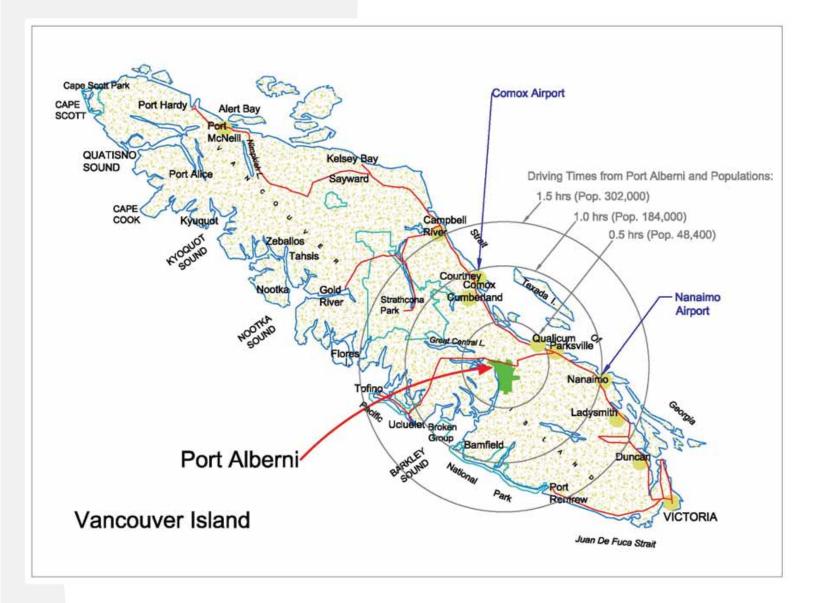


## Port Alberni British Columbia, Canada vancouver Island



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## Vibrant. Healthy. United.

Here's a quick snapshot of some of our successes in meeting the service needs of the community, improving the quality of life and becoming more sustainable.











#### **Partnerships**

Collaboration and partnerships are key factors in building a united and vibrant community. In 2010 the City worked together with the Tseshaht First Nation to complete construction of the Runners Trail, a recreational and tourism asset. We also partnered with the Port Alberni Port Authority to replace the City's fire boat with the retrofitted Harbour Chieftain.

#### Sustainability

The City is acting on its commitment to be carbon neutral by 2012. Heating and ventilation systems at the Echo Aquatic Centre and the Fire Hall have been upgraded resulting in reduced green house gas emissions. The City has also made adjustments to waste collection and promoted the curbside recycling provided by the Alberni Clayoquot Regional District. These actions have reduced emissions and resulted in a 27% decrease in residential solid waste since 2008.

#### Vibrant Economy

The City is working to put local resources into the hands of local people. Through the Alberni Valley Community Forest Corporation a viable timber and non-timber forest resource business is now providing economic, social and environmental benefits. We're also supporting a more diversified economy through partnership with the Alberni Valley Adventures Association, promoting outdoor adventure. Finally, the City has helped to build a more vibrant waterfront with significant upgrades to Harbour Quay including enhancement of the Farmers' Market.

#### Improved Quality of Life

The City is known for our fantastic recreational infrastructure. In 2010 we added to this with the completion of the Klitsa Baseball Field development. The City was very pleased to complete this allowing Alberni Valley Baseball to begin play in June.

#### Safe & Healthy Community

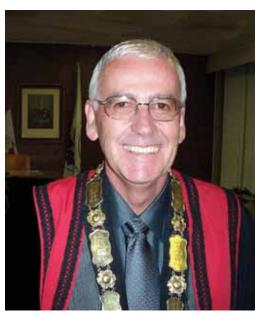
The local RCMP are having continuing success due to the Crime Reduction Strategy with reductions in some property crimes of 35%. The City was also awarded Certification of Recognition from WorkSafeBC. This was an important milestone for the City's Occupational Health and Safety Program.

### Message from the Mayor - Ken McRae

It is with great pleasure that I present the 2010 Annual Municipal Report for the City of Port Alberni. I am very proud of the progress we made towards a number of our goals despite facing some significant challenges.

These challenges were highlighted by the decisive measures Council took to decrease our reliance on major industrial taxpayers after a default in 2009. The reductions in city services and increases to the residential taxpayer were difficult and I greatly appreciate the input we received during our consultations. There is no doubt that the landscape of this valley is changing and I am very confident that the City of Port Alberni is in a positive position of fiscal and operational health.

2010 also saw record levels of residential and institutional developments that have shown that the investment community has confidence in Port Alberni. Several major local developments completed or underway in 2010 include a large new residential subdivision on upper Burde Street, the new ADSS High School on



Roger Street, a new B.C Hydro complex on Tebo Street, the new campus of Pacific Coast University and a new Athletic Hall on Roger Street. I am certain that economic activity and diversity in the Alberni Valley will show continued growth in the coming years.

We also continued to build upon our strong relationship with both the Tseshaht and Hupacasath First Nations. Through community to community forums, economic partnerships and a protocol we have laid a solid foundation for continued cooperation and mutual prosperity.

I am very optimistic about 2011 and the future of Port Alberni. While we still face significant challenges, I believe we are making steady progress toward our Vision of being the most vibrant, healthy and united community in British Columbia.

I would like to take this opportunity to thank Council, staff and the all the citizens of Port Alberni who have contributed their time, energy and resources to this community. I am honored to represent Port Alberni as Mayor and I look forward to receiving your input and advice as we move forward.

City Hall – 4850 Argyle Street Port Alberni V9Y 1V8 (250) 720-2822 ken\_mcrae@portalberni.ca

Mayor Ken McRae



## **Directory of Officials**

## Declaration and Identification of Disqualified Council Members

In accordance with Section 98(2)(3) of the Community Charter, there were no declarations of disqualification made under Section 111 of the Community Charter in the year 2010.

### Elected Officials 2008 – 2011

Mayor Ken McRae

Councillors: Hira Chopra John Douglas Jack McLeman Ike Patterson Cindy Solda Kenn Whiteman

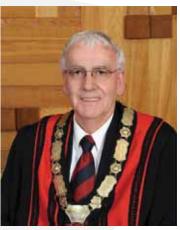


### 2010 Officials

Ken Watson	250 720-2824
Russell Dyson	250 720-2810
Cathy Rothwell	250 720-2821
Guy Cicon, P. Eng	250 720-2838
Scott Kenny	250 720-2507
Timothy Pley	250 720-2540
Scott Smith	250 720-2808
Theresa Kingston	250 720-2506
Patrick Deakin	250 720-2527
Dave Cappus	250 720-2832
Warren Kalyn	250 720-2829
Mark Zenko	250 720-2831
Gordon Wellar	250 723-2424
Duncan Sabine Collyer	250 724-5717
Bank of Montreal	250 723-2431

### Mayor and City Council 2008 – 2011

The Mayor and Council of the City of Port Alberni were each elected for a three-year term in the municipal election held in November 2008.



### Mayor Ken McRae Portfolio:

- Director, Alberni-Clayoquot Regional District
- Vice-Chair, Island Corridor Foundation
- Director, Upnit Power Corporation
- Director, Island Coastal Economic Trust
- Treasurer, Coastal Community Network



