train Station	250 723-2118
Tseshaht First Nation	250 724-1225
Youth Health Centre (Gyro)	250 723-4488













City of Port Alberni 4850 Argyle Street Port Alberni, BC V9Y 1V8

www.portalberni.ca