Hira Chopra *Portfolio:* General Government Services



Kenn Whiteman *Portfolio:* Community Services, Economic Development & Tourism





Cindy Solda *Portfolio:* Planning, Health & Protective Services



Jack McLeman *Portfolio:* Transportation, Utilities & Forestry Issues

Ike Patterson *Portfolio:* Heritage, Culture & Education



John Douglas *Portfolio:* Environmental Services & Library

## **Committees and Commissions**

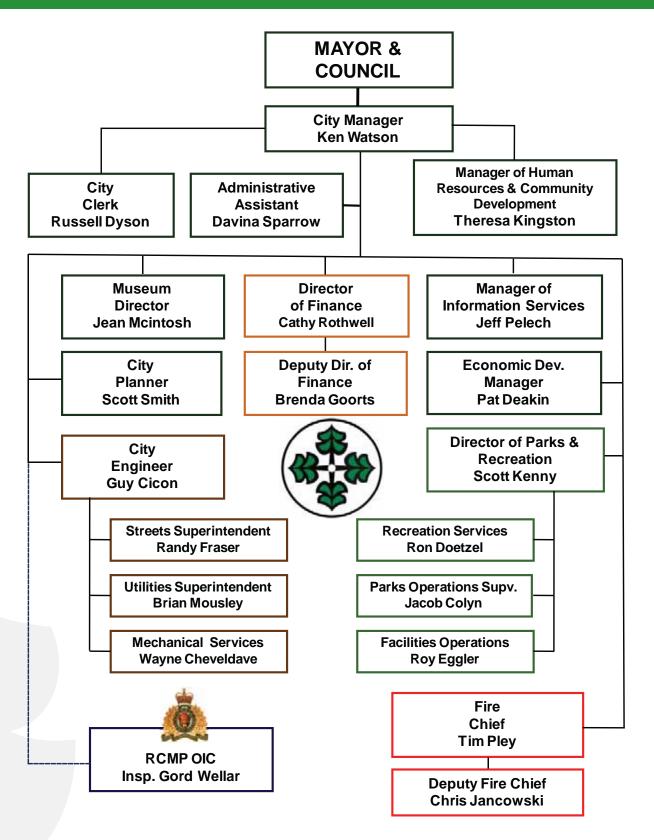
- Regional District of Alberni-Clayoquot
   Mayor Ken McRae, Councillor Hira Chopra
- Personnel Committee
   Mayor Ken McRae (Chair), Councillors Hira Chopra, Cindy Solda
- Audit Committee
   Councillors Hira Chopra (Chair), Jack McLeman, Cindy Solda
   Demoissing Tax Examplifier and Operate in Aid Committee
- Permissive Tax Exemption and Grants in Aid Committee
   Councillors Kenn Whiteman (Chair), Ike Patterson, Cindy Solda
- Board of Variance
   Boris Lehner, Chris Hayhurst, Gerry Hickey
- Court of Revision
   Ray Kwok, Councillors Ike Patterson, Cindy Solda
- Advisory Planning Commission
   Kay Rolls, Barb Mellaart, Bill Randles, Larry Ransom, Paul Blake, Linda Kelsall, Shaunee
   Casavant, Jason Penner/Chris Colclough, Les Norden, Councillor Cindy Solda, Sgt. Kevin
   Murray
- Alberni Valley Museum and Heritage Commission
   Marta Williamson, Judy Carlson, Shirley Steven, Gary Murton, Bert Simpson, David Lord,
   Robert Gunn, Gareth Flostrand, Bill Lekich, Darlene Coulson, Rodney Rogers, Penny Cote,
   Jim Creighton, Buddy Hamilton, Luke George, Councillor Ike Patterson
- Advisory Traffic Committee
   Cst. Clive Seabrook, Guy Cicon, Randy Fraser, Chris Jancowski, Rodney Rogers, Adam
   Shauntz, Cameron McKinnon, Phil Atkinson, Councillor Jack McLeman
- Port Alberni Port Authority
   Gary Brett
- Alberni Valley Community Forest Corporation
   Jim Sears, Ed Proteau, Chris Duncan, Gary Swann, Chris Law, Warren Lauder, Robert Hunter/
   Jamie Jensen, Councillor Jack McLeman





City of Port Alberni Annual Report 2010

**Organization Chart** 



## **Community Information**



Port Alberni is situated at the heart of the west coast of Vancouver Island in a broad valley at the end of a 48 kilometrelong ocean inlet. Three large freshwater lakes are within 20 minutes of the City's center. This location provides stunning views of majestic mountains, the inlet and a river estuary, terrific outdoor recreational opportunities and abundant quantities of high quality fresh water.

Port Alberni has a deep sea port, hospital, new shopping malls, a well-developed array of recreational facilities, significant tourism attractions and a small airport.

Whileforestry and related manufacturing have long been the main-stay of the Port Alberni economy, diversification efforts are being directed into tourism, marine industry, fish processing, the arts and clean technologies.

In spite of considerable downsizing in the forest and fishing industries over the last few decades, the population in Port Alberni has remained relatively constant at around 17,500. A significant increase in commercial and residential development in the City has been fueled by the fact that our community has exceptional quality of life and some of the lowest property costs in British Columbia. This is attracting retirees looking to maximize their savings and others who see the opportunity to get into their own housing.

In Port Alberni the lumber and paper industries remain the largest employers and the largest individual taxpayers. These industries have a tremendously positive local impact. However, the B.C. Coastal Forest Industry continues to face serious economic challenges.

This year City Council continues its program of accelerated tax reductions for the Major Industry class totaling \$2.1 million over the five years (2008-2012). These reductions are being achieved through a combination of expenditure reductions, slight increases in service revenues and a shift of the tax burden toward the residential sector. The City continues to work with Catalyst Paper Corporation and Western Forest Products Ltd., the two largest industrial operators in our community, to try and find ways of keeping their operations sustainable under the current difficult economic conditions.

Port Alberni, like many Canadian local governments, faces significant financial challenges in funding needed upgrades to aging infrastructure. In 2010 capital works projects totaling \$1.1 million were completed. Significant projects completed included the road upgrades on Cherry Creek Road and the Redford Extension; the Boardwalk and Spirit Square at Harbour Quay; and Klitsa Park Baseball Complex. Work continues on the China Creek Water Supply Main renewal. Funding for these projects included \$1.7 million in government grants and \$1.4 million in contributions from City reserves.

Planned major projects for water and sewer treatment upgrades in the next four years will require \$12.5 million in borrowing. Port Alberni's debt per capita for 2010 is \$219 which is reduced by 5% from 2009.

## Message from the City Manager - Ken Watson

On behalf of the Mayor and Council for the City of Port Alberni, I am pleased to submit the 2010 Municipal Annual Report. This report provides general information regarding the City of Port Alberni's organization, operations and finances in 2010. An overview of progress made in 2010 toward our Municipal Objectives is provided along with some statistics regarding our community.

As many are aware, 2010 was a challenging year as the City moved to reduce its identified overdependence on industrial taxation. Council acted by directing that service reductions balanced with significant increases in fees and tax levels for the residential tax category be made to address this issue. All departments of the City reduced service levels and staffing in order to cut costs and minimize increases required to the residential property tax levels.

In 2010, we also continued to move forward with our goal for environmental sustainability. The City implemented a number of climate change and sustainability initiatives including completion of a green house gas benchmark inventory, and undertaking building upgrades to reduce GHGs. We recognize our important role in minimizing our carbon footprint and look forward to continued progress in the coming years.



The City also completed some significant upgrades to our infrastructure network which have brought benefits to transportation, water provision, tourism and social well-being. These were highlighted by the major upgrades to Harbour Quay, which were secured through funding partnerships with both the Federal and Provincial Governments.

Going forward, the City will continue to show leadership in sustainable economic development through partnerships and initiation of local projects in renewable energy and community forests.

I would like to thank Council, City employees and the citizens of Port Alberni who have dedicated their energy and resources toward making this community safe, healthy and vibrant.

More detailed information regarding the City of Port Alberni objectives, services and operations is available on our website at www.portalberni.ca. Information available includes our Strategic Plan, Official Community Plan, the 2010 Comprehensive Annual Financial Report, and our

2011-2015 Five Year Financial Plan.

I welcome input from citizens regarding the format and content of this report and on the City's performance in general. Please feel free to contact me at 720-2824 or at ken\_watson@portalberni.ca with any questions or suggestions you may have. Sincerely

Ken Watson City Manager



## Our Vision is for the City of Port Alberni to become the most vibrant, healthy and united community in British Columbia

### Mission

Our Mission is to enhance the quality of life of residents and taxpayers by creating a vibrant, healthy and united community through:

- Providing or facilitating the delivery of high quality core municipal services and programs;
- Being fiscally responsible;
- Planning and encouraging development to ensure a thriving economy and a strong tax base;
- · Maintaining infrastructure to support public health, growth and economic diversification;
- Providing leadership and building partnerships (internal/external) of benefit to the City.

### Values

City Council, municipal staff and volunteers are committed to the following values:

- Service to Others: providing high quality, reliable and friendly customer service.
- Respect: consideration for the beliefs and needs of others.
- Integrity: honesty in all dealings and the courage to act and live by these values.
- Innovation: open to change and learning in order to improve effectiveness and efficiency.
- Contribution: pride in one's work and the recognition and appreciation of skills and accomplishments.



Achievement of the City's Vision and execution of our Mission is planned through attention to the following Strategic Priorities set out in the City's Strategic Plan:

### 1. Programs and Services

Provide or facilitate core municipal programs and services valued by the community that support public health and social well-being of citizens.

### 2. Infrastructure

Maintain and upgrade infrastructure effectively and efficiently (streets, sewers and water systems, parks, public buildings) to provide a healthy, safe, sustainable environment.

### 3. Economic Growth and Diversification

Support economic growth via our Economic Development Service, Heritage Tourism network, and partner with other community agencies dedicated to economic growth.

Provide a business friendly environment at all levels of our local government with the minimum of 'red tape' consistent with adequate protection of community interests and the environment. Welcome with enthusiasm new industrial, residential and commercial development providing required servicing costs are paid by the developer.

### 4. Taxation

Provide stability in residential tax increases to offset service cost increases. Find new revenue sources to offset property tax increases. Due to identification of high industrial tax rates, continue to provide significant and increasing tax share reductions to the industrial taxpayer.



Provide or facilitate core municipal programs and services valued by the community that support public health and the social well-being of citizens.

### Issues and Trends

In late 2010 the City commissioned a public satisfaction survey through Ipsos Reid. Public input from the survey indicates that in general taxpayers are satisfied with the level of services and programs that are provided by the City. Improvement is desired in some areas however, including:

- Economic Development
- Garbage Collection
- Maintenance of Streets and Sidewalks
- Homelessness and poverty related social/economic issues
- · Environmental sustainability issues including climate change

The public does not support significant cuts to traditional service levels but also does not want residential tax rates to increase significantly to maintain service levels. Council has directed that tax revenues from Industry will be reduced in 2011 and 2012, most citizens also say they oppose reductions beyond this for industrial tax levels. This challenges the City to deliver services more effectively. Council has also directed that the City pursue sale of our services outside boundaries, expansion of boundaries or regionalization of services in order to increase effectiveness and efficiency. Regional cooperation in delivery of Fire services is seen as an area of potential efficiencies.

### Successes

- RCMP "Crime Reduction Strategy" continuing to impact positively on crime statistics.
- Greenhouse gas reductions and energy cost savings achieved through HVAC upgrades at the Echo Aquatic Centre and Port Alberni Fire Hall.
- Solid waste tonnages reduced significantly due to reduction in service level to bi-weekly pickup.
- Economic Development Service cost shared with Region and Port Authority.

### Looking Forward - 2011

- Implementation of weekly automated solid waste curbside collection.
- Automatic Aid agreements signed with rural fire departments enabling the City to reduce vehicle costs, and to access resources in support of the City's own firefighters.
- Implementation of Climate Change and sustainability initiatives including adoption of a sustainability framework, GHG benchmark inventory and GHG reduction targets.

Measures	Results
Increase Fire Service efficiency through Regional Cooperation	Revised Mutual Aid Agreements signed with all Valley Fire Depts
Solid Waste Reduction via collection changes and curbside recycling	9% reduction in residential solid waste in 2010. 27% since 2008
Property crime statistics decrease	13% decrease in 2010, 45% decrease since 2006
Incrased attendance to programs	Heritage down 12%, Parks and Recreation up 0.7%
Climate Change GHG reductions achieved	Eight tonnes of GHG reduced via building upgrades and solid waste reductions. 0.3% overall decrease

Maintain and upgrade infrastructure effectively and efficiently (streets, sewers and water systems, parks, public buildings) to provide a healthy, safe, sustainable environment.

### Issues and Trends

Aging City infrastructure; roads, sewers, watermains, and facilities require significant upgrades and capital construction funding to function as required and meet increasing environmental, health and safety standards. Currently levels of infrastructure replacement funding are not keeping pace with these requirements. Water treatment and sewage treatment facilities both require costly upgrades to comply with new standards imposed by senior governments. Citizen's input from our 2010 lpsos Reid survey also indicates a desire for improvement on road upgrades.

### Successes

- Completion of China Creek Watermain replacement Phase 2 Project.
- Successful completion of Harbour Quay Upgrade Project and Klitsa Park Baseball Complex Development.
- Completion of Alberni Valley Regional Water Study providing options on meeting new VIHA drinking water regulations.

### Looking Forward - 2011

- Adoption of Stage 2 Liquid Waste Management Plan to provide schedule and budgets for longterm sewerage needs.
- Designs and property acquisitions undertaken and funding secured in preparation for sewage treatment facility upgrades.
- Agreement on a regional water supply model which will meet new VIHA drinking water regulations for the Alberni Valley.
- Design and installation of flood protection works to abate flooding in the lower Third Avenue area.
- Detailed design and property acquisition for a waterfront industrial route.

Measures	Results
Compliance with Provincial Sewer Discharge Permit	Improvement needed. Volume and quality exceedances continue
Adopt Liquid Waste Management Plan	In Progress
Success in Infrastructure Grant applications	Applications pending for Sewage treatment upgrade and 3rd Avenue flood protection
Drinking water quality meets VIHA Standards	Current treatment does not meet new standards
Road reconstruction at sustainable levels	Improvement needed. Expenditure down from 2009



Support economic growth via our Economic Development Service, sports venues and Heritage Tourism network, and partner with other community agencies dedicated to economic growth. Provide a business friendly environment with the minimum of 'red tape' consistent with adequate protection of community interests and the environment. Welcome with enthusiasm new industrial, residential and commercial development providing required servicing costs are paid by the developer.

### Issues and Trends

Record amounts of residential and institutional construction took place in the community in 2010. Small investments were also made by the industrial sector reflecting a cautious optimism about prospects in the coastal forest industry. On the commercial side however more empty storefronts have appeared in both the uptown and lower Johnston Road commercial districts. The sale and subsequent relocation of Port Fish plant has created an urgent need for more entry level jobs in the processing or manufacturing sector. Delivery of tourism services needs to be rationalized.

### **Successes**

- B.C. Hydro completion of a new LEED Gold works complex on property purchased from the City.
- Completion of upgrading to revitalize Harbour Quay with Spirit Square and other senior gov't funding.
- Pacific Coast University construction underway for a new campus on lands donated by the City.
- School District 70 construction of new ADSS High School underway on Roger Street lands acquired via a land exchange agreement with the City.
- City owned Alberni Valley Community Forest Corporation reated providing a connection between the local community and local forests.

### Looking Forward - 2011

- Marketing of key parcels of City owned land including the "Plywoods" site.
- Alberni Valley Community Forest Corporation will begin operations and begin generating revenues supporting Alberni Valley projects.
- Completion of the Pacific Coast University building to LEED Gold standards.
- Completion of new Visitor Information Centre by Chamber of Commerce assisted by Federal funds.

Measures	Results
Implement Uptown Waterfront Redevelopment Plan	Port Alberni Port Authority planning Fishermen's Harbour Upgrades
Promote development with revitalization tax exemptions	No new applications in 2010
Community Forest Operating	Licence awarded, Corporation created
Business Licence #s	Up 15 % from 2009
Construction Statistics	New Residential units up 63%. Overall Construction value up 33%



Provide stability in residential tax increases to offset service cost increases. Find new revenue sources to offset property tax increases. Due to identification of high industrial tax rates, continue to provide significant and increasing tax share reductions to the industrial taxpayer.

### Issues and Trends

In response to ongoing downturns in the Coastal Forest Industry coupled with identified higher than average industrial tax rates in Port Alberni, Council has provided ongoing significant industrial tax reductions. To accommodate this the City implemented a balance of increased efficiencies and service cuts to decrease expenditures as well as increased fees and charges, development of new revenue sources, and tax increases to the residential taxpayers to increase revenues. Residential tax rates increased significantly in 2010 in order to accommodate decreases to industrial taxpayers and cost increases in service delivery.

### Successes

 In 2010, Industry had their municipal share of property taxes reduced by \$425,000, about a 6.5% reduction while business tax levels were kept at the same levels as the previous year.

### Looking Forward - 2011

- Continuing incremental tax reductions committed to Industry of \$425,000 in 2011 and 2012 for total reduction in five years of \$2.125 million.
- Business tax levels will continue to be held steady.
- Residential tax rates will increase only slightly in 2011.
- Fees and charges will continue to be reviewed and increased wherever appropriate.
- Development Cost Charges have been implemented and start in mid 2011.
- Water and Sewer rates will increase by 5% in 2011 in anticipation of upcoming capital costs for treatment upgrades. Rate review study to be completed in 2011.

Measures	Results
Overall Tax increase	Port Alberni = 8.9 %
compared to Prov. Avg.	Prov. Avg. = 4.3%
Industrial Tax Reduced	6.9% reduction
Industrial Tax Rates compared to Prov. Avg.	Port Alberni = \$55 Prov. Avg. = \$35
Business Tax Steady	0% increase Achieved
Business Tax Rates compared to Prov. Avg.	Port Alberni = \$16 Prov. Avg. = \$11
Business Tax Multiples compared to Prov. Avg.	Port Alberni = 2.1 Prov. Avg. = 2.8
Residential Tax increase compared to Prov. Avg.	Port Alberni = 24.4% Prov. Avg. = 5.5%
Avg. Residential Tax bill compared to Prov. Avg. (pop. 10-25 thousand)	Port Alberni = \$1467 Prov. Avg. = \$1501

## **Administration**

# The goal of the Administration Department is to provide service to Council, Staff and the public that supports informed, responsive and effective municipal government.

- The Administration includes the offices of the City Manager and the City Clerk.
- The City Manager is the chief administrative officer of the City and undertakes overall management and administration of City operations. He ensures that the policies and direction of City Council are implemented and is responsible to inform and advise Council on the operations and affairs of the City. The City Manager is the leader of the City's management group and supervisor of the Department Heads.
- The City Clerk oversees records management, bylaw enforcement and licensing, conduct of elections and execution of legal documentation on behalf of the City. The City Clerk is the municipal corporate officer and provides administrative services to Council, and its committees, to all municipal departments and to the citizens of Port Alberni.





### 2010 Highlights

- Adjustment of Council meeting frequency and schedules to provide support staff efficiencies.
- Incorporation of Alberni Valley Community Forest
   Corporation to administer the community forest.
- Select and undertake contract with local realtor to conduct sales of City owned properties.

- Shift responsibility for bylaw enforcement and business licensing to the Planning Dept.
- Alberni Valley Community Forest Corporation start of operations.
- Implementation of Development Cost Charges.
- Acquire Catalyst treatment lagoons to augment City sewage treatment.
- Negotiate access to Catalyst Sproat Lake water supply for regional water supply.
- Renewal of Collective Agreements with CUPE 118 and PAPFFA 1667.
- Commission a third party review of the City's management structure and remuneration.
- Host candidate orientation workshop in advance of municipal elections.
- Plan and conduct municipal elections on November 19th.

## Information Technology

The Information Technology Department provides an integrated, comprehensive information technology system for all City departments which enables increased effectiveness and efficiency in the delivery of municipal services.

- The Information Services Department provides an increasingly integral technology support component within the City of Port Alberni.
- Our department is dedicated to providing the City of Port Alberni with state-of-the-art solutions and the citizens of the City with access to this technology, while maintaining sound fiscal responsibility.
- Our department's staff keeps abreast of current technologies and trends, and provides leadership utilizing these technologies to establish, maintain, and enhance the City's competitive advantage.



## 2010 Highlights

- Upgrade of key components of wireless infrastructure.
- Implementation of virtual server technology.
- Server consolidation across the local area network.



- Enterprise Resource Planning (Financial) Software implementation.
- Improved efficiency in our network infrastructure and server hardware.
- Tighter integration between municipal software packages.
- Install major upgrades to several critical applications.

## **Economic Development**

## *The Economic Development function for the Alberni Valley was established in 2007 with the primary goal of diversifying our economy.*

Responsibilities of the Economic Development Manager include:

- Business retention including assistance to businesses looking to relocate within our community, expand or deal with regulatory issues.
- New business attraction including efforts both specific (i.e. trying to bring a particular type of business or a particular brand name to our community) and general (i.e. providing statistics, introducing entrepreneurs to one another).
- Marketing of key properties in the community both City owned and privately owned to generate economic benefits for the community including jobs, taxes and synergies.





### 2011 Focus

- Implement 'New Face of Port Alberni' campaign
- Fishermen's Harbour Improvements grant receipt and start of project.
- Implementation of Agricultural Farm Plan recom mendations.
- Work with key businesses and organizations to achieve their next goals.
- Address 'empty storefronts' and shortage of entry level jobs.
- Identify options for tourism sector delivery model
- Implement Alberni Valley Adventures marketing plan
  Assist establishment of dry land log sort at APD sawmill.



### 2010 Highlights

- Secured 2 cruise ship visits for 2011 after travelling to Seattle and Holland America Line offices with Port Alberni Port Authority.
- Received ICET approval to prepare \$3.5 million Stage 2 business plan / application for Fishermen's Harbour Improvements.
- Feasibility of District Energy project proven by Stephen Salter's Integrated Resource Recovery Feasibility Study.
- Funding obtained through ICET, REDI and CFAC for Alberni Valley Adventures Association (a cluster of businesses offering outdoor adventure).
- Secured provincial grants for ongoing Brownfield Renewal assessment work at former plywood plant site.
- Secured marketing assistance for several firms through Sauder School of Business.
- Alberni Athletic Hall Association completes construction of their new building in City's 'Sports & Educational Precinct'.
- Tseshaht First Nation completes construction of Runners Trail with ICET funds obtained by City.
- Presentation to Vancouver Island Economic Summit delegates.
- Coulson Group receives award at Mid-Island Science and Technology Awards gala.

## **Human Resources**

The Human Resources Department exists to ensure a qualified, motivated workforce in a healthy, safe, work environment in order to deliver high quality programs and services to the residents and taxpayers of Port Alberni.

Human Resources provides the following services for all departments and staff of The City of Port Alberni:

- Recruitment and Selection
- Training and Development
- Performance Management
- Job Evaluation
- Health and Safety

- Labour Relations
- Advising and Support
- Policy Development
- Employee Recognition
- Wellness Program
- Process Facilitation











## 2011 Focus

- Return to Work program.
- Corporate Sustainability Plan.
- Completion of COR Audit Follow-up Plan.
- Development of City-wide
   Succession Plan.
- Negotiation of Collective Agreements.

## 2010 Highlights

- In December 2010, the City successfully completed all requirements and was awarded Certification of Recognition with WorkSafeBC.
   Port Alberni was one of five communities that completed the process. This was an important milestone for the City's Occupational Health and Safety Program.
- Development of COR Audit Follow-up Plan.
- City experienced a number of layoffs due to reduction in jobs and/or hours of work.
- Manager of Human Resources volunteered through Federation of Canadian Municipalities on Migrant Workers Rights project in China.

## 2010





## **JANUARY - MARCH**

- Kinsmen, and PA Firefighters and U17 legacy sponsor four external defribulator units for the Pool and Multiplex.
- KidSport Port Alberni provided grants to 105 kids and since 2006 the chapter has funded 300 kids to a total of \$38,000.
- Port Alberni icon, the Lady Rose, sold to new home at Jamie's Whaling Station in Tofino.
- New Alberni Athletic Hall receives \$1 million in funding from federal RInC program with assistance from Economic Development Dept.
- Construction was started by Bowerman Construction on the new Harbour Quay boardwalk and wharf as part of our Spirit Square project.

## **APRIL - JUNE**

- Cherry Creek road and Highway 4 road improvements completed.
- The baseball fields at Klitsa Park completed as part of the relocation from Echo Park to accommodate the new ADSS.
- Construction of the Spirit Square at Harbour Quay starts.
- Mini World Cup organized by A.V. Minor Soccer attracts 800 young players from 69<sup>th</sup> Island teams.
- Residents and businesses sponsored 44 hanging baskets as part of the 2010 summer floral program.
- Memorial totem pole raised at Tseshaht Reserve on the site of the former Port Alberni Residential School.
- Cathy Rothwell hired as new Director of Finance.
- Museum presents Regional Heritage
   Fair.
- Boardwalk and wharf construction at Harbour Quay as part of the Spirit Square project completed.
- Relay for Life event held at Bob Dailey Stadium.
- Museum opens exhibit, 'Hisheenqu'as, Living together: Alberni and the Birth of the BC Forest Industry'.
- The Irving K Barber Learning Centre awards funds to implement web based access to the Museum's historic photograph collection.







## **JULY - SEPTEMBER**

- Runners Trail completed with celebration at Paper Mill Dam – Tseshaht and City partnership.
- The Junior Prep Hockey Camp returned to the Alberni Valley Multiplex.
- Kiwanis Club sponsors "Our Town" summer family events for 25th year.
- Sod Turning Ceremony for new ADSS High School on Roger Street.
- The Aquatic Centre closed for 9 weeks as part of the budget reductions.
- Centennial expedition starts celebrating and recreating the 1910 exploration of Strathcona park.
- Tin Pants Theatre at the McLean Mill launches 10 year retrospective stage show.
- Minnie Paterson's tea service donated to Museum (presented in 1906 for heroism during a ship wreck)
- Strathcona centennial reenactment celebration hosted at Museum.
- Starlight Movie Night at Bob Dailey Stadium, sponsored by the Toy Run and AV Lions, attracting 2000!
- The NTC Tlu Piich Games were held at Bob Dailey Stadium.
- 10th Annual Thunder in the Valley Drag Races.
- Mayor Cornfield of Campbell River confirms Port Alberni as Salmon Capital of the World.
- 39th Annual Salmon Festival winning fish 40.3 lbs.
- 26th Annual Toy Run 625 bikes participated.
- 65th Annual Alberni District Fall Fair.
- The Spirit Square improvements at Harbour Quay were completed and the Farmers' Market reopened.
- Industrial Heritage Society hosts vintage truck show at McLean Mill.
- The Female Hockey Festival was held including the Seatle Phoenix peewee/bantam girls hockey team.

## **OCTOBER - DECEMBER**

- Port Alberni named "Ultimate Fishing Town" by World Fishing Network - \$25,000 donation.
- North Island College First Nations Gathering Center opened.
- AV Bulldogs Pro Day Hockey Camp.
- New Athletic Hall Grand Opening.
- Nuu chah Nulth carver Tim Paul's unique slate door handle unveiled at museum.
- Tseshaht First Nation and City sign joint cooperation protocol agreement.
- New Year's Eve "First Night" family events sponsored by the Alberni Valley Toy Run.
- Multiplex hosts "Winter Wonderland" event.
- Heritage Awards presented to Neptune Canada, Tseshaht First Nation, Pete Kurucz, Gary Murton, and Jack James and his steam donkey crew, in recognition of outstanding contributions to community heritage.
- Tseshaht artifacts on Ioan from Royal BC Museum, UBC Museum of Anthropology and Canadian Museum of Civilization installed in Hisheenqu'as exhibit at Museum.
- Industrial Heritage Society presents Santa train ride and Craft Fair with Festival of Lights at Mclean Mill.



## Planning

The Planning Department administers land use regulations and building permits, to ensure an orderly and well planned community.







The following services are provided by the Planning Department:

- Land use information to the general public and development industry.
- Processing of development applications including, Official Community Plan & Zoning amendments, Development Variance Permits, Development Permits and Subdivisions.
- Upgrade and maintain the City's Geographic Information System & Mapping.
- Coordinate the Advisory Planning Commission for the City of Port Alberni.
- Building and Plumbing Permits and Inspections.

### 2010 Highlights

- The Planning Department processed several subdivision applications in 2010. Preliminary approval was given to a 31-lot bare land strata subdivision on Tomswood Road.
- The National Institute of Disability Management and Research began construction of the Pacific Coast University for Workplace Health Sciences campus.
- School District 70 began construction of the new High School.
- The Alberni Athletic Hall Association began and completed construction of a new Athletic Hall.
- The Alberni Valley Seniors Citizens Home Society began construction of 10 four-plex units for seniors.
- Construction completed on a new BC Hydro Operation Centre.

- Continue to provide a high level of service in the processing of development applications.
- Undertake research on the suitability of permitting secondary suites within the City.
- Begin a joint Waterfront Study with the Hupacasath First Nation, Tseshaht First Nation and Port Authority.
- Incorporation of GHG emission reduction targets and sustainability framework in the Official Community Plan.
- Transfer of responsibility for business licensing and bylaw enforcement from the Clerk's Department to the Planning Department.

## **Engineering & Public Works**

The Engineering Department exists to provide a healthy, safe, and high quality of life to citizens by ensuring safe and adequate Water Supply, Streets, Buildings, Wastewater Collection/Treatment, and Solid Waste Collection.

Services provided by the Engineering Department relate to Municipal Infrastructure and Development in the City and include:

- Streets maintenance and upgrading including snow and ice removal, street sweeping, sidewalk maintenance, street lighting, traffic control signals, signage and road reconstruction.
- Water System Operation including provision of water supply and distribution and water quality monitoring.
- Sewage and Drainage System Operation including provision of sanitary and storm sewer collection and treatment systems.
- Garbage Collection including pick up of residential and commercial solid waste.
- Cemetery Administration and Operation.



### 2010 Highlights

- Significant improvements to the City's infrastructure were made through major street projects in the 15th Avenue, Cherry Cr Road and Redford Street areas.
- Reduced garbage collection services to biweekly to increase recycling and reduce costs.
- A number of sidewalks and storm/ sanitary sewers were replaced throughout the City including replacement of a main storm sewer on Johnston Road.
- The Alberni Valley Water Study was completed and work began on the development of a Water Supply strategy with the Regional District to meet the Health Authority regulations.





- Liquid Waste Management Plan Stage 2 and funding application to the Federal General Strategic Priorities Fund for sewage treatment upgrades.
- Implementation of a weekly automated garbage collection program.
- Completion of a Water Supply Strategy to meet the Health Authority regulation.
- Storm water separation project along Wood Avenue.
- Completion of municipal servicing for new ADSS high school.
- Improvements to the road and storm water networks will be made to six areas in the City.
- Development Cost Charge implementation.

## **Parks and Recreation**

## The mission of the City's Parks and Recreation Department is to enrich the quality of life of residents.

This is done by:

- Developing and maintaining efficiently operated parks and facilities.
- Ensuring full and equitable access to a wide range of leisure opportunities.
- · Promoting an appreciation of the environment.
- Facilitating partnerships with the volunteer, public and private sector.
- Providing leadership and personal development opportunities promoting positive community values.

### 2010 Highlights

- Kidsport provided financial assistance for 105 Alberni Valley children totaling \$13,700.
- Work on the \$1.9 million Klitsa Baseball Field development was completed to the stage that allowed Alberni Valley Baseball to begin play in June 2010.
- The heating and ventilation system was replaced in the Echo Aquatic Centre at a cost of \$500,000 under the Gas Tax funding. A 25% savings in energy costs was projected.
- The Harbour Quay Spirit Square project was completed at a cost of \$1.4 million with improvements to the market square area and waterfront boardwalk.
- Four new AED (automatic external defribulator) units for the Pool and Multiplex were sponsored by the Kinsmen, Fire Department Union, U17 Legacy and Aquatic Centre.
- Our Town summer events, with our long time sponsor, the Kiwanis Club of Port Alberni celebrated 25 years of summer Family events.
- The Aquatic Centre was closed for 9 weeks as part of the budget reductions as a result of continued industrial tax reductions.



### 2011 Focus

- Planning for new Aquatic Centre Development in future.
- Major HVAC upgrades at Echo.
- Special community events including Our Town and Movie Night.

Klitsa Park

- Siding replacement at Echo Centre.
- Roof replacement at City Hall.
- Summer pool closure revert to 3 weeks.







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## Museum & Heritage

# The mission of the Museum and Heritage Department is to conserve, strengthen and share the unique heritage of the Alberni Valley.

This is done by:

- Collecting, documenting and preserving material culture, oral traditions and traditional skills.
- Holding heritage resources in the public trust in perpetuity.
- Making heritage resources accessible for public understanding and appreciation.
- Developing relevant and engaging exhibits and public and school programs.
- · Facilitating meaningful volunteer opportunities.
- Contributing to regional economic diversification through the development of heritage tourism attractions.

### 2010 Highlights

- Attendance: Museum 19,635; McLean Mill 13,200; Maritime Discovery Centre 5,000.
- Hisheenqu'as, Living Together: Alberni and the Birth of the BC Forest Industry, a collaborative exhibit with important new interpretations of Tseshaht culture and BC history.
- Lions Club a major sponsor for successful Regional Heritage Fair.
- Web access to historic photograph collection implemented with funding from Irving K Barber Learning Centre at UBC.
- Museum entrance modernized and made more inviting, featuring artwork by Tim Paul and the late Art Thompson .
- Replication of heel boom completed old time logging display at McLean Mill, possibly unique in North America.
- McLean Mill Tin Pants Theatre hosted a 10 year retrospective show.
- Volunteers donated over 11,500 hours to the McLean Mill Double Steep Production's successful DVD, "Steam" shows log to lumber process at McLean Mill.





### Benefits of Heritage Resources:

- A shared sense of community identity.
- Enthusiasm for lifelong learning and sharing knowledge.
- Economic diversification through business, heritage and tourism collaborations.

- Establish Beta Sigma Phi Legacy Fund Connecting Our Museum and Youth.
- Commission unique artwork at Museum to recognize donors and solicit admission donations.
- Develop centennial exhibit for 2012 and support Centennial Committee in 2012 event planning.
- In partnership with Tseshaht and BC Historian develop a publication on the Hisheenqu'as exhibit.
- Complete urgent conservation of four McLean Mill camp buildings, funded by Heritage Legacy Fund of B.C.
- Undertake repairs to McLean sawmill structure with funding from Parks Canada.
- Develop virtual exhibit on the 1964 tsunami, funded by Virtual Museums Canada.
- Complete phase 2, digitization of historical photographs, funded by Irving Barber Centre.

## **Fire Department**

# The Fire Department mission is to protect life, quality of life, and property from the effects of fire, accidents, hazardous materials and natural disasters.

The Fire Department provides the following services:

- Structural fire fighting (residential, commercial, industrial)
- Rescue/extrication coverage
- Medical 1st Responder coverage supplementing the BC
   Ambulance Service
- Structural High Angle Technical Rope Rescue Service
- Confined Space Rescue Service
- Hazardous Material Spill response
- Fire Prevention, Inspection, Education & Code enforcement
- Contract Fire Suppression to two First Nations Reserves
- Emergency Preparedness Planning including Tsunami Warning System

### 2010 Highlights

- Completed an HVAC refit project at the fire station.
- Fire Engine #5 received replacing old Engine #3 which was sold to Huu-ay-aht First Nation.
- Replaced the city-owned fire boat with the retrofitted Harbour Chieftain, in partnership with the Port Alberni Port Authority.
- Negotiated in principle and drafted an Automatic Aid Agreement with Sproat Lake and Beaver Creek Fire Departments.
- Developed training partnership with Ucluelet Fire Department.





- Replace Rescue #17. Complete renovations of 45 year old fire station, including kitchen and ceiling insulation projects.
- Complete a third party review of the Port Alberni Fire Department. Modify operational plan based on report recommendations.
- Complete gap analysis of fire bylaws and develop a plan to address that gap.
- Complete a Fire Underwriters' Survey update review of fire protection services in Port Alberni.



City of Port Alberni Annual Report 2010

## **RCMP**

The RCMP is Canada's national police service. Proud of our traditions and confident in meeting future challenges, we commit to preserve the peace, uphold the law and provide a quality service in partnership with our communities.





### 2010 Highlights

- Continuing success with the Crime Reduction Strategy, now in its 3rd year. Reductions in some property crime types of 35%.
- Completed 1st full year of the Repeat Offenders Management Program. This formally identifies persons whom are at high risk to re-offend. These persons are the subject of increased police vigilance and action.
- Implementation of the Crimestoppers website. This provides the public with an anonymous reporting platform and an opportunity to view Most Wanted, Community Crime Hotspots and Unsolved Crimes information.





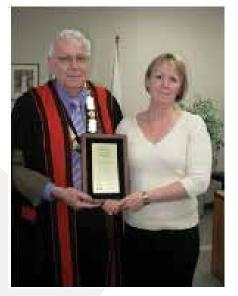
- Continued implementation and evolution of the Crime Reduction Strategy.
- Strengthening external partnerships to better address violence in the community.
- Reintroduction of Community Policing (CP) including staffing of a vacant position and the opening of a CP office at Harbour Quay.
- Reorganization of senior police resources to increase accountability, oversight and assistance to street level personnel.

## Finance

The Finance Department maintains the City's high standard of financial excellence by providing the citizens, elected officials, staff, and vendors with professional customer service through the collection and disbursement of funds, financial reporting, and management of assets.

- The Finance Department is responsible for the financial well-being of our City, through the provision of effective and reliable financial advice, services and information to Council, staff and the public.
- Over \$30 million is collected annually from various sources including property taxes, utility payments, service charges, and senior government grants. The Finance Department oversees the expenditure of these funds through the annual budget process.
- Other roles of the Finance Department include accounts payable, the purchase of goods and services, inventory control, payroll, the provision of property tax information, treasury services, insurance, and risk management.





### 2010 Highlights

- Received Canadian Award for Financial Reporting from the Government Finance Officers Association for our 2009 Annual Financial Report.
- Assisted in the ongoing development of strategies to reduce dependency on taxation from Major Industry.
- Implemented PSAB 3150 (Tangible Capital Asset) reporting reguirements.
- Generated over 29,000 billings for property tax, utilities, and other city-related business.

- Continue to work with Council and other departments to develop multi-year financial plans that address both immediate needs and long-term financial sustainability.
- Perform annual review of fee structures to improve cost recovery.
- Continue to develop Asset Management plans and financial plans that integrate asset requirements with financing strategies.
- In partnership with the IT Department lead the selection and implementation of new Financial Software for the City.

## **Canadian Award for Financial Reporting**

The Government Finance Officers Association of the United States and Canada (GFOA) awarded a Canadian Award for Financial Reporting to the City of Port Alberni for the seventeenth consecutive year.

This Award was established to encourage municipal governments throughout Canada to publish high quality financial reports and to provide peer recognition and technical guidance for officials preparing these reports.

Reports must be easily readable and efficiently organized with contents conforming to program standards. Such reports should go beyond the minimum requirements of generally accepted accounting principles and demonstrate an effort to clearly communicate the municipal government's financial picture, enhance an understanding of financial reporting by municipal governments, and address user needs.

# Canadian Award for Financial Reporting

Presented to

City of Port Alberni British Columbia

For its Annual Financial Report for the Year Ended

### December 31, 2009

A Canadian Award for Financial Reporting is presented by the Government Finance Officers Association of the United States and Canada to government units whose annual financial reports achieve the highest program standards for Canadian Government accounting and financial reporting.



Executive Director

## 2010 Financial Overview

2010 marks the second year in which local governments are required to record their tangible capital assets and accumulated amortization, in compliance with Public Service Accounting Board regulations. This necessitated a change in financial statement presentation 2009 forward. As of December 31, 2010, the net book value of the City's tangible capital assets was \$89,544,276. Amortization expense in 2010 was \$3,655,293.

Following significant financial challenges in 2010 with the uncertainty around payment of property tax revenues by major industry, the City plans to move forward cautiously in 2011, keeping its commitment to major industry tax reductions and holding the line on taxes with residential and business class properties. The 2011 – 2015 Financial Plan adopted by Council reflects conservative increases in revenues and expenses while maintaining most services at 2010 levels.

The City completed the 2010 fiscal year with an increase in the accumulated surplus of \$5,311,414. A summary of the Accumulated Surplus balance increases (decreases) is as follows:

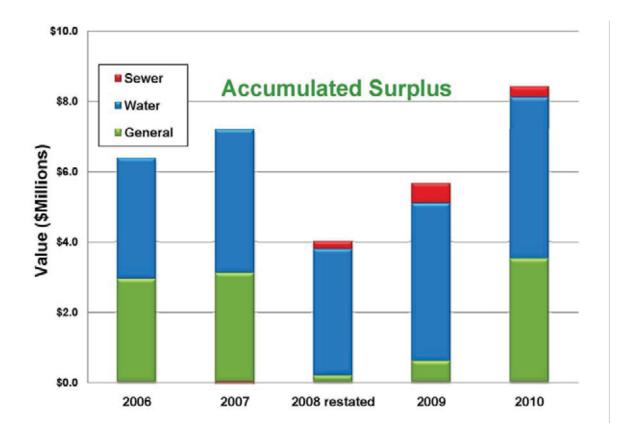
Operating funds	\$	2,756,010
Capital funds		6,249,660
Reserve funds – statutory		(1,694,611)
Reserve accounts – internally restricted		<u>(1,999,645)</u>
	<u>\$</u>	5,311,414

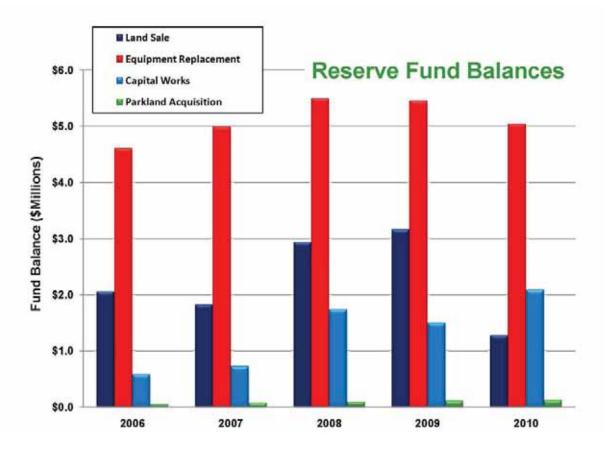
The City's 2010 capital program included streets and drainage upgrades of \$1,108,300; facility upgrades of \$4,340,464; water upgrades of \$192,102; and equipment replacement of \$798,294. Funding for the capital program was comprised of government grants and donations - \$1,302,113; transfers from Reserve Funds - \$4,335,539; \$771,231 from current revenues; and \$30,277 from non-government grants.

Changes in fund balances for Reserve Funds and Reserve Accounts are the net of funds received for projects and amounts transferred contributing to operating and capital expenses.



## **Surplus Reserve Fund Balances**





City of Port Alberni Annual Report 2010

### Consolidated Statement of Financial Position Unaudited As at December 31, 2010

FINANCIAL ASSETS	2010	2009
Cash and short term investments	\$23,735,477	\$18,155,004
Accounts receivable	3,636,595	7,213,036
Inventory for resale	50,019	20,134
Long term investments	125,000	20,134
Long term investments	123,000	
	27,547,091	25,388,174
LIABILITIES		
Interim capital financing	419,051	558,734
Accounts payable and accrued liabilities	4,384,729	4,576,172
Deferred revenue	2,031,910	3,132,775
Refundable deposits	466,886	393,535
Debenture debt	3,851,824	4,075,748
	11,154,400	12,736,964
NET FINANCIAL ASSETS	16,392,691	12,651,210
NON-FINANCIAL ASSETS		
Inventory of supplies	400,660	427,691
Prepaid expenses	91,729	55,268
Capital assets	89,544,276	87,983,770
	90,036,665	88,466,729
ACCUMULATED SURPLUS	\$106,429,356	\$101,117,939
ACCUMULATED SURPLUS:		
Operating funds	\$ 8,419,293	\$ 5,663,283
Capital funds	86,662,273	80,412,611
Reserve funds – statutory	8,492,747	10,187,357
Reserve accounts	2,855,043	4,854,688
	\$106 420 256	\$101 117 020
	\$106,429,356	\$101,117,939

### Copies of the City's 2010 Audited Consolidated Financial Statements are available at City Hall and on the City's website at www.portalberni.ca

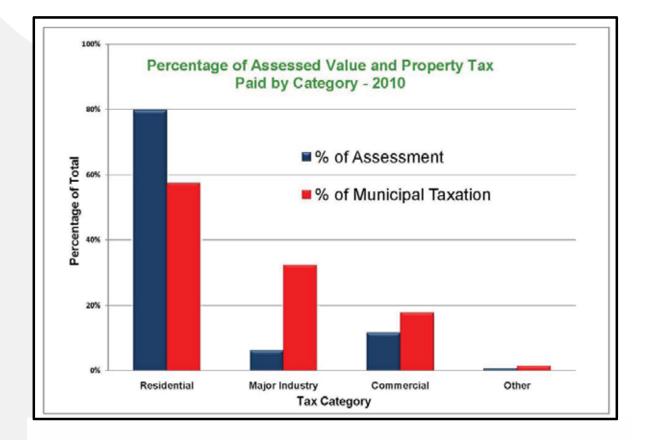
## **Financial Statement**

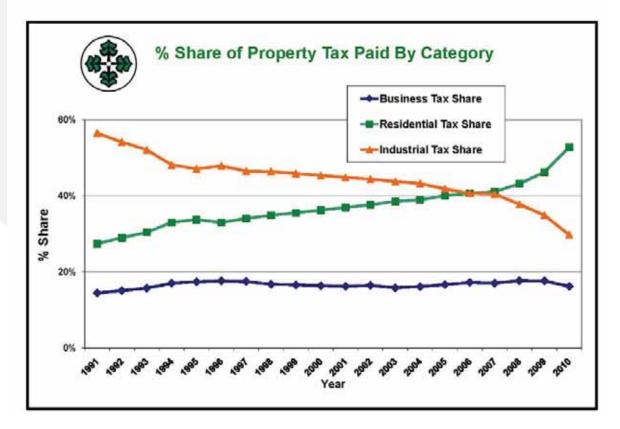
### Consolidated Statement of Operations Unaudited For the year ended December 31, 2010

DEVENUES	2010 Budget	2010 Actual	2009 Actual
REVENUES Taxes	¢10.965.016	¢ 10.000.400	¢ 10.016.010
Sales of services	\$19,865,916	\$ 19,909,496	\$ 18,316,219
	7,217,134	7,979,979	7,897,837
Other revenue from own sources	667,948	759,647	1,038,578
Investment income	104,380	137,799	163,667
Grants	1,880,478	4,005,560	2,906,331
Developer contributions	-	452,405	933,863
Parkland dedication deposits	-	12,093	21,550
Gain/(loss) on disposal of assets		686,901	1,770,941
	29,735,856	33,643,880	33,048,986
EXPENDITURES			
General government services	3,135,332	3,459,571	3,921,697
Protective services	9,049,819	7,811,747	8,014,147
Transportation services	4,126,331	5,000,244	5,191,429
Environmental health services	1,049,061	1,099,001	1,273,897
Environmental development	766,359	653,542	560,092
Recreation and cultural services	8,301,321	6,812,494	7,187,559
Interest	263,200	235,091	230,689
Debt reserve	28,180	1,910	1,629
Water utility	1,681,441	1,747,477	1,742,082
Sewer utility	1,177,142	1,301,910	1,371,953
Cost of sales and service		209,480	(50,873)
	29,578,186	28,332,467	29,444,301
ANNUAL SURPLUS	157,670	5,311,413	3,604,685
Accumulated surplus – beginning of year	101,117,941	101,117,941	97,513,256
ACCUMULATED SURPLUS – END OF YEAR	\$101,275,611	\$106,429,354	\$101,117,941

### Copies of the City's 2010 Audited Consolidated Financial Statements are available at City Hall and on the City's website at www.portalberni.ca

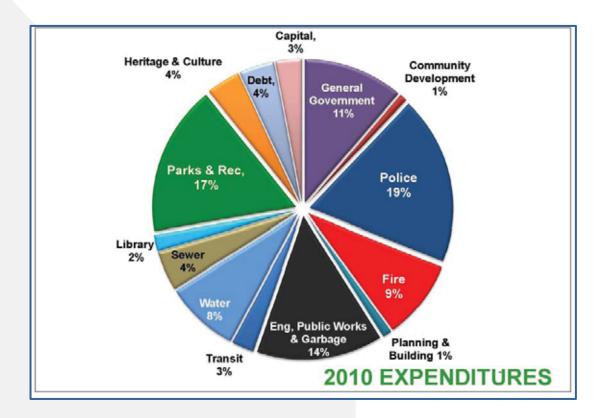
## Tax Share

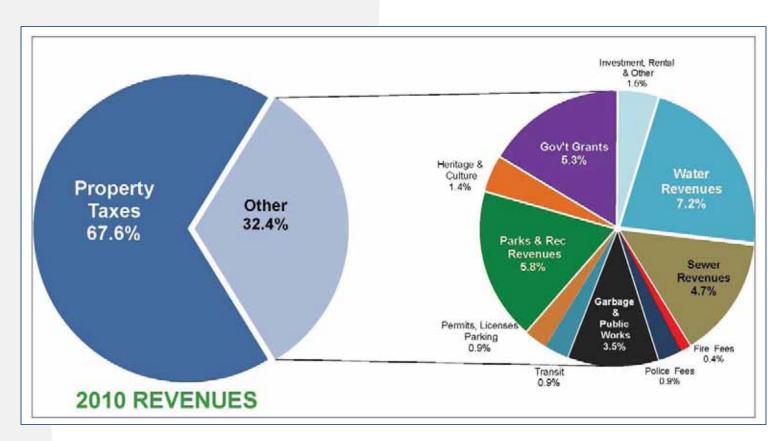




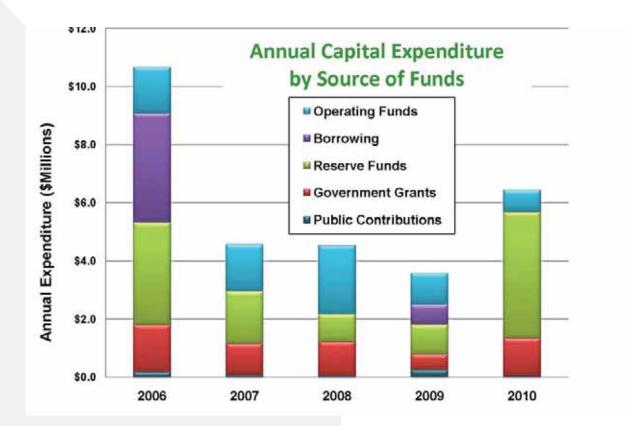
City of Port Alberni Annual Report 2010

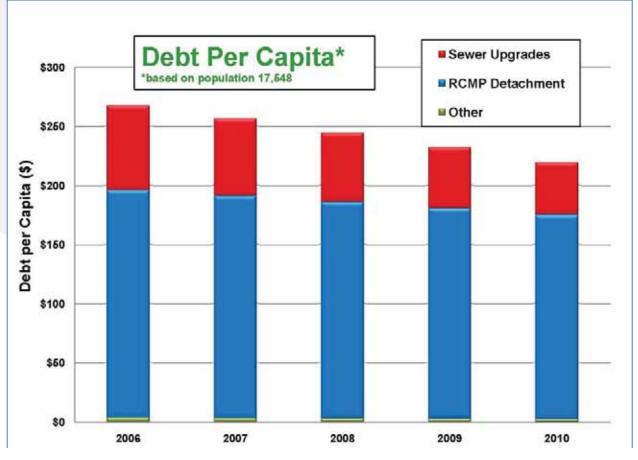
## **Revenues & Expenditures**





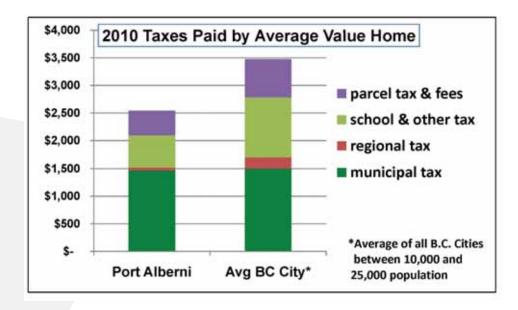
## **Capital & Debt**

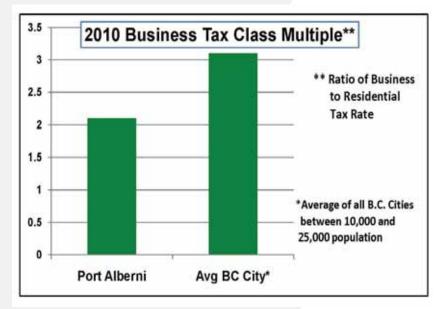


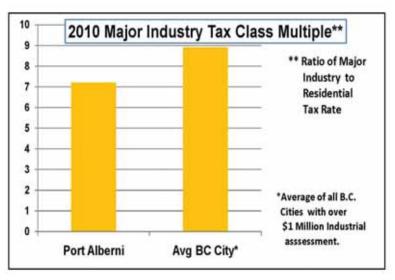


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## **Comparative Tax Levels**



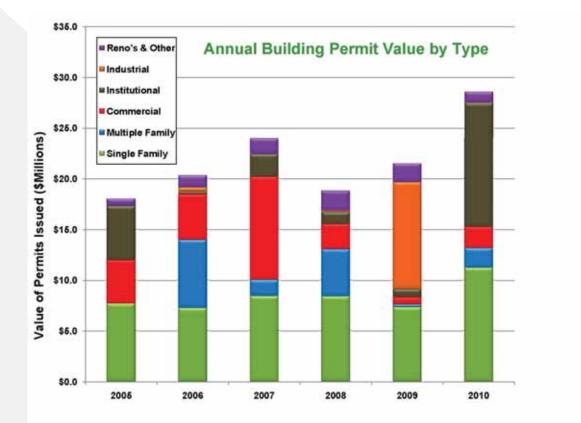


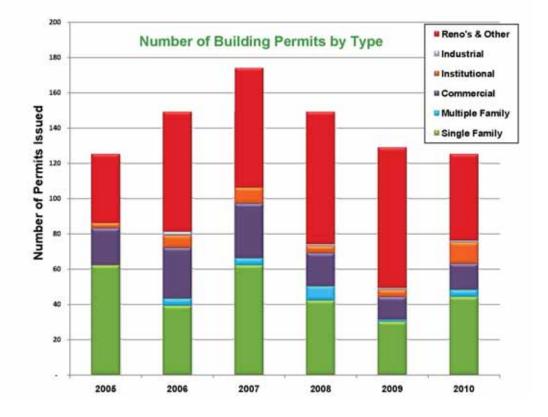


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City of Port Alberni Annual Report 2010

## **Building Values**





### **Registered Owner**

Alberni Athletic Association	\$5,932.80
Alberni Clayoquot Continuing Care Society – Fir Park Village	\$24,539.19
Alberni Community & Women's Services Society	\$2,432.59
Alberni District Fall Fair Association	\$10,884.80
Alberni Valley Child Care Society	\$2,942.35
Alberni Valley Curling Club	\$5,717.96
Alberni Valley Junior Baseball Association	\$72.16
Alberni Valley Minor Hockey Association	\$1,653.17
Alberni Valley Minor Softball Association	\$381.62
Alberni Valley Rescue Squad	\$6,991.09
Alberni Valley Senior Citizens' Homes	\$21,914.62
Alberni Valley Youth Soccer Association	\$2,733.90
Bread of Life Society	\$3,282.28
British Columbia Society for Prevention of Cruelty to Animals	\$16,579.78
Canadian Mental Health Association – New Horizons Centre	\$2,392.60
Canadian Red Cross – BC Coastal Region	\$1,674.01
Catholic Independent Schools, Diocese of Victoria	\$12,115.74
Community Arts Council of the Alberni Valley	\$3,392.93
CTH Management Association	\$26,150.61
Echo Sunshine Club	\$5,934.41
Falls Road Eagles Hall	\$1,346.91
Island Corridor Foundation	\$8,113.41
Mount Arrowsmith Skating Club	\$1,564.98
Navy League of Canada	\$4,024.68
Port Alberni Aquatic Club - Tsunami Swim Club	\$554.80
Port Alberni Association for Community Living	\$5,521.67
Port Alberni Black Sheep Rugby Club	\$10,943.47
Port Alberni Gymnastics Association	\$16,531.67
Port Alberni Lawn Bowling Club	\$4,161.29
Port Alberni Maritime Heritage Society	\$8,607.37
Port Alberni Men's Slowpitch League	\$72.16
Portal Players Dramatic Society	\$4,606.74
Royal Canadian Legion	\$1,224.28
Ty Watson Home Foundation	\$1,668.45
Western Vancouver Island Industrial Heritage Society	\$10,512.31

### 2010 Property Taxes Foregone through Permissive Tax Exemptions

\$237,172.80

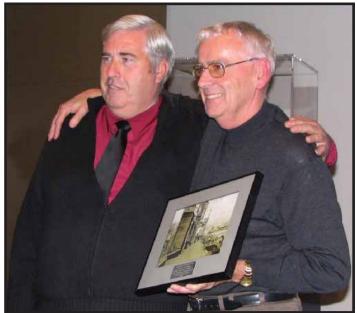
Exemption

## In Memoriam - Ike Patterson

The City of Port Alberni was very saddened to learn of the sudden passing of Councillor Ike Patterson on Sunday, May 1<sup>st</sup>, 2011.

Ike was elected to Council in 2002 and would have completed three full terms in November 2011. Ike was known and respected for his thoughtful contributions and his valuable input to the City's decision making processes.

Throughout his years on Council, Ike served the community on many Boards and Commissions. His portfolio of responsibilities has been primarily related to Heritage, Culture and Education. He



served as Council's liaison to the McLean Mill Advisory Committee and the Heritage Commission. He represented Council as a member of the Vancouver Island Library Board and was Council's liaison to North Island College and School District 70.

Ike was also on the Board of Directors of the Historical Society and very much valued their work. Ike was a well known local historian and a familiar face at the Alberni Valley Museum. In 2005 Ike received a Heritage Award from the City for his engaging historical columns published in the Pennyworth newspaper. Most recently he was a member of the Centennial Committee working towards the 2012 City of Port Alberni and Alberni centennial celebrations.

As well as his contributions to City Council, Ike will be remembered for his many years as local radio personality "Old Ike" at CJAV radio and more recently for his features and articles published in the Pennyworth newspaper.

Predeceased by his wife Linda, Councillor Patterson is survived by his three children, Tara (Steve), Kris and Arron (Michelle) and eight grandchildren. Ike was 64.

### Mayor and Council

Mayor Ken McRae	
Councillor Hira Chopra	
Councillor John Douglas	250-720-2822
Councillor Jack McLeman	250-723-5851
Councillor Cindy Solda	
Councillor Kenn Whiteman	

### **City Hall**

Ken Watson, City Manager	250-720-2824
Davina Sparrow, City Clerk	250-720-2810
Jake Martens, Admin. Assistant	250-720-2822
Cathy Rothwell, Director of Finance	250-720-2821
Theresa Kingston, Mgr. Human Resources.	250-720-2506
Jeff Pelech, Mgr. Info Services	250-720-2829
Pat Deakin, Mgr. Economic Development	250-720-2527
Scott Smith, City Planner	250-720-2808
Dave Cappus, Building Inspector	250-720-2832
Guy Civon, City Engineer	. 250-720-2838

### Works Yard

Wayne Cheveldave, Mechanical Services 250-720-2846
Superintendent
Randy Fraser, Streets Superintendent 250-720-2845
Brian Mousley, Utilities Superintendent 250-720-2849

Parks and Recreation	250-723-2181
Scott Kenny, Director of Parks and Rec	250-720-2507
Alberni Valley Multiplex	250-720-2518
Ron Doetzel, Mgr. Recreation Services	250-720-2519
Echo Aquatic Centre	250-723-2181
Cathy Bagley, Aquatics Program Supervisor.	250-720-2504
Parks Yard	
Mark Zenko, Facility Operations Supervisor	250-720-2511
	050 700 0540

Fire Department Timothy Pley, Fire Chief	250-724-1351
Alberni Valley Museum	200-120-2040
Jean McIntosh, Director	250-720-2501
McLean Mill	
Alberni Valley Bulldogs	
Alberni Valley Times	
Alberni Valley News	250-723-6399
BC Assessment Authority (Nanaimo)	18009772775
Buses (Diversified Transportation)	250-723-3341
Chamber of Commerce	250-724-6535
Court House	
Employment (Federal)	250-724-0151
Government Agent	250-720-2040
HandyDART	
Harbour Quay (Scott Kenny)	
Health Unit	
Hupacasath First Nation	
Hospital (WCGH)	
Landfill	
Library	
MLA, Scott Fraser	
MP, Dr. James Lunney	
Peak FM Radio	
Port Alberni Port Authority	
Recycling (Sun Coast Waste)	
Post Office	
RCMP (non-emergency)	
Regional District of Alberni-Clayoquot	
School Board	
Shaw Cable (Program)	
SPCA	
Train Station	
Tseshaht First Nation	
Youth Health Centre (Gyro)	250-723-4488



